

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-211	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 08/28/2025
NAME OF PROVIDER OR SUPPLIER CHEVAL GROUP HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 8380 CHEVAL STREET CLEMMONS, NC 27012		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on August 28, 2025. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. This facility is licensed for 5 and has a current census of 1. The survey sample consisted of audits of 1 current client.	V 000		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the facility failed to be maintained in a safe and clean manner. The findings are: Observation of the facility on 8/27/25 from 3:27 pm to 3:55 pm revealed: -The staff bathtub around the water drain and the bottom of the bathtub which was approximately 3.5'-4.0' in length had black discoloration with more than 50 black-colored particles or chipped areas that were less than ½ inch in diameter. Additionally, the water control lever which allowed water to flow either into the bathtub or through the shower head was not working. -The client bathtub had a caulked linear area at the back wall of the tub which was approximately 2 feet in length and was cracked approximately 1 ½ feet in length. Additionally, the tub surround at	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 736	<p>Continued From page 1</p> <p>the top wall side near the shower head was separated from the wall.</p> <p>-The double-paned glass door in the dining room had more than 50-75 pieces of broken glass with sharp edges around the exterior door pane on the top, right and left sides. A sign was posted on the right interior door of the double-paned glass door which read "Do Not Exit" and "Manager."</p> <p>Interview on 8/27/25 with Client #1 revealed:</p> <p>-She had returned to the facility from having been hospitalized.</p> <p>-She requested not to continue with the interview.</p> <p>-She did not disclose any concerns about repairs needed to the facility.</p> <p>Interview on 8/27/25 with Staff #1 revealed:</p> <p>-The staff bathroom would be changed to a client bathroom when additional clients were admitted to the facility.</p> <p>-The water was slow to drain in the staff bathtub which may have caused the discoloration.</p> <p>-She did not know why the water control lever was not working.</p> <p>-Client #1 kicked and broke the bathtub in the client bathroom. She had caulked the broken area.</p> <p>-She was not aware the bathtub surround at the top near the shower head had separated from the wall, and this area needed to be caulked.</p> <p>-A former client hit the double-paned glass door in the dining room which caused the exterior paned glass to shatter.</p> <p>-"It's been like this (the exterior glass door) since last February (2025), more than 2 months."</p> <p>-The handyman looked at the glass door and said he could not repair the door in its current condition.</p> <p>-"We would put a blanket over their (clients') heads to protect them and help get them out the</p>	V 736		

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V 736	Continued From page 2 door" when asked how a client get out of the back of the facility if a fire were located in front part of the building. Interview on 8/28/25 with the Chief Executive Officer revealed: -The handyman assessed the glass door in the dining room area and determined he could not repair the door. -She had contacted a construction company about making the repairs to the glass door and bathtubs in the facility, and the construction company was coming to the facility this afternoon at 4:00 pm to meet with Staff #1. -She did not provide documentation about a work order for the repairs needed.	V 736		