STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL092-920	A. BUILDING: _____ B. WING _____	R 07/30/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ALPHA HOME CARE SERVICES INC	202 LINDELL DRIVE APEX, NC 27539

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow up survey was completed on July 30, 2025. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G.5600A Supervised Living for Adults with Mental Illness. This facility is licensed for 6 and currently has a census of 2. The survey sample consisted of audits of 2 currents clients.	V 000		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive, orderly manner. The findings are: Observation on 7/29/25 at approximately 11:30 am revealed: -Dining Area- Linoleum flooring was disconnecting from the sides, close to the walls. Numerous scratches underneath the dining table stretching about 3 feet in length. There was a scratch line extending about 7 feet long on side wall and another scratch line stretching about 6 feet long on the back wall. -Kitchen- Drawer underneath the oven was out of track and unable to be fully closed. There were 7 scratches on top of the linoleum flooring underneath the fire extinguisher. Each scratch was about 1 inch long. There was a hole on the	V 736	V 736 Maintenace/staff will replace, repair and clean the identified areas in the home including living room, client room and bathroom according to the state regulations. Monitoring will take place monthly by the QP by using the Environmental Assessment Form and reporting the outcome to the Administrator.	8/30/25

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V 736	Continued From page 1 bottom part of the wall leading to the back door. Measuring about 2 in X 1 in. There were several stains on the door leading to the back. Edge of door was stained and had paint worn off. Measuring about feet long. -Living Room- Love seat seemed worn down, cushions were worn down and had holes. There were holes in the fabric of the love seat. Linoleum flooring underneath the long couch was wrinkled/broken. Measured about 1 foot in diameter. Linoleum flooring underneath the love seat was lose/disconnected. Measured about 1 foot in diameter. There was a crack on the wall next to the entrance measuring about 3 inches long from a previous patch up work. -Client #1's room- Carpet had six large dark stain. Each measuring about 3 inches in diameter. Carpet had debris. One of the windows had a chip about 1 inch in diameter in the glass. -Hall bathroom- There was no toilet tissue holder. There were stains all over the walls. Paint was peeling off next to the light switch. Measuring about 3 in X 3 in. Door had paint discolored. -Client #2's room- Right, upper drawer from dresser was missing. -Bathroom inside empty room #1- Linoleum flooring was detaching at the edges near the walls. Measuring about 6 feet long. -Laundry area- Wall separating the laundry area from hallway and with the fire extinguisher had plaster peeled off on edge. Measuring about 2 feet long. -Empty room #2- Several stains on the door. Paint by the handle had peeled/worn off. Paint was also peeled off from 13 spots on back of door. Measuring about 1 in each. Window ledge had numerous scratches. Area of scratches measured about 2 feet long. -Outside- Back - 1 broken screen window leaning against wall. 1 plastic drawer filled with rain water.	V 736	V 736 Maintenace/staff will replace, repair and clean the identified areas in the home including living room, client room and bathroom according to the state regulations. Monitoring will take place monthly by the QP by using the Environmental Assessmen Form and reporting the outcome to Administrator.	8/30/25

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V 736	Continued From page 2 2 wet pillows against the wall. Interview on 7/29/25 with Client #1 and Client #2 revealed: -They were aware of many of the items that needed to be fixed. They had notified administration about most of the things that needed to be fixed, but they had not fixed them. Including the love seat, flooring, and the chip on the window. -They also informed that water has been seeping out from the refrigerator in the kitchen. Staff had to wipe it dry several times a day. Interview on 7/29/25 with Staff #4 revealed: -She was recently moved from a sister facility to work here. -She was in the process of organizing things at the facility. -She acknowledged that she had to dry water that had seeped out of the refrigerator daily. Interview on 7/30/25 with the Administrator revealed: -She visited the facility often. -She confirmed the facility was not maintained in a safe, clean, attractive, orderly manner.	V 736		