

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL092-902</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	RECEIVED AUG 25 2025 DHSR-MH Licensure Sect	(X3) DATE SURVEY COMPLETED  R <b>08/07/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>RUSMED 1</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>3319 TRAWICK ROAD RALEIGH, NC 27604</b>			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
V 000	INITIAL COMMENTS  An annual and follow up survey was completed on August 7, 2025. A deficiency was cited.  This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.  This facility is licensed for 3 and has a current census of 2. The survey sample consisted of audits of 2 current clients.	V 000			
V 736	27G .0303(c) Facility and Grounds Maintenance  10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.  This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive, orderly manner. The findings are:  Observation on 8/6/25 at approximately 9:05 am revealed: -In the kitchen the wall beside the table has a hole the size of a basketball. -Client #1's bedroom has a hole in the wall beside the bed the size of a baseball. -Client #2's bathroom sink has a three-inch crack on the right side.  Interview on 8/6/25 with the House Manager revealed: -"The faster we fix the repairs the faster clients tear it up." -"The guy came out to do the repairs, but he was	V 736	<ul style="list-style-type: none"> <li>Dedicated Maintenance Support: Rusmed will maintain a contracted maintenance man to provide additional support to the landlord and ensure all facility concerns are addressed promptly.</li> <li>Immediate Reporting Protocol: Staff are instructed to report any holes, damage, or unsafe conditions immediately to the House Manager, [REDACTED]</li> <li>Authority to Act: The House Manager, [REDACTED] has full authority to contact the maintenance man directly and arrange repairs without delay.</li> <li>Shift-End Checklist: All staff will complete a brief facility checklist at the end of their shifts to identify any property damage, cleanliness issues, or odors.</li> <li>Manager Oversight: The House Manager will monitor all checklists daily to ensure issues are documented, reported, and resolved.</li> <li>Timely Repairs: <ul style="list-style-type: none"> <li>All minor facility damages (holes, broken fixtures, etc.) will be repaired within 48 hours of discovery.</li> <li>Any larger repairs will be escalated to the landlord and maintenance provider the same day, with documented follow-up until completion.</li> </ul> </li> <li>Ongoing Compliance: These procedures are now part of ResMed's facility maintenance protocol to ensure compliance with 27G .0303(c).</li> </ul> <p>Responsible Person: Shonda Parrish, House Manager</p>		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE FORM

6895

FZSH11

TITLE

(X6) DATE

Clinical Supervisor 8/20/25

If continuation sheet 1 of 2

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V 736	<p>Continued From page 1</p> <p>behind due to having a big contact to complete." -"This is an old house and the house is fragile."</p> <p>Interview on 8/7/25 with the Qualified Professional (QP) revealed: -"Sometimes we have to wait for the landlord to fix the repairs, and we are at his mercy." -"What repairs we can fix we do, and the other repairs has to be fixed by the landlord."</p> <p>This deficiency has been cited 4 times since the original cite on 9/20/21 and must be corrected within 30 days.</p>	V 736			