

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-399	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 08/22/2025
NAME OF PROVIDER OR SUPPLIER HOME OF A SECOND CHANCE, I		STREET ADDRESS, CITY, STATE, ZIP CODE 6891 NEELY WAY RURAL HALL, NC 27045		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS A complaint survey was completed on 8-22-25. The complaint was unsubstantiated (intake #NC00232905). A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents. This facility is licensed for 4 and has a current census of 2. The survey sample consisted of audits of 2 current clients, 1 former client.	V 000		
V 296	27G .1704 Residential Tx. Child/Adol - Min. Staffing 10A NCAC 27G .1704 MINIMUM STAFFING REQUIREMENTS (a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times. (b) The minimum number of direct care staff required when children or adolescents are present and awake is as follows: (1) two direct care staff shall be present for one, two, three or four children or adolescents; (2) three direct care staff shall be present for five, six, seven or eight children or adolescents; and (3) four direct care staff shall be present for nine, ten, eleven or twelve children or adolescents. (c) The minimum number of direct care staff during child or adolescent sleep hours is as follows: (1) two direct care staff shall be present and one shall be awake for one through four children or adolescents;	V 296		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 296	<p>Continued From page 1</p> <p>(2) two direct care staff shall be present and both shall be awake for five through eight children or adolescents; and</p> <p>(3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents.</p> <p>(d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan.</p> <p>(e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan.</p> <p>This Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to maintain minimum staffing ratios affecting 2 of 2 audited current clients (Clients #2, #3). The findings are:</p> <p>Observation on 8/20/25 at approximately 2:55pm of the facility revealed: -Client #2 and staff #1 was present at the facility.</p> <p>Review on 8/20/25 of Client #2's record revealed: -Date of admission: 9/30/24. -Diagnoses: Oppositional Defiant Disorder,</p>	V 296		

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V 296	<p>Continued From page 2</p> <p>Autism Spectrum Disorder. -Age: 12.</p> <p>Review on 8/20/25 of Client #3's record revealed: -Date of admission: 4/9/24. -Diagnoses: Adjustment Disorder, Attention Deficient Hyperactivity Disorder, Insomnia Disorder, Oppositional Defiant Disorder. -Age: 13.</p> <p>Attempted Interview on 8/20/25 with Clients #2 revealed: -Unwilling to answer any questions.</p> <p>Interview on 8/20/25 with Staff #1 revealed: -He worked with one client from 9am to 3pm while the client was attending virtual school at the facility.</p> <p>Interview on 8/20/25 with Staff #3 revealed: -Had normally worked with another staff, "for the most part." -There has been shifts when only one staff would work.</p> <p>Interview on 8/20/25 with the Director/Qualified Professional revealed: -Was not aware that one staff was working on 8/20/25 from 9am-3pm.</p>	V 296			