

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 092-516	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED R 08/21/2025
NAME OF PROVIDER OR SUPPLIER MARY'S MANOR II			STREET ADDRESS, CITY, STATE, ZIP CODE 501 BUNN STREET ZEBULON, NC 27597		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
V 000	INITIAL COMMENTS An annual and follow up survey was completed on August 21, 2025. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness. This facility is licensed for 6 and has a current census of 6. The survey sample consisted of audits of 3 current clients.	V 000			
V 111	27G .0205 (A-B) Assessment/Treatment/Habilitation Plan 10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN (a) An assessment shall be completed for a client, according to governing body policy, prior to the delivery of services, and shall include, but not be limited to: (1) the client's presenting problem; (2) the client's needs and strengths; (3) a provisional or admitting diagnosis with an established diagnosis determined within 30 days of admission, except that a client admitted to a detoxification or other 24-hour medical program shall have an established diagnosis upon admission; (4) a pertinent social, family, and medical history; and (5) evaluations or assessments, such as psychiatric, substance abuse, medical, and vocational, as appropriate to the client's needs. (b) When services are provided prior to the establishment and implementation of the treatment/habilitation or service plan, hereafter referred to as the "plan," strategies to address the client's presenting problem shall be documented.	V 111			

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 111	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure an admission assessment was available and completed prior to delivery of services for 3 of 3 audited clients (#1, #2 and #3). The findings are:</p> <p>Review on 8/21/25 of client #1's record revealed: -Admission date of 12/16/23. -Diagnoses of Disorganized Schizophrenia, Cocaine, and Borderline Intellectual Disability. -There was no documentation of an admission assessment.</p> <p>Review on 8/20/25 of client #2's record revealed: -Admission date of 5/23/25. -Diagnoses of Schizophrenia unspecified, Essential Hypertension, Other psychoactive substance use, uncomplicated, Unspecified asthma, uncomplicated, and Constipation. -There was no documentation of an admission assessment.</p> <p>Review on 8/20/25 of client #3's record revealed: -Admission date of 12/22/23. -Diagnoses of Schizophrenia unspecified, Essential Hypertension, Other psychoactive substance use, uncomplicated, Unspecified</p>	V 111			

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V 111	Continued From page 2 asthma, uncomplicated, and Constipation. -There was no documentation of an admission assessment. Interview on 8/20/25 with the Owner revealed: -"I did the assessment, but I can't find it." -"I'm going to get all the charts updated." -She confirmed the facility failed to provide documentation of an admission assessment for clients #1, #2, and #3 prior to delivery of services.	V 111			
V 114	27G .0207 Emergency Plans and Supplies 10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES (a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes. (b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility. (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies. (d) Each facility shall have a first aid kit accessible for use. This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to ensure fire and disaster drills were conducted quarterly and on each shift. The findings are:	V 114			

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V 114	Continued From page 3 Review on 8/21/25 of facility's fire drill log from August 2024 through August 2025 revealed: -There was no fire drills documented. Review on 8/21/25 of facility's disaster drills log from August 2024 through August 2025 revealed: -There was no disaster drills documented. Interview on 8/21/25 with Client #1 revealed: -"I haven't done any fire or disaster drills since I have been here." Interview on 8/21/25 with the Owner revealed: -"The staff were supposed to be doing the drills." -"Honestly, I haven't looked at the chart to make sure staff were doing the drills." -She confirmed the facility failed to ensure fire and disaster drills were conducted quarterly on each shift.	V 114			
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of	V 118			

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V 118	<p>Continued From page 4</p> <p>all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews, observation and interview, the facility failed to have physician's orders affecting 3 of 3 clients (#1, #2, #3). The findings are:</p> <p>Review on 8/21/25 of client #1's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 12/16/23. -Diagnoses of Disorganized Schizophrenia, Cocaine, and Borderline Intellectual Disability. -There were no physician's orders for the medications below. <p>Observation on 8/20/25 at approximately 9:22 AM of client #1's medication bin revealed:</p> <p>The following medications were available for administration-</p> <ul style="list-style-type: none"> -Nicotine TD Patch (Nicotine craving) 	V 118		

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V 118	<p>Continued From page 5</p> <ul style="list-style-type: none"> -Cetirizine 10mg (Allergies) -Polyethylene Powder 238gm (Constipation) -Triamcinolone Ointment 0.5% -Medroxypr AC injection 150mg (Birth Control) -Paliperidone 3mg (Antipsychotic) <p>Review on 8/20/25 of the June, July, and August 2025 MAR for client #1 revealed:</p> <ul style="list-style-type: none"> -Staff administered the medication above to client #1 on 6/1 thru 8/20. <p>Review on 8/20/25 of client #2's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 5/23/25. -Diagnoses of Schizophrenia unspecified, Essential Hypertension, Other psychoactive substance use, uncomplicated, Unspecified asthma, uncomplicated, and Constipation. -There were no physician's orders for the medications below. <p>Observation on 8/20/25 at approximately 10:35 AM of client #2's medication bin revealed:</p> <p>The following medications were available for administration-</p> <ul style="list-style-type: none"> -Symbicort Aer 160-4.5 (Inhaler) -Polyethylene Glycol Powder 3350 (Constipation) -Haloperidol 10mg (Antipsychotic) -Olanzapine 5mg (Antipsychotic) -Prednisone <p>Review on 8/20/25 of the June, July, and August 2025 MAR for client #2 revealed:</p> <ul style="list-style-type: none"> -Staff administered the medication above to client #2 on 6/1 thru 8/20. <p>Review on 8/20/25 of client #3's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 12/22/23. -Diagnoses of Schizophrenia unspecified, Essential Hypertension, Other psychoactive 	V 118		

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V 118	Continued From page 6 substance use, uncomplicated, Unspecified asthma, uncomplicated, and Constipation. -There were no physician's orders for the medications below. Observation on 8/20/25 at approximately 12:11 PM of client #3's medication bin revealed: The following medications were available for administration- -Haloper Dec Inj 100mg/ml (Antipsychotic) -Docusate Sodium 100mg (Laxative) -Loratadine 10mg (Allergy) Review on 8/20/25 of the June, July, and August 2025 MAR for client #3 revealed: -Staff administered the medication above to client #3 on 6/1 thru 8/20. Interview on 8/20/25 with the Owner revealed: -"I lost my mom in May (2025) and had a double mastectomy." -"I haven't been able to keep the charts updated." -"That is not a good reason why my charts aren't updated." -She confirmed there were no physician's orders for clients #1, #2 and #3.	V 118			
V 133	G.S. 122C-80 Criminal History Record Check G.S. §122C-80 CRIMINAL HISTORY RECORD CHECK REQUIRED FOR CERTAIN APPLICANTS FOR EMPLOYMENT. (a) Definition. - As used in this section, the term "provider" applies to an area authority/county program and any provider of mental health, developmental disability, and substance abuse services that is licensable under Article 2 of this Chapter.	V 133			

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V 133	Continued From page 7 (b) Requirement. - An offer of employment by a provider licensed under this Chapter to an applicant to fill a position that does not require the applicant to have an occupational license is conditioned on consent to a State and national criminal history record check of the applicant. If the applicant has been a resident of this State for less than five years, then the offer of employment is conditioned on consent to a State and national criminal history record check of the applicant. The national criminal history record check shall include a check of the applicant's fingerprints. If the applicant has been a resident of this State for five years or more, then the offer is conditioned on consent to a State criminal history record check of the applicant. A provider shall not employ an applicant who refuses to consent to a criminal history record check required by this section. Except as otherwise provided in this subsection, within five business days of making the conditional offer of employment, a provider shall submit a request to the Department of Justice under G.S. 114-19.10 to conduct a criminal history record check required by this section or shall submit a request to a private entity to conduct a State criminal history record check required by this section. Notwithstanding G.S. 114-19.10, the Department of Justice shall return the results of national criminal history record checks for employment positions not covered by Public Law 105-277 to the Department of Health and Human Services, Criminal Records Check Unit. Within five business days of receipt of the national criminal history of the person, the Department of Health and Human Services, Criminal Records Check Unit, shall notify the provider as to whether the information received may affect the employability of the applicant. In no case shall the results of the	V 133			

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V 133	Continued From page 8 national criminal history record check be shared with the provider. Providers shall make available upon request verification that a criminal history check has been completed on any staff covered by this section. A county that has adopted an appropriate local ordinance and has access to the Division of Criminal Information data bank may conduct on behalf of a provider a State criminal history record check required by this section without the provider having to submit a request to the Department of Justice. In such a case, the county shall commence with the State criminal history record check required by this section within five business days of the conditional offer of employment by the provider. All criminal history information received by the provider is confidential and may not be disclosed, except to the applicant as provided in subsection (c) of this section. For purposes of this subsection, the term "private entity" means a business regularly engaged in conducting criminal history record checks utilizing public records obtained from a State agency. (c) Action. - If an applicant's criminal history record check reveals one or more convictions of a relevant offense, the provider shall consider all of the following factors in determining whether to hire the applicant: (1) The level and seriousness of the crime. (2) The date of the crime. (3) The age of the person at the time of the conviction. (4) The circumstances surrounding the commission of the crime, if known. (5) The nexus between the criminal conduct of the person and the job duties of the position to be filled. (6) The prison, jail, probation, parole, rehabilitation, and employment records of the	V 133			

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V 133	<p>Continued From page 9</p> <p>person since the date the crime was committed. (7) The subsequent commission by the person of a relevant offense. The fact of conviction of a relevant offense alone shall not be a bar to employment; however, the listed factors shall be considered by the provider. If the provider disqualifies an applicant after consideration of the relevant factors, then the provider may disclose information contained in the criminal history record check that is relevant to the disqualification, but may not provide a copy of the criminal history record check to the applicant. (d) Limited Immunity. - A provider and an officer or employee of a provider that, in good faith, complies with this section shall be immune from civil liability for: (1) The failure of the provider to employ an individual on the basis of information provided in the criminal history record check of the individual. (2) Failure to check an employee's history of criminal offenses if the employee's criminal history record check is requested and received in compliance with this section. (e) Relevant Offense. - As used in this section, "relevant offense" means a county, state, or federal criminal history of conviction or pending indictment of a crime, whether a misdemeanor or felony, that bears upon an individual's fitness to have responsibility for the safety and well-being of persons needing mental health, developmental disabilities, or substance abuse services. These crimes include the criminal offenses set forth in any of the following Articles of Chapter 14 of the General Statutes: Article 5, Counterfeiting and Issuing Monetary Substitutes; Article 5A, Endangering Executive and Legislative Officers; Article 6, Homicide; Article 7A, Rape and Other Sex Offenses; Article 8, Assaults; Article 10,</p>	V 133			

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V 133	Continued From page 10 Kidnapping and Abduction; Article 13, Malicious Injury or Damage by Use of Explosive or Incendiary Device or Material; Article 14, Burglary and Other Housebreakings; Article 15, Arson and Other Burnings; Article 16, Larceny; Article 17, Robbery; Article 18, Embezzlement; Article 19, False Pretenses and Cheats; Article 19A, Obtaining Property or Services by False or Fraudulent Use of Credit Device or Other Means; Article 19B, Financial Transaction Card Crime Act; Article 20, Frauds; Article 21, Forgery; Article 26, Offenses Against Public Morality and Decency; Article 26A, Adult Establishments; Article 27, Prostitution; Article 28, Perjury; Article 29, Bribery; Article 31, Misconduct in Public Office; Article 35, Offenses Against the Public Peace; Article 36A, Riots and Civil Disorders; Article 39, Protection of Minors; Article 40, Protection of the Family; Article 59, Public Intoxication; and Article 60, Computer-Related Crime. These crimes also include possession or sale of drugs in violation of the North Carolina Controlled Substances Act, Article 5 of Chapter 90 of the General Statutes, and alcohol-related offenses such as sale to underage persons in violation of G.S. 18B-302 or driving while impaired in violation of G.S. 20-138.1 through G.S. 20-138.5. (f) Penalty for Furnishing False Information. - Any applicant for employment who willfully furnishes, supplies, or otherwise gives false information on an employment application that is the basis for a criminal history record check under this section shall be guilty of a Class A1 misdemeanor. (g) Conditional Employment. - A provider may employ an applicant conditionally prior to obtaining the results of a criminal history record check regarding the applicant if both of the following requirements are met:	V 133		

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V 133	<p>Continued From page 11</p> <p>(1) The provider shall not employ an applicant prior to obtaining the applicant's consent for criminal history record check as required in subsection (b) of this section or the completed fingerprint cards as required in G.S. 114-19.10.</p> <p>(2) The provider shall submit the request for a criminal history record check not later than five business days after the individual begins conditional employment. (2000-154, s. 4; 2001-155, s. 1; 2004-124, ss. 10.19D(c), (h); 2005-4, ss. 1, 2, 3, 4, 5(a); 2007-444, s. 3.)</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure a criminal history record check was requested within five business days of making the conditional offer of employment affecting 1 of 3 audited staff (#1). The findings are:</p> <p>Review on 8/21/25 of staff #1's personnel record revealed: -Hire date of 7/25/25. -She was hired as a Habilitation Technician. -There was no documentation of the criminal background check.</p> <p>Interview on 8/21/25 with Staff #1 revealed: -"I started working for the company a few weeks ago." -"I'm not sure who does the personnel records."</p> <p>Interview on 8/21/25 with the Owner revealed: -"I thought the criminal background was in the chart."</p>	V 133		

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V 133	<p>Continued From page 12</p> <p>- "I'm not sure why the criminal background wasn't completed."</p> <p>- She confirmed the facility failed to ensure the criminal history record check was not requested within five business days of making the conditional offer of employment for staff #1.</p> <p>This deficiency constitutes a recited deficiency and must be corrected within 30 days.</p>	V 133			