

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL042-037	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 07/29/2025
NAME OF PROVIDER OR SUPPLIER EASTER SEALS UCP NC HALIFAX GROUP HO		STREET ADDRESS, CITY, STATE, ZIP CODE 2202 ROANOKE AVENUE ROANOKE RAPIDS, NC 27870		
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V 000	INITIAL COMMENTS An annual survey was completed on 7/29/25. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. This facility is licensed for 6 and has a current census of 5. The survey sample consisted of audits of 3 current clients.	V 000		
V 105	27G .0201 (A) (1-7) Governing Body Policies 10A NCAC 27G .0201 GOVERNING BODY POLICIES (a) The governing body responsible for each facility or service shall develop and implement written policies for the following: (1) delegation of management authority for the operation of the facility and services; (2) criteria for admission; (3) criteria for discharge; (4) admission assessments, including: (A) who will perform the assessment; and (B) time frames for completing assessment. (5) client record management, including: (A) persons authorized to document; (B) transporting records; (C) safeguard of records against loss, tampering, defacement or use by unauthorized persons; (D) assurance of record accessibility to authorized users at all times; and (E) assurance of confidentiality of records. (6) screenings, which shall include: (A) an assessment of the individual's presenting problem or need; (B) an assessment of whether or not the facility can provide services to address the individual's needs; and	V 105	V105 Residential Operations Manager notified all GH Managers the requirement for a new admission (whether it is someone who is transferring from another home within the agency or not) to complete the 24 hour and 30 day admission assessment.	8/6/25

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Leslie Flowers, Snn QM Director

TITLE

(X6) DATE

8/6/25

RECEIVED B
MHL & C 8/7/25

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V 105	Continued From page 1 (C) the disposition, including referrals and recommendations; (7) quality assurance and quality improvement activities, including: (A) composition and activities of a quality assurance and quality improvement committee; (B) written quality assurance and quality improvement plan; (C) methods for monitoring and evaluating the quality and appropriateness of client care, including delineation of client outcomes and utilization of services; (D) professional or clinical supervision, including a requirement that staff who are not qualified professionals and provide direct client services shall be supervised by a qualified professional in that area of service; (E) strategies for improving client care; (F) review of staff qualifications and a determination made to grant treatment/habilitation privileges; (G) review of all fatalities of active clients who were being served in area-operated or contracted residential programs at the time of death; (H) adoption of standards that assure operational and programmatic performance meeting applicable standards of practice. For this purpose, "applicable standards of practice" means a level of competence established with reference to the prevailing and accepted methods, and the degree of knowledge, skill and care exercised by other practitioners in the field;	V 105		

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V 105	<p>Continued From page 2</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to implement their admission policy affecting 1 of 3 clients (#2). The findings are:</p> <p>Review on 7/31/25 of the facility's admission policy revealed:</p> <ul style="list-style-type: none"> - "...initial screening should be completed by the identified responsible person..." <p>Review on 7/29/25 of client #2's record revealed:</p> <ul style="list-style-type: none"> - Admitted: 6/13/24 - Diagnoses: Cerebral Palsy, Seizures, and Profound Intellectual Developmental Disability (IDD) - no documentation in clients' record to show a screening or assessment of the client's needs, if the facility could provide services or the disposition with recommendations to this facility <p>Interview on 7/29/25 the Qualified Professional (QP) reported:</p> <ul style="list-style-type: none"> - Been the QP since 2022 - This was her first transfer of a client to a sister facility - She was told that the previous facility that client #2 was in, was turning all male so she needed to be relocated - No screening was done because she was already a part of Easter Seals <p>Interview on 7/29/25 the Director of Residential Services reported:</p> <ul style="list-style-type: none"> - They did a screening, but it was an email chain and conversations - They did not do the screening that they would normally use for a client coming from the outside 	V 105	<p>V105</p> <p>Program Leadership developed a New Resident Checklist to include the admission assessment requirement. This document will be shared with all GH Managers and uploaded for all staff to have access to moving forward.</p>	8/16/25

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V 105	Continued From page 3 - They did have a screening form they used but did not use if for the transfer of client #2	V 105		
V 111	27G .0205 (A-B) Assessment/Treatment/Habilitation Plan 10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN (a) An assessment shall be completed for a client, according to governing body policy, prior to the delivery of services, and shall include, but not be limited to: (1) the client's presenting problem; (2) the client's needs and strengths; (3) a provisional or admitting diagnosis with an established diagnosis determined within 30 days of admission, except that a client admitted to a detoxification or other 24-hour medical program shall have an established diagnosis upon admission; (4) a pertinent social, family, and medical history; and (5) evaluations or assessments, such as psychiatric, substance abuse, medical, and vocational, as appropriate to the client's needs. (b) When services are provided prior to the establishment and implementation of the treatment/habilitation or service plan, hereafter referred to as the "plan," strategies to address the client's presenting problem shall be documented.	V 111		

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V 111	<p>Continued From page 4</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure an admission assessment was completed for 1 of 3 clients (#2). The findings are:</p> <p>Review on 7/31/25 the facility's admission policy revealed:</p> <ul style="list-style-type: none"> - "...the assessment is an opportunity to learn the person's skills, abilities and goals...Admission assessments must be completed within 24 hours of admission into service..." <p>Review on 7/29/25 of client #2's record revealed:</p> <ul style="list-style-type: none"> - Admitted: 6/13/24 - Diagnoses: Cerebral Palsy, Seizures, and Profound Intellectual Developmental Disability (IDD) - no documentation of an admission assessment completed prior to delivery of services to include: presenting problem, needs and strengths, or strategies to address the client's presenting problems <p>Interview on 7/29/25 the Qualified Professional (QP) reported:</p> <ul style="list-style-type: none"> - Been the QP since 2022 - This was her first transfer of a client to sister facility - She was told that the previous facility that client #2 was in, was turning all male so she needed to be relocated - Did not think that an admission assessment was needed because client #2 was already a part of the agency - She didn't think her and the Director of Residential Services had a conversation about an 	V 111		

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V 111	Continued From page 5 admission assessment Interview on 7/29/25 the Director of Residential Services reported: - Client #2's admission assessment was not completed because it was a transfer between Easter Seal "homes"	V 111		