

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL032-415	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 08/15/2025
NAME OF PROVIDER OR SUPPLIER MICHAEL'S PLACE		STREET ADDRESS, CITY, STATE, ZIP CODE 2815 CASCADILLA STREET DURHAM, NC 27703		
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on August 15, 2025. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 3 and has a current census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews, observation and interviews the facility failed to keep the MARs current affecting one of three audited clients (#1). The findings are:</p> <p>Review on 8/15/25 of Client #1's record revealed: -Admission date of 5/26/23. -Diagnoses of Intermittent Explosive Disorder, Schizophrenia - Unspecified, and Mild Intellectual Disability. -Physician's order dated 7/24/25 for Olanzapine (antipsychotic) 5 milligram (mg)- Take one tablet three times daily.</p> <p>Review on 8/15/25 of Client #1's MAR for July 1, 2025 through August 15, 2025 revealed: -July: -Olanzapine 5 mg was not listed. -August: -Olanzapine 5 mg was not listed. -There were no staff initials indicating Olanzapine 5 mg had been administered for the months of July and August.</p> <p>Observation on 8/15/25 at approximately 2:00 pm of Client #1's medications revealed: -Medication was available.</p>	V 118		

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V 118	Continued From page 2 Interview on 8/15/25 with Client #1 revealed: -She received her medications from staff. -She had never had an issue regarding getting her medications. Interview on 8/15/25 with the Director revealed: -She had had some issues with the electronic MAR a few days ago, but thought she had resolved it. -Client #1's Olanzapine had just been prescribed by her doctor at the end of July. -She had administered the Olanzapine to Client #1, but was not recorded. -Olanzapine 5 mg may have been omitted from the electronic MAR after her last issue with the program. -She acknowledged Client #1's MAR had not been kept current.	V 118		
V 364	G.S. 122C- 62 Additional Rights in 24 Hour Facilities § 122C-62. Additional Rights in 24-Hour Facilities. (a) In addition to the rights enumerated in G.S. 122C-51 through G.S. 122C-61, each adult client who is receiving treatment or habilitation in a 24-hour facility keeps the right to: (1) Send and receive sealed mail and have access to writing material, postage, and staff assistance when necessary; (2) Contact and consult with, at his own expense and at no cost to the facility, legal counsel, private physicians, and private mental health, developmental disabilities, or substance abuse professionals of his choice; and (3) Contact and consult with a client advocate if there is a client advocate. The rights specified in this subsection may not be	V 364		

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V 364	Continued From page 3 restricted by the facility and each adult client may exercise these rights at all reasonable times. (b) Except as provided in subsections (e) and (h) of this section, each adult client who is receiving treatment or habilitation in a 24-hour facility at all times keeps the right to: (1) Make and receive confidential telephone calls. All long distance calls shall be paid for by the client at the time of making the call or made collect to the receiving party; (2) Receive visitors between the hours of 8:00 a.m. and 9:00 p.m. for a period of at least six hours daily, two hours of which shall be after 6:00 p.m.; however visiting shall not take precedence over therapies; (3) Communicate and meet under appropriate supervision with individuals of his own choice upon the consent of the individuals; (4) Make visits outside the custody of the facility unless: a. Commitment proceedings were initiated as the result of the client's being charged with a violent crime, including a crime involving an assault with a deadly weapon, and the respondent was found not guilty by reason of insanity or incapable of proceeding; b. The client was voluntarily admitted or committed to the facility while under order of commitment to a correctional facility of the Division of Adult Correction of the Department of Public Safety; or c. The client is being held to determine capacity to proceed pursuant to G.S. 15A-1002; A court order may expressly authorize visits otherwise prohibited by the existence of the conditions prescribed by this subdivision; (5) Be out of doors daily and have access to facilities and equipment for physical exercise several times a week;	V 364		

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V 364	Continued From page 4 (6) Except as prohibited by law, keep and use personal clothing and possessions, unless the client is being held to determine capacity to proceed pursuant to G.S. 15A-1002; (7) Participate in religious worship; (8) Keep and spend a reasonable sum of his own money; (9) Retain a driver's license, unless otherwise prohibited by Chapter 20 of the General Statutes; and (10) Have access to individual storage space for his private use. (c) In addition to the rights enumerated in G.S. 122C-51 through G.S. 122C-57 and G.S. 122C-59 through G.S. 122C-61, each minor client who is receiving treatment or habilitation in a 24-hour facility has the right to have access to proper adult supervision and guidance. In recognition of the minor's status as a developing individual, the minor shall be provided opportunities to enable him to mature physically, emotionally, intellectually, socially, and vocationally. In view of the physical, emotional, and intellectual immaturity of the minor, the 24-hour facility shall provide appropriate structure, supervision and control consistent with the rights given to the minor pursuant to this Part. The facility shall also, where practical, make reasonable efforts to ensure that each minor client receives treatment apart and separate from adult clients unless the treatment needs of the minor client dictate otherwise. Each minor client who is receiving treatment or habilitation from a 24-hour facility has the right to: (1) Communicate and consult with his parents or guardian or the agency or individual having legal custody of him; (2) Contact and consult with, at his own expense or that of his legally responsible person and at no	V 364		

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V 364	Continued From page 5 cost to the facility, legal counsel, private physicians, private mental health, developmental disabilities, or substance abuse professionals, of his or his legally responsible person's choice; and (3) Contact and consult with a client advocate, if there is a client advocate. The rights specified in this subsection may not be restricted by the facility and each minor client may exercise these rights at all reasonable times. (d) Except as provided in subsections (e) and (h) of this section, each minor client who is receiving treatment or habilitation in a 24-hour facility has the right to: (1) Make and receive telephone calls. All long distance calls shall be paid for by the client at the time of making the call or made collect to the receiving party; (2) Send and receive mail and have access to writing materials, postage, and staff assistance when necessary; (3) Under appropriate supervision, receive visitors between the hours of 8:00 a.m. and 9:00 p.m. for a period of at least six hours daily, two hours of which shall be after 6:00 p.m.; however visiting shall not take precedence over school or therapies; (4) Receive special education and vocational training in accordance with federal and State law; (5) Be out of doors daily and participate in play, recreation, and physical exercise on a regular basis in accordance with his needs; (6) Except as prohibited by law, keep and use personal clothing and possessions under appropriate supervision, unless the client is being held to determine capacity to proceed pursuant to G.S. 15A-1002; (7) Participate in religious worship; (8) Have access to individual storage space for the safekeeping of personal belongings;	V 364		

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V 364	Continued From page 6 (9) Have access to and spend a reasonable sum of his own money; and (10) Retain a driver's license, unless otherwise prohibited by Chapter 20 of the General Statutes. (e) No right enumerated in subsections (b) or (d) of this section may be limited or restricted except by the qualified professional responsible for the formulation of the client's treatment or habilitation plan. A written statement shall be placed in the client's record that indicates the detailed reason for the restriction. The restriction shall be reasonable and related to the client's treatment or habilitation needs. A restriction is effective for a period not to exceed 30 days. An evaluation of each restriction shall be conducted by the qualified professional at least every seven days, at which time the restriction may be removed. Each evaluation of a restriction shall be documented in the client's record. Restrictions on rights may be renewed only by a written statement entered by the qualified professional in the client's record that states the reason for the renewal of the restriction. In the case of an adult client who has not been adjudicated incompetent, in each instance of an initial restriction or renewal of a restriction of rights, an individual designated by the client shall, upon the consent of the client, be notified of the restriction and of the reason for it. In the case of a minor client or an incompetent adult client, the legally responsible person shall be notified of each instance of an initial restriction or renewal of a restriction of rights and of the reason for it. Notification of the designated individual or legally responsible person shall be documented in writing in the client's record.	V 364		

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V 364	<p>Continued From page 7</p> <p>This Rule is not met as evidenced by: Based on observation, record reviews and interviews, the facility restricted the rights of 3 of 3 audited clients (#1, #2 and #3) by restricting their access to food. The findings are:</p> <p>Observation on 8/15/25 between 8:45 am to 2:00 pm of the facility revealed: -There were three refrigerators with a cable lock on each of their doors. -A combination was needed to open the refrigerator.</p> <p>Review on 8/15/25 of Client #1's record revealed: -Admission date of 5/26/23. -Diagnoses of Intermittent Explosive Disorder, Schizophrenia - Unspecified, and Mild Intellectual Disability. -Treatment/habilitation plan dated 5/1/25 did not include documentation of food related behaviors. -No documentation of detailed reason for the restriction and no evaluation of the restriction.</p> <p>Review on 8/15/25 of Client #2's record revealed: -Admission date of 11/6/08. -Diagnoses of Schizophrenia, Pica, Mild Intellectual Disability, Alzheimer, Seizure Disorder, History of Stroke, Risk of Aspiration, Sialorrhea, Hypercholesterolemia, History of Urosepsis, History of untreated Syphilis, Sexual Disorder, Knee Arthrotomy and Dysarthria -Treatment/habilitation plan dated 3/1/25 did not include documentation of food related behaviors. -No documentation of detailed reason for the restriction and no evaluation of the restriction.</p> <p>Review on 8/15/25 of Client #3's record revealed: -Admission date of 12/14/21.</p>	V 364		

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V 364	<p>Continued From page 8</p> <p>-Diagnoses of Major Depressive Disorder - Moderate - Recurrent, Mild Intellectual Disability, Intermittent Explosive Disorder, Mild Mental Retardation, and ADHD - Combined Presentation.</p> <p>-Treatment/habilitation plan dated 11/1/24 did not include documentation of food related behaviors.</p> <p>-There was a draft for a behavior modification plan written by Client #3's psychiatrist indicating the need to lock the refrigerator and the pantry. Plan had not been approved by disability rights committee.</p> <p>Interview on 8/15/25 with Client #1 revealed:</p> <p>-She had been at the facility for a couple of years.</p> <p>-Food was good and there was always more than enough for everyone.</p> <p>-Food was locked up.</p> <p>-If she ever wanted anything to eat, she would let staff know and they would get it for her.</p> <p>-She did not have open access to the refrigerator, but staff would get her food if she wanted.</p> <p>-She did not have the combination for the cable lock on the refrigerators.</p> <p>Interview on 8/15/25 with Client #2 revealed:</p> <p>-Indicated he liked the food at the facility; however, it was hard to interview Client #2 due to his diagnoses.</p> <p>-Client #2 was not able to answer complex questions.</p> <p>Unable to interview Client #23 as she was hospitalized.</p> <p>Interview on 8/15/25 with the Director revealed:</p> <p>-She had just placed the locks on the refrigerators last week.</p> <p>-She had been having problems with Client #3 stealing food in conjunction with Client #1.</p> <p>-She had made a new treatment plan for Client</p>	V 364		

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V 364	Continued From page 9 #3 indicating about the locks in the refrigerator, but it had not been signed. -Client #3's psychiatrist had develop a behavioral plan indicating the need to lock the refrigerator and food pantry as Client #3 had been sneaking and stealing food from the refrigerator and food pantry. -The behavioral plan was to be sent to disability rights committee for approval. -At the time of the survey, Client #3's behavioral plan had not been approved by disability rights committee.	V 364		