

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL047-158	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 08/06/2025
NAME OF PROVIDER OR SUPPLIER CANYON HILLS TREATMENT FACILITY		STREET ADDRESS, CITY, STATE, ZIP CODE 769 ABERDEEN ROAD RAEFORD, NC 28376		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS A complaint and follow survey was completed on August 6, 2025. The complaint (intake #NC00232705) was substantiated. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G. 1900. Psychiatric Residential Treatment for Children and Adolescents This facility is licensed for 24 and currently has a census of 21. The survey sample consisted of audits of 3 current clients and 2 former clients.	V 000		
V 314	.1901 Psych Res. Tx. Facility - Scope SECTION .1900 -PSYCHIATRIC RESIDENTIAL TREATMENT FACILITY FOR CHILDREN AND ADOLESCENTS 10A NCAC 27G .1901 SCOPE (a) The rules in this Section apply to based psychiatric residential treatment facilities (PRTF)s. (b) A PRTF is one that provides care for children or adolescents who have mental illness or substance abuse/dependency in a non-acute inpatient setting. (c) The PRTF shall provide a structured living environment for children or adolescents who do not meet criteria for acute inpatient care, but do require supervision and specialized interventions on a 24-hour basis. (d) Therapeutic interventions shall address functional deficits associated with the child or adolescent 's diagnosis and include psychiatric treatment and specialized substance abuse and mental health therapeutic care. These therapeutic interventions and services shall be designed to address the treatment needs	V 314		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 314	<p>Continued From page 1</p> <p>necessary to facilitate a move to a less intensive community setting.</p> <p>(e) The PRTF shall serve children or adolescents for whom removal from home or a community-based residential setting is essential to facilitate treatment.</p> <p>(f) The PRTF shall coordinate with other individuals and agencies within the child or adolescent 's catchment area.</p> <p>(g) The PRTF shall be accredited through one of the following: Joint Commission on Accreditation of Healthcare Organizations; the Commission on Accreditation of Rehabilitation Facilities; the Council on. Accreditation or other national accrediting bodies as set forth in the Division of Medical Assistance Clinical Policy Number 8D-1, Psychiatric Residential Treatment Facility, including subsequent amendments and editions. A copy of Clinical Policy Number 8D-1 is available at no cost from the Division of Medical Assistance website at http://www.dhhs.state.nc.us/dma/.</p> <p>This Rule is not met as evidenced by: Based on observation, record reviews, and interviews the facility failed to ensure it operated within the scope of a psychiatric residential treatment facility (PRTF) affecting 1 of 5 current clients (Client #1) and 1 of 2 former clients (Former Client #4). The findings are:</p> <p>Review on 8/6/25 of the facility's license revealed: -The facility was licensed as a .1900 Psychiatric Residential Treatment for Children and Adolescents.</p> <p>Review on 8/6/25 of the Rules for Mental Health Health Developmental Disabilities and Substance Abuse Facilities and Services revealed:</p>	V 314		

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V 314	<p>Continued From page 2</p> <p>-"(b) A PRTF is one that provides care for children or adolescents who have mental illness or substance abuse/dependency in a non-acute inpatient setting."</p> <p>-"Child" means a minor from birth through 12 years of age."</p> <p>-"Adolescent" means a minor from 12 through 17 years of age."</p> <p>Review on 8/6/25 of Client #1's record revealed:</p> <p>-Admission date of 3/9/23.</p> <p>-Date of birth 9/2/06.</p> <p>-He was 18 years, 11 months old.</p> <p>-Diagnoses of Disruptive Mood Dysregulation Disorder; Attention Deficit Hyperactivity Disorder; Unspecified Trauma or Stress Disorder.</p> <p>Review on 8/6/25 of Former Client #4's record revealed:</p> <p>-Admission date of 11/8/24.</p> <p>-Discharge date of 7/10/25.</p> <p>-Date of birth 3/27/07.</p> <p>-He was 18 years, 3 months old at time of discharge.</p> <p>-Diagnoses of Attention Deficit-Hyperactivity Disorder; Disruptive Mood Dysregulation Disorder; Post-Traumatic Stress Disorder; Adjustment Disorder with Depressed Mood.</p> <p>Interview on 8/6/25 with Client #1 revealed:</p> <p>-He had been at the facility for 3 years.</p> <p>-He was 18 years old.</p> <p>-He was going to go to college 8/15/25 and was planning to live on campus.</p> <p>-He was planning to study Information Technology.</p> <p>-He felt well treated and safe at the facility.</p> <p>-He felt respected by staff and his peers.</p> <p>-He felt "like an older brother" to his peers.</p> <p>-He had had no fights with staff or peers recently.</p>	V 314		

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V 314	<p>Continued From page 3</p> <ul style="list-style-type: none"> -He had seen fights but not recently, and staff usually stopped them quickly. -He took medication and would get them daily, regularly, with no issues. -He participated in therapy regularly, at least once a week. -He still had a guardian through Social Services and was in the 18-21 year old Foster Care program. -He was expecting to have assistance moving to college on 8/15/25. <p>Interview on 8/6/25 with Client #2 revealed:</p> <ul style="list-style-type: none"> -He had been at the facility for about 4 months. -He felt respected by staff and felt safe in the facility. -He had seen fights between peers but they were always broken up by staff fast. -Client #1 was not in the fights that he had witnessed. <p>Interview on 8/6/25 with Client #3 revealed:</p> <ul style="list-style-type: none"> -Had been at the facility 8 months, and reported as "has been good." -He felt safe and felt treated with respect by staff. -He had seen peers get in fights "sometimes ...but staff breaks it up." -He had not seen Client #1 getting into fights. <p>Interview on 8/6/25 with Client #1's legal guardian revealed:</p> <ul style="list-style-type: none"> -"As of today, I'm not aware of any placement for [Client #1]." -She was not currently searching for placement for Client #1. -She was letting the facility and care coordinator do the searching and placement of Client #1. -She and the care coordinator had initially found a place for Client #1, but him being 18 years old, he voiced that he did not want to go that place and 	V 314		

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V 314	<p>Continued From page 4</p> <p>they had to respect it.</p> <p>-She was told by the facility that they had a place for him to stay "outside of the facility, but obviously, that was not so, because I still receive calls from him and they are coming from the facility."</p> <p>-She was not sure why Client #1 has not been transitioned out of the facility.</p> <p>-She did not know where he would be going to next.</p> <p>-Facility also told her that they had a place in Hoke County.</p> <p>-She and the care coordinator would be actively searching for placement for Client #1 again.</p> <p>Interview on 8/6/25 with Staff #6 revealed:</p> <p>-He loved working with Client #1.</p> <p>-"[Client #1] is very good with others. He follows instructions. He does not get in trouble. He does not start fights."</p> <p>-"[Client #1] would not hurt a fly!"</p> <p>Interview on 8/6/25 with the Facility Manager revealed:</p> <p>-He did not know why Client #1 was still at the facility. "It's above my pay salary."</p> <p>-"[Client #1] has been very good. He does not get into trouble. Does not fight with others. Stays out of trouble. Helps out the staff. Completes his tasks. Has been no problems at all this year."</p> <p>Interview on 8/6/25 with the Corporate Compliance Staff revealed:</p> <p>-She was not aware that Client #1 needed to be transitioned out due to his age.</p> <p>-She was under the impression that he could remain at the facility until placement was found.</p> <p>-"[Client #1] is registered with the 18-21 Foster care program."</p> <p>-"He's not able to be on his own. He is very</p>	V 314		

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V 314	Continued From page 5 immature for his age." -"We are currently working with [Client #1]'s treatment team. It's been difficult with his care manager. They had changed social workers and they new one inherited the case." -"[Client #1] would need to go to an assisted living facility. He is not able to care for himself." -"The plan is to move him out to a supervised living facility." -The Qualified Professional was out on family leave as he had death in his family. -The Qualified Professional was in charge of transitioning Client #1 in conjunction with the treatment team. -She was aware that they had previously found a placement for Client #1, but when it was time to transition him out, the facility declined to have him. -Client #1 continued to receive visits from his care coordinator. -"[Client #1] is not a problem at the facility. He does not fight with the other kids and has not had any fights this year." -"[Client #1] tries to stay away from trouble. He is not a threat. He has had no incidents with the other kids in the program." -She was also aware that Client #1 had been accepted to go to Fayetteville State University. -"Classes are supposed to start soon, but I don't thing [Client #1] would be moving in to the dorms." -She also did not know if Client #1 would actually be starting classes this semester. -Regarding Former Client #2, she was not sure why he was transitioned out after his 18th birthday. -She knew that he was transitioned to live back with his family.	V 314		

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V 736	Continued From page 6	V 736		
V 736	.0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303. LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interviews, the facility was not maintained in a safe, clean and attractive manner. The findings are: Observation on 8/6/25 at 2:50 pm of the facility revealed: Unit A -Common area: multiple linoleum floor tiles missing throughout the room. Hall: a hole approximately 2"x1" was in the wall under the emergency lighting. -1st Bedroom on the left side of hall: hole in the ceiling approximately 8"x6" (filled with a piece of clothing.) -1st bedroom on right side of hall: laminate flooring missing pieces in front of door, door missing, door frame missing on top and right side, door frame bent out of shape. -2nd Bedroom on right side of hall: door missing, laminate flooring strips missing in front of doorway. -4th Bedroom on left side of hall: door missing, laminate flooring strips missing running from hall into doorway. -5th Bedroom on left side of hall: missing door. Unit B: -Common Area: 3 strips of laminate flooring missing from right side of room, 2 strips of laminate flooring missing from left side of room.	V 736		

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V 736	<p>Continued From page 7</p> <ul style="list-style-type: none"> -Hall: a hole approximately 4"x2" was in the wall under the emergency lighting. -1st Bedroom on the right side of hall: wood veneer peeling from the door. -1st Bedroom on the left side of hall: laminate flooring missing pieces from hallway into the doorway. -3rd Bedroom on right side of hall: door missing. -4th bedroom on left side of hall: missing doorknob. <p>Interview on 8/6/25 with the Facility Manager revealed:</p> <ul style="list-style-type: none"> -Facility would be moving to a new building in the upcoming weeks. -Current building would be demolish to make way to the new highway being built. -No major repairs had been made since the annual survey completed in June. -There were no current plans to repair items identified as the building would be closing down and demolished in the near future. -He acknowledged the facility failed to be maintained in a safe, clean and attractive manner. <p>Interview on 8/6/25 with the Corporate Compliance staff revealed:</p> <ul style="list-style-type: none"> -Facility was planning to move into the new building as soon as all the licensing procedures got completed. -"Surveyor from the Construction went by the new building yesterday and we are now awaiting Licensure to do their inspection." -She was hoping to be in the new building by 9/1/25. -No major repairs were expected at the current location as it would be torn down as soon as they move out. -She acknowledged the facility was not 	V 736		

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V 736	Continued From page 8 maintained in a safe, clean and attractive manner. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 736		