

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL074-139</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>07/30/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>KESWICK MANOR</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>1110 SE GREENVILLE BLVD GREENVILLE, NC 27858</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS  An annual and follow up survey was completed on July 30, 2025. A deficiency was cited.  This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment for Children or Adolescents.  This facility is licensed for 4 and has a current census of 4. The survey sample consisted of audits of 3 current clients.	V 000		
V 118	27G .0209 (C) Medication Requirements  10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review, interview, and observation, the facility failed to administer medications as ordered by the physician and maintain an accurate MAR affecting 1 of 3 audited clients (#4). The findings are:</p> <p>Review on 7/30/25 of client #4's record revealed:</p> <ul style="list-style-type: none"> <li>- 14 year old male.</li> <li>- Admission date of 5/16/25.</li> <li>- Diagnoses of Attention Deficit Hyperactivity Disorder, Autistic Disorder, Disruptive Mood Dysregulation Disorder</li> </ul> <p>Review on 7/30/25 of a signed physician order for client #4 and dated 6/10/25 revealed:</p> <ul style="list-style-type: none"> <li>- Hydrocortisone 2.5% Cream, (treats eczema) apply to affected area twice a day. Apply to eczema flare up twice a day. Do not exceed 2 weeks at a time.</li> </ul> <p>Review on 7/30/25 of client #4's June 2025 and July 2025 MARs revealed:</p> <ul style="list-style-type: none"> <li>- No entry for the Hydrocortisone 2.5% as ordered on the June 2025 MAR.</li> <li>- Hydrocortisone 2.5% documented as administered 7/1/25 thru 7/30/25 at 8:00am and 7/1/25 thru 7/29/25 at 6:00pm.</li> </ul>	V 118		

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V 118	<p>Continued From page 2</p> <p>Interview on 7/30/25 client #4 stated staff administered the Hydrocortisone cream twice a day to the eczema areas on his skin.</p> <p>Interview on 7/30/25 the Special Supervisor stated:</p> <ul style="list-style-type: none"> <li>- He had not realized client #4's Hydrocortisone cream was ordered to administer at 2 weeks at a time.</li> <li>- He had not administered client #4's Hydrocortisone in June 2025.</li> <li>- He "just saw the label said to apply twice a day."</li> </ul> <p>Interview on 7/30/25 the Associate Professional stated:</p> <ul style="list-style-type: none"> <li>- She was unaware client #4 had the Hydrocortisone cream ordered for June 2025.</li> <li>- She had not seen the information about to not exceed 2 weeks at a time.</li> </ul> <p>Interview on 7/30/25 the Qualified Professional acknowledged there was no documentation client #4 was administered the Hydrocortisone cream in June 2025, it was administered beyond 2 weeks in July 2025 and she would ensure it was corrected on the MAR and with staff.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 118			