

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-980	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 07/30/2025
NAME OF PROVIDER OR SUPPLIER ABSOLUTE HOME-KAPLAN DRIVE		STREET ADDRESS, CITY, STATE, ZIP CODE 5040 KAPLAN DRIVE RALEIGH, NC 27606		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A limited follow up survey for the Type A1 was completed on 7/30/25. This was a limited follow up survey, only 10A NCAC 27D .0304 Protection from Harm, Abuse, Neglect or Exploitation (V512) was reviewed for compliance. The following were brought back into compliance: 10A NCAC 27D .0304 Protection from Harm, Abuse, Neglect or Exploitation (V512). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>The facility is licensed for 6 and has a current census of 5. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation, record review, and interview, the facility and its grounds was not maintained in a safe, clean, and attractive manner. The findings are:</p> <p>Observation on 7/29/25 at approximately 11:30am revealed:</p> <ul style="list-style-type: none"> - The Kitchen: <ul style="list-style-type: none"> - There were black spots throughout the entire floor ranging from 1-3 inches in diameter - The kitchen faucet handle was broken off 	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 736	Continued From page 1 and stored in a kitchen drawer - There were 3 roaches between the kitchen cabinet and stove on their back with their legs in the air, that were not moving - Hallway Bathroom 1 - The tub had a black substance throughout the bottom and sides of the tub and the shower drain - The light fixture above the sink was missing 2 of the 4 light bulbs - Client #1's Bedroom - The fabric at the bottom of the box spring was separating from the box spring, exposing the interior of the box spring - The mattress cover on the bed was torn apart, and only a small part of the mattress cover the side of a standard pillow was visible at the head of the mattress - The dresser in the room had black marks throughout the top that ranged from 1-3 inches in length - Client # 4 and Former Client (FC) #6's Shared Bedroom: - There were black spots ranging from 1-3 cm in diameter on half of the floor throughout the room - There was no lightbulb in the ceiling fan light fixture in the room - There was a brown substance about 2 feet long below the right window - FC #6's black nightstand had a six inch dent through the side of it - There was a bed frame and box spring leaning against the wall horizontally, half in the closet - The box spring had large brown and black stains about 1-3 feet in length throughout	V 736		

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V 736	<p>Continued From page 2</p> <p>the front, back, and sides</p> <ul style="list-style-type: none"> - The box spring had multiple rips and tears throughout the entire mattress box spring - Facility Hallway <ul style="list-style-type: none"> - The smoke alarm in the hallway was chirping - The smoke alarm in the living room was chirping - Staff Room <ul style="list-style-type: none"> - A section of the flooring in front of the refrigerator about 5 foot in diameter was missing from the staff sleeping area - Half of the exposed wood on the floor where there was no flooring was black - Facility Grounds <ul style="list-style-type: none"> - There were 3 bricks missing from the driveway divider under the carport - On the right side of the driveway, there was a green plastic outdoor chair that was missing one armrest <p>Review on 7/29/25 of pest control receipts from the local pest control company revealed:</p> <ul style="list-style-type: none"> - Receipt dated: 7/1/25: <ul style="list-style-type: none"> - "Bed Bug House One Time Service....Callback based on BB (bedbug) Quarterly done earlier this month" - Three bedrooms (bedroom 1, bedroom 2, bedroom 3) were treated for bed bugs - Receipt dated 7/22/25: <ul style="list-style-type: none"> - "scatter bait.....resolve soft bait..." - "Rodent station and insect monitoring as needed" <p>Interview on 7/29/25 Staff #1 reported:</p> <ul style="list-style-type: none"> - She was responsible for ensuring the house was clean 	V 736		

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V 736	<p>Continued From page 3</p> <ul style="list-style-type: none"> - She did a "deep clean" at least weekly, but tried to clean throughout the day - The facility was getting treated for pests, and was not sure how long the roaches had been "laying there" in the kitchen - She assisted Client # 1 with cleaning his room, but he would sometimes rip his mattress protector off the bed - The Administrator/Owner had told her push the box spring and bed frame up against the wall - She had reported the maintenance issues to the Administrator/Owner "numerous" times since she started at the facility "about a month ago" <p>Interview on 7/30/25 the Qualified Professional reported:</p> <ul style="list-style-type: none"> - She visited the facility at least every two weeks - FC #6 had destroyed a lot of the furniture in his room - She was not sure why FC #6's box spring had not been replaced as "he was discharged over a month ago" - Client #1's room was "always messy" - The facility assisted him with keeping Client #1's room clean - The facility was being treated for bed bugs and mice - The Administrator/Owner was working on getting the repairs completed since the last Division of Health Service Regulation (DHSR) Survey on 5/19/25 <p>Interview on 7/30/25 the Administrator/Owner reported:</p> <ul style="list-style-type: none"> - She was replacing the mattress and box spring that FC #6 had destroyed - When they came to "throw-out the mattress, the box spring should have went to the trash too" - The facility was being treated for rodents, bed 	V 736		

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V 736	Continued From page 4 bugs, and roaches - She had "slowly" been working on making the repairs to the facility since the previous DHSR Survey on 5/19/25 This deficiency has has been cited 3 times since the original cite on 4/24/24 and must be corrected within 30 days.	V 736		