

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-980	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 07/30/2025
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NAME OF PROVIDER OR SUPPLIER ABSOLUTE HOME-KAPLAN DRIVE	STREET ADDRESS, CITY, STATE, ZIP CODE 5040 KAPLAN DRIVE RALEIGH, NC 27606
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V 000	<p>INITIAL COMMENTS</p> <p>A limited follow up survey for the Type A1 was completed on 7/30/25. This was a limited follow up survey, only 10A NCAC 27D .0304 Protection from Harm, Abuse, Neglect or Exploitation (V512) was reviewed for compliance. The following were brought back into compliance: 10A NCAC 27D .0304 Protection from Harm, Abuse, Neglect or Exploitation (V512). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>The facility is licensed for 6 and has a current census of 5. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation, record review, and interview, the facility and its grounds was not maintained in a safe, clean, and attractive manner. The findings are:</p> <p>Observation on 7/29/25 at approximately 11:30am revealed:</p> <ul style="list-style-type: none"> - The Kitchen: <ul style="list-style-type: none"> - There were black spots throughout the entire floor ranging from 1-3 inches in diameter - The kitchen faucet handle was broken off 	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	<p>Continued From page 1</p> <p>and stored in a kitchen drawer</p> <ul style="list-style-type: none"> - There were 3 roaches between the kitchen cabinet and stove on their back with their legs in the air, that were not moving - Hallway Bathroom 1 <ul style="list-style-type: none"> - The tub had a black substance throughout the bottom and sides of the tub and the shower drain - The light fixture above the sink was missing 2 of the 4 light bulbs - Client #1's Bedroom <ul style="list-style-type: none"> - The fabric at the bottom of the box spring was separating from the box spring, exposing the interior of the box spring - The mattress cover on the bed was torn apart, and only a small part of the mattress cover the side of a standard pillow was visible at the head of the mattress - The dresser in the room had black marks throughout the top that ranged from 1-3 inches in length - Client # 4 and Former Client (FC) #6's Shared Bedroom: <ul style="list-style-type: none"> - There were black spots ranging from 1-3 cm in diameter on half of the floor throughout the room - There was no lightbulb in the ceiling fan light fixture in the room - There was a brown substance about 2 feet long below the right window - FC #6's black nightstand had a six inch dent through the side of it - There was a bed frame and box spring leaning against the wall horizontally, half in the closet - The box spring had large brown and black stains about 1-3 feet in length throughout 	V 736		

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V 736	<p>Continued From page 2</p> <p>the front, back, and sides</p> <ul style="list-style-type: none"> - The box spring had multiple rips and tears throughout the entire mattress box spring - Facility Hallway <ul style="list-style-type: none"> - The smoke alarm in the hallway was chirping - The smoke alarm in the living room was chirping - Staff Room <ul style="list-style-type: none"> - A section of the flooring in front of the refrigerator about 5 foot in diameter was missing from the staff sleeping area - Half of the exposed wood on the floor where there was no flooring was black - Facility Grounds <ul style="list-style-type: none"> - There were 3 bricks missing from the driveway divider under the carport - On the right side of the driveway, there was a green plastic outdoor chair that was missing one armrest <p>Review on 7/29/25 of pest control receipts from the local pest control company revealed:</p> <ul style="list-style-type: none"> - Receipt dated: 7/1/25: <ul style="list-style-type: none"> - "Bed Bug House One Time Service....Callback based on BB (bedbug) Quarterly done earlier this month" - Three bedrooms (bedroom 1, bedroom 2, bedroom 3) were treated for bed bugs - Receipt dated 7/22/25: <ul style="list-style-type: none"> - "scatter bait.....resolve soft bait..." - "Rodent station and insect monitoring as needed" <p>Interview on 7/29/25 Staff #1 reported:</p> <ul style="list-style-type: none"> - She was responsible for ensuring the house was clean 	V 736		

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V 736	<p>Continued From page 3</p> <ul style="list-style-type: none"> - She did a "deep clean" at least weekly, but tried to clean throughout the day - The facility was getting treated for pests, and was not sure how long the roaches had been "laying there" in the kitchen - She assisted Client # 1 with cleaning his room, but he would sometimes rip his mattress protector off the bed - The Administrator/Owner had told her push the box spring and bed frame up against the wall - She had reported the maintenance issues to the Administrator/Owner "numerous" times since she started at the facility "about a month ago" <p>Interview on 7/30/25 the Qualified Professional reported:</p> <ul style="list-style-type: none"> - She visited the facility at least every two weeks - FC #6 had destroyed a lot of the furniture in his room - She was not sure why FC #6's box spring had not been replaced as "he was discharged over a month ago" - Client #1's room was "always messy" - The facility assisted him with keeping Client #1's room clean - The facility was being treated for bed bugs and mice - The Administrator/Owner was working on getting the repairs completed since the last Division of Health Service Regulation (DHSR) Survey on 5/19/25 <p>Interview on 7/30/25 the Administrator/Owner reported:</p> <ul style="list-style-type: none"> - She was replacing the mattress and box spring that FC #6 had destroyed - When they came to "throw-out the mattress, the box spring should have went to the trash too" - The facility was being treated for rodents, bed 	V 736		

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V 736	<p>Continued From page 4</p> <p>bugs, and roaches</p> <p>- She had "slowly" been working on making the repairs to the facility since the previous DHSR Survey on 5/19/25</p> <p>This deficiency has has been cited 3 times since the original cite on 4/24/24 and must be corrected within 30 days.</p>	V 736		