

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-755	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 07/31/2025
NAME OF PROVIDER OR SUPPLIER ABSOLUTE HOME AND COMMUNITY SERVICES		STREET ADDRESS, CITY, STATE, ZIP CODE 5628 MILLRACE RD RALEIGH, NC 27606		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow up survey was completed on July 31, 2025. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness. This facility is licensed for 6 and has a current census of 4. The survey sample consisted of audits of 3 current clients.	V 000		
V 114	27G .0207 Emergency Plans and Supplies 10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES (a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes. (b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility. (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies. (d) Each facility shall have a first aid kit accessible for use.	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 114	Continued From page 1 This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to ensure fire and disaster drills were conducted quarterly and on each shift. The findings are: Review on 7/31/25 of facility's fire drill log from July 2024 through July 2025 revealed: -3rd quarter (July, August, and September) 2024: No fire drills conducted. -4th quarter (October, November, and December) 2024: No fire drills conducted. -1st quarter (January, February, and March) 2025: No fire drills conducted on 3rd shift (11:00pm- 7:00am). -2nd quarter (April, May, and June) 2025: No fire drills conducted on 3rd shift (11:00pm-7:00am). Review on 7/31/25 of facility's disaster drill log from July 2024 through July 2025 revealed: -There was no disaster drills documented. Interview on 7/31/25 with Client #3 revealed: -"We don't do fire or disaster drills at house." Interview on 7/31/25 with the Qualified Professional (QP) revealed: -"I don't know why the drills haven't been done." -"The [Owner] is responsible for the drills."	V 114		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.	V 736		

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V 736	<p>Continued From page 2</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive, orderly manner. The findings are:</p> <p>Observation on 7/30/25 at approximately 9:35 am revealed:</p> <ul style="list-style-type: none"> -Client #2's bedroom had a doorknob missing from the right closet door. -Client #2's bedroom had a 2-inch crack on the upper right side closet door. -Client #1 and #2's bathroom had a ring around the entire toilet lid that was green and brown. -Client #1 and #2's bathroom had a brown spot around the bathtub. -The empty client's bathroom had a large brown spot in the base of it. -The empty client's bathroom had a ring around the entire toilet lid was brown and green. -The empty client's bathroom wall had a hole the size of two baseballs. -The downstairs carpet on the stairway had multiple two-to-three-inch rips on several steps. -Client #3 and #4's bathroom had two holes in the wall that looked like a hand punch. -Client #3 and #4's bedroom closet was broken off the hinge and standing upright outside the closet. -Client #3 and #4's bedroom had a couch with several missing cushions. <p>Interview on 7/30/25 with Staff #1 revealed: "-I just got here two weeks ago and I don't know why the repairs haven't been done."</p> <p>Interview on 7/31/25 with the Qualified Professional (QP) revealed: "-They did some repairs to the home but not everything." "-I don't why the repairs haven't been done."</p>	V 736		

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V 736	<p>Continued From page 3</p> <p>- "The owner has a repair guy, that prioritizes things, and some of the stuff doesn't get done."</p> <p>Interview on 7/30/25 with the Owner revealed:</p> <p>- "The client keeps breaking things as soon as we fix it."</p> <p>- "I'm not sure why the repairs haven't been done."</p> <p>This deficiency has been cited several times over the last few years and must be corrected within 30 days.</p>	V 736			