

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-985	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R-C 07/24/2025
NAME OF PROVIDER OR SUPPLIER TOMMIE'S PLACE		STREET ADDRESS, CITY, STATE, ZIP CODE 5213 PRONGHORN LANE RALEIGH, NC 27610		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow up survey was completed on 7/24/25. The complaint was unsubstantiated (intake #NC00231168). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 3 and has a current census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 118	<p>Continued From page 1</p> <p>drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to administer medications on the written order of a physician for 1 of 3 clients (#2). The findings are:</p> <p>Review on 7/21/25 of client #2's record revealed:</p> <ul style="list-style-type: none"> - Admission date: 12/22/21 - Diagnoses: Moderate Intellectual Developmental Disability - Physician's orders for for polyethylene glycol 17 gram (g)/dose oral powder (constipation): <ul style="list-style-type: none"> - 4/9/25 take 17g by mouth 2 times a day - 5/8/25 take 17g by mouth daily - 5/9/25 take 17g by mouth daily as needed <p>Review on 7/21/25 of client #2's May 2025 MAR revealed:</p> <ul style="list-style-type: none"> - Medication administration was recorded electronically - Polyethylene glycol 17g take by mouth 2 times a day - Staff initialed that medication was administered twice daily from 5/1/25-5/31/25 <p>Review on 7/23/25 of client #2's June 2025 MAR revealed:</p>	V 118		

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V 118	<p>Continued From page 2</p> <ul style="list-style-type: none"> - Medication administration was recorded manually - Polyethylene glycol 17g take by mouth daily as needed - Staff did not initial that medication was administered from 6/1/25-6/30/25 <p>Review on 7/23/25 of client #2's July 2025 MAR revealed:</p> <ul style="list-style-type: none"> - Medication administration was recorded electronically - Polyethylene glycol 17g take by mouth 2 times a day - Staff initialed that medication was administered twice daily from 7/1/25-7/22/25 <p>Attempted interview on 7/21/25 with client #2 was unsuccessful due to client #2 being non-verbal.</p> <p>Interview on 7/24/25 the House Manager reported:</p> <ul style="list-style-type: none"> - She and the Director of Operations (DOO) were responsible for reviewing MARs to ensure orders match the MARs and staff is administering medication according to physicians' orders - It was previously a former House Manager that was responsible for reviewing MARs and that staff was no longer working for the facility - The previous staff was also the staff that took client #2 to her medical appointments where the order would have changed - She did not have after care summaries for those appointments - She called the pharmacy earlier this week and they were unclear which physicians' order was supposed to be followed due to the doctor sending different orders back to back - Client #2 had been receiving the medication twice daily - The pharmacy had sent the medication 	V 118		

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V 118	<p>Continued From page 3</p> <p>without a label since it was over the counter so she was not able to compare it to the MAR</p> <ul style="list-style-type: none"> - She called the doctor for clarification and confirmation earlier in the week but was waiting for a call back - During her MAR reviews at the facility, she did not catch the order change - "Its my fault. I didn't catch it" <p>Interview on 7/23/25 the DOO reported:</p> <ul style="list-style-type: none"> - The facility was still experiencing inconsistencies in their electronic MAR system and maintained hand written records as a duplicate to cover those inconsistencies - Sometimes the electronic system kicked medications out and sometimes it did not change a medication order if the order changed in the middle of the month - He continued to work on figuring out the issues with the electronic MAR system <p>Interview on 7/24/25 the Licensee reported:</p> <ul style="list-style-type: none"> - She was aware that there were still issues with the facility's MAR systems 	V 118		