

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL074-086	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 07/17/2025
NAME OF PROVIDER OR SUPPLIER THE VILLAGE II		STREET ADDRESS, CITY, STATE, ZIP CODE 3354/3362 FRONT GATE DRIVE (VARIOUS SUITES) GREENVILLE, NC 27834		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on July 17, 2025. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .4100 Residential Recovery Programs for Individuals with Substance Abuse Disorders and their Children.</p> <p>This facility is licensed for 31 and has a current census of 12. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes.</p> <p>(b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies.</p> <p>(d) Each facility shall have a first aid kit accessible for use.</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 114	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record review and interviews the facility failed to have fire and disaster drills held at least quarterly and repeated on each shift. The findings are:</p> <p>Review on 7/16/25 of the facility's records for fire and disaster drills revealed: -No fire or disaster drill held on 1st shift, 2nd shift or 3rd shift in the 3rd quarter (July - September) and 4th quarter (October - December) of 2024. -No fire or disaster drill held on 1st shift, 2nd shift or 3rd shift in the 1st quarter (January - March) and 2nd quarter (April - June) of 2025.</p> <p>Interview on 7/16/25 client #1 stated: -She had participated in a fire drill the last week. -She had participated in two fire drills since admission.</p> <p>Interview on 7/16/25 client #2 stated: -She had participated in one fire drill.</p> <p>Interview on 7/16/25 client #3 stated: She had not participated in a fire or disaster drill "yet."</p> <p>Interview on 7/16/25 the Facility Manager stated: -Fire and Disaster drills were held monthly. -She "misplaced" all the fire and disaster drill documentation. -She had start new documentation for July 2025. -The shifts at the facility were: 1st 8am - 5pm, 2nd 4pm-12pm and 3rd 12am-8am.</p> <p>Interview on 7/17/25 the Program Director: -Fire and Disaster drills were held monthly on each shift. -She was not aware of the fire and disaster drill</p>	V 114		

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V 114	Continued From page 2 documentation being misplaced.	V 114		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interviews the facility was not maintained in a safe, clean and attractive manner and free from offensive odors. The findings are: Observation on 7/16/25 between 11:05am - 12:50pm a tour of the facility revealed: Building 3354 -Unit #15 toilet seat was broken. -Unit #16 - vacant stove was missing the 2 back burners. -Unit #19 - vacant had clothes, hair and other miscellaneous items on the living room floor, unclean dishes in the sink and miscellaneous items scattered on the table. -Unit #20 - vacant had a foul odor and trashcan was filled above the rim. -Unit #21 - had crayon marks on the wall in the bathroom and the closet doors. -Unit #6 - faucet sink in the bathroom was loose and the laundry area light was blown. -Unit #7 - vacant, cooked food on the stove and the bathroom light was blown. -Unit #22 - the stove was missing the back left burner. -Unit #10 - vacant, had a broken window covered with plywood in the bedroom, the 2 living room	V 736		

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V 736	Continued From page 3 light fixture covers were missing, paint peeling and brownish stains on the ceiling in the living/laundry. The above unit had a water leak. Interview on 7/16/25 the Facility Manager stated: -The vacant units needed to be cleaned. -The facility had to submit maintenance request to the property management company for repairs. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 736			