

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL009-041	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 07/16/2025
NAME OF PROVIDER OR SUPPLIER BLADEN COUNTY #2 RIVERWOOD		STREET ADDRESS, CITY, STATE, ZIP CODE 706 WEST SWANZY STREET ELIZABETHTOWN, NC 28337		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on July 16, 2025. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. This facility is licensed for 6 and currently has a census of 6. The survey sample consisted of audits of 3 current clients.	V 000		
V 513	27E .0101 Client Rights - Least Restrictive Alternative 10A NCAC 27E .0101 LEAST RESTRICTIVE ALTERNATIVE (a) Each facility shall provide services/supports that promote a safe and respectful environment. These include: (1) using the least restrictive and most appropriate settings and methods; (2) promoting coping and engagement skills that are alternatives to injurious behavior to self or others; (3) providing choices of activities meaningful to the clients served/supported; and (4) sharing of control over decisions with the client/legally responsible person and staff. (b) The use of a restrictive intervention procedure designed to reduce a behavior shall always be accompanied by actions designed to insure dignity and respect during and after the intervention. These include: (1) using the intervention as a last resort; and (2) employing the intervention by people trained in its use.	V 513		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 513	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on observation, record reviews and interviews the facility failed to ensure the least restrictive and most appropriate settings and methods were used affecting 3 of 3 clients. The findings are:</p> <p>Observation on 7/15/25 at approximately 2:25 pm during the tour of the facility revealed: -Two pantry doors had a keyed doorknob and the pantry contained a variety of snacks, drinks, canned goods, etc.</p> <p>Interview on 7/15/25 client #1 stated: -He did not access to the pantry or a key. -Staff kept the key to the pantry. -He had to ask staff for food from the pantry.</p> <p>Attempted interview for client #2 was unsuccessful. Client looked around the room and did not answer questions.</p> <p>Interview on 7/15/25 client #5 stated: -The pantry doors are locked. -He did not have access to the key for the pantry doors. -He had to ask staff for a snack from the pantry.</p> <p>Interview on 7/15/25 staff #3 stated: -The locks had been on the pantry doors since she was hired. -The clients would take food without permission. -Only staff had access to the key for the food pantry.</p> <p>Interview on 7/15/25 staff #4 stated: -The locks had been on the pantry doors since</p>	V 513		

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V 513	<p>Continued From page 2</p> <p>she was hired.</p> <p>- "Some of the clients are pre-diabetic, the locks keep them from taking just snacks for lunch."</p> <p>- "Before we had locks on the pantry doors, one client would hoard coffee in his room."</p> <p>- The locks were to prevent clients from "eating too many sweets."</p> <p>- "The locks on the pantry door are for the clients safety."</p> <p>Interview on 7/15/25 the Qualified Professional (QP) stated:</p> <p>- He was recently hired as the QP.</p> <p>- "There is not anything in the client's treatment plans for locks' on the pantry doors."</p> <p>- He understood that it was a client rights issue to have locks on the pantry.</p> <p>- The locks would be removed.</p> <p>Interview on 7/16/25 the Regional Administrator stated:</p> <p>- She was not aware of the locks on the pantry doors.</p> <p>- "The locks would be removed immediately."</p>	V 513		