

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL078-329	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 07/10/2025
NAME OF PROVIDER OR SUPPLIER LIFE OPPORTUNITIES, INC-'STRIVING FOR A I		STREET ADDRESS, CITY, STATE, ZIP CODE 4224 MCLEOD ROAD RED SPRINGS, NC 28377		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{V 000}	<p>INITIAL COMMENTS</p> <p>A follow up survey was completed on July 10, 2025. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p> <p>This facility is licensed for 4 and has a current census of 4. The survey sample consisted of audits of 3 current clients.</p>	{V 000}		
{V 364}	<p>G.S. 122C- 62 Additional Rights in 24 Hour Facilities</p> <p>§ 122C-62. Additional Rights in 24-Hour Facilities.</p> <p>(a) In addition to the rights enumerated in G.S. 122C-51 through G.S. 122C-61, each adult client who is receiving treatment or habilitation in a 24-hour facility keeps the right to:</p> <p>(1) Send and receive sealed mail and have access to writing material, postage, and staff assistance when necessary;</p> <p>(2) Contact and consult with, at his own expense and at no cost to the facility, legal counsel, private physicians, and private mental health, developmental disabilities, or substance abuse professionals of his choice; and</p> <p>(3) Contact and consult with a client advocate if there is a client advocate.</p> <p>The rights specified in this subsection may not be restricted by the facility and each adult client may exercise these rights at all reasonable times.</p> <p>(b) Except as provided in subsections (e) and (h) of this section, each adult client who is receiving treatment or habilitation in a 24-hour facility at all times keeps the right to:</p> <p>(1) Make and receive confidential telephone</p>	{V 364}		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{V 364}	Continued From page 1 calls. All long distance calls shall be paid for by the client at the time of making the call or made collect to the receiving party; (2) Receive visitors between the hours of 8:00 a.m. and 9:00 p.m. for a period of at least six hours daily, two hours of which shall be after 6:00 p.m.; however visiting shall not take precedence over therapies; (3) Communicate and meet under appropriate supervision with individuals of his own choice upon the consent of the individuals; (4) Make visits outside the custody of the facility unless: a. Commitment proceedings were initiated as the result of the client's being charged with a violent crime, including a crime involving an assault with a deadly weapon, and the respondent was found not guilty by reason of insanity or incapable of proceeding; b. The client was voluntarily admitted or committed to the facility while under order of commitment to a correctional facility of the Division of Adult Correction of the Department of Public Safety; or c. The client is being held to determine capacity to proceed pursuant to G.S. 15A-1002; A court order may expressly authorize visits otherwise prohibited by the existence of the conditions prescribed by this subdivision; (5) Be out of doors daily and have access to facilities and equipment for physical exercise several times a week; (6) Except as prohibited by law, keep and use personal clothing and possessions, unless the client is being held to determine capacity to proceed pursuant to G.S. 15A-1002; (7) Participate in religious worship; (8) Keep and spend a reasonable sum of his own money;	{V 364}		

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{V 364}	Continued From page 2 (9) Retain a driver's license, unless otherwise prohibited by Chapter 20 of the General Statutes; and (10) Have access to individual storage space for his private use. (c) In addition to the rights enumerated in G.S. 122C-51 through G.S. 122C-57 and G.S. 122C-59 through G.S. 122C-61, each minor client who is receiving treatment or habilitation in a 24-hour facility has the right to have access to proper adult supervision and guidance. In recognition of the minor's status as a developing individual, the minor shall be provided opportunities to enable him to mature physically, emotionally, intellectually, socially, and vocationally. In view of the physical, emotional, and intellectual immaturity of the minor, the 24-hour facility shall provide appropriate structure, supervision and control consistent with the rights given to the minor pursuant to this Part. The facility shall also, where practical, make reasonable efforts to ensure that each minor client receives treatment apart and separate from adult clients unless the treatment needs of the minor client dictate otherwise. Each minor client who is receiving treatment or habilitation from a 24-hour facility has the right to: (1) Communicate and consult with his parents or guardian or the agency or individual having legal custody of him; (2) Contact and consult with, at his own expense or that of his legally responsible person and at no cost to the facility, legal counsel, private physicians, private mental health, developmental disabilities, or substance abuse professionals, of his or his legally responsible person's choice; and (3) Contact and consult with a client advocate, if there is a client advocate. The rights specified in this subsection may not be	{V 364}			

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{V 364}	Continued From page 3 restricted by the facility and each minor client may exercise these rights at all reasonable times. (d) Except as provided in subsections (e) and (h) of this section, each minor client who is receiving treatment or habilitation in a 24-hour facility has the right to: (1) Make and receive telephone calls. All long distance calls shall be paid for by the client at the time of making the call or made collect to the receiving party; (2) Send and receive mail and have access to writing materials, postage, and staff assistance when necessary; (3) Under appropriate supervision, receive visitors between the hours of 8:00 a.m. and 9:00 p.m. for a period of at least six hours daily, two hours of which shall be after 6:00 p.m.; however visiting shall not take precedence over school or therapies; (4) Receive special education and vocational training in accordance with federal and State law; (5) Be out of doors daily and participate in play, recreation, and physical exercise on a regular basis in accordance with his needs; (6) Except as prohibited by law, keep and use personal clothing and possessions under appropriate supervision, unless the client is being held to determine capacity to proceed pursuant to G.S. 15A-1002; (7) Participate in religious worship; (8) Have access to individual storage space for the safekeeping of personal belongings; (9) Have access to and spend a reasonable sum of his own money; and (10) Retain a driver's license, unless otherwise prohibited by Chapter 20 of the General Statutes. (e) No right enumerated in subsections (b) or (d) of this section may be limited or restricted except by the qualified professional responsible for the	{V 364}			

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{V 364}	<p>Continued From page 4</p> <p>formulation of the client's treatment or habilitation plan. A written statement shall be placed in the client's record that indicates the detailed reason for the restriction. The restriction shall be reasonable and related to the client's treatment or habilitation needs. A restriction is effective for a period not to exceed 30 days. An evaluation of each restriction shall be conducted by the qualified professional at least every seven days, at which time the restriction may be removed. Each evaluation of a restriction shall be documented in the client's record. Restrictions on rights may be renewed only by a written statement entered by the qualified professional in the client's record that states the reason for the renewal of the restriction. In the case of an adult client who has not been adjudicated incompetent, in each instance of an initial restriction or renewal of a restriction of rights, an individual designated by the client shall, upon the consent of the client, be notified of the restriction and of the reason for it. In the case of a minor client or an incompetent adult client, the legally responsible person shall be notified of each instance of an initial restriction or renewal of a restriction of rights and of the reason for it. Notification of the designated individual or legally responsible person shall be documented in writing in the client's record.</p> <p>This Rule is not met as evidenced by: Based on record reviews, observation and interviews the facility restricted the rights of 3 of 3 clients (#1, #2, and #3) by restricting their access to food and failed to document the restriction as required. The findings are:</p>	{V 364}		

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{V 364}	<p>Continued From page 5</p> <p>Review on 7/10/25 of client #1's record revealed: -13 year old male. -Admitted on 4/11/25. -Diagnoses of Disruptive Mood Dysregulation Disorder (DMDD) and Attention Deficit Hyperactivity Disorder (ADHD). -No documentation of detailed reason for the rights restriction or restriction reviewed by a Qualified Professional (QP) as required every 7 days.</p> <p>Review on 7/10/25 of client #2's record revealed -15 year old male. -Admitted on 3/13/25. -Diagnoses of DMDD, ADHD, Generalized Anxiety Disorder, Mild Intellectual Disability and Autism Spectrum Disorder. -No documentation of detailed reason for the rights restriction or restriction reviewed by a Qualified Professional (QP) as required every 7 days.</p> <p>Review on 7/10/25 of client #3's record revealed: -14 year old male. -Admitted on 5/14/25. -Diagnoses of DMDD, Major Depressive Disorder, ADHD, Post-traumatic Stress Disorder and Cannabis Use Disorder. -No documentation of detailed reason for the rights restriction or restriction reviewed by a Qualified Professional (QP) as required every 7 days.</p> <p>Observation and interview on 7/10/25 at approximately 11:56am a tour of the facility revealed: -4 cabinet doors with locks, 1 of the 4 unlocked. -Staff #5 stated she did not have a key to unlock the cabinets.</p>	{V 364}		

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{V 364}	<p>Continued From page 6</p> <p>-The standing deep freezer had a locked but was unlocked.</p> <p>Observation 7/10/25 at approximately 3pm of the kitchen revealed:</p> <p>-Unlocked cabinets contained pop tarts, juice, apple sauce, dinner times and can goods.</p> <p>Interview on 7/10/25 client #1 stated:</p> <p>-The cabinets and freezer were kept locked.</p> <p>-He was not allowed to get snacks when he wanted.</p> <p>-Staff gave them meals and snacks.</p> <p>Interview on 7/10/25 client #2 stated:</p> <p>-The cabinets and freezer were kept locked.</p> <p>-He had to ask staff for snacks.</p> <p>Interview on 7/10/25 client #3 stated:</p> <p>-The cabinets and freezer were kept locked.</p> <p>-He had to ask staff for snacks.</p> <p>Interview on 7/10/25 the home manager stated:</p> <p>-The cabinets and freezer were kept locked.</p> <p>Interview on 7/10/25 the Program Manager stated:</p> <p>-The cabinets were no longer supposed to be locked.</p> <p>-There was no documentation of a rights restriction.</p> <p>-She would ensure the cabinets were not locked.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	{V 364}			
{V 736}	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND</p>	{V 736}			

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{V 736}	<p>Continued From page 7</p> <p>EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a clean, attractive and orderly manner. The findings are:</p> <p>Observation and interview on 7/10/25 at approximately 11:56am a tour of the facility revealed: -Client #1's bedroom door had 2 broken hinges and uneven floor throughout the bedroom. -Client #2's bedroom wall next to his bed had a whole about the size of a grapefruit. -Client #3's bedroom had a hole in the back of the bedroom door about the size of a grapefruit and 2 holes in the front of the door about the size of a quarter and grapefruit. The laminate flooring in the corner was lifted and a paint peeled in the shape of a square about 4 inches. -The back bathroom window had about 7 broken blind slates.</p> <p>Interview on 7/10/25 the Program Manager stated: -The facility will continue to make repairs. -The clients caused the damage at the facility.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	{V 736}		