STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	mhl060-972	A. BUILDING: _____ B. WING _____	C 07/30/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ALEXANDER YOUTH NETWORK - DICKSON UI	6220 - B THERMAL ROAD CHARLOTTE, NC 28211

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS A complaint survey was completed on July 30, 2025. The complaints were substantiated (#NC00232227 and #NC00232235). A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .1900 Psychiatric Residential Treatment Facility for Children or Adolescents. This facility is licensed for 6 and has a current census of 6. The survey sample consisted of audits of 1 current client.	V 000		
V 110	27G .0204 Training/Supervision Paraprofessionals 10A NCAC 27G .0204 COMPETENCIES AND SUPERVISION OF PARAPROFESSIONALS (a) There shall be no privileging requirements for paraprofessionals. (b) Paraprofessionals shall be supervised by an associate professional or by a qualified professional as specified in Rule .0104 of this Subchapter. (c) Paraprofessionals shall demonstrate knowledge, skills and abilities required by the population served. (d) At such time as a competency-based employment system is established by rulemaking, then qualified professionals and associate professionals shall demonstrate competence. (e) Competence shall be demonstrated by exhibiting core skills including: (1) technical knowledge; (2) cultural awareness; (3) analytical skills; (4) decision-making; (5) interpersonal skills;	V 110		

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V 110	Continued From page 1 (6) communication skills; and (7) clinical skills. (f) The governing body for each facility shall develop and implement policies and procedures for the initiation of the individualized supervision plan upon hiring each paraprofessional. This Rule is not met as evidenced by: Based on record review, photo review and interviews the facility failed to ensure 1 of 2 Staff (#2) demonstrated knowledge, skills and abilities required by the population served. The findings are: Review on 7/21/25 of a facility video dated 6/24/25 at 7:11 pm revealed: -Client #1 was having a behavior in his bedroom. -Staff #2 went in Client #1's bedroom tried to deescalate Client #1 but was unsuccessful. -Client #1 continued to scream very loudly. -Former Staff (FS) #3 went in Client #1's room and grabbed Client #1 by both arms and carried him out of the facility. -Staff #2 was was in the room with FS #3 and Client #1. Review on 7/23/25 of photo provided by Client #1's Department of Social Services (DSS) Legal Guardian date 6/26/25 revealed: -pink and purple 2 inch bruises on Client #1's inner upper right arm and the side of his right armpit. -Two half inch scratches on his inner upper left arm.	V 110		

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V 110	Continued From page 2 Interview on 7/21/25 with Client #1 revealed: -On 6/24/25, we was upset because Staff #1 told him to shower but he didn't want to. -"I started screaming and cursing because I was mad." -Staff #2 came in his bedroom to talk to him but he wanted to be left alone. -"[FS #3] came and grabbed me by my arms really hard and carried me to the manager's office." -Had bruises on both of his arms where FS #3 grabbed him. -"I said, "stop! You're hurting me."" -Felt safe at the facility. Attempted interview with FS #3 on 7/21/25 and 7/22/25 but was unsuccessful. Interview on 7/22/25 with Staff #2 revealed: -On 6/24/25 she was asked to help deescalate Client #1. -Client #1 was in his bedroom screaming and cursing, but she did not know why he was upset. -Was unsuccessful deescalating Client #1. -FS #3 came in Client #1's bedroom and grabbed Client #1 to "escort" him out of the facility. -Knew that FS #3 grabbed Client #1 inappropriately. -Did not report the grab to management. Interview on 7/21/25 with the Qualified Professional revealed: -Learned of the incident from Client #1's DSS Legal Guardian on 6/26/25. -Conducted an internal investigation. -Staff #1, #2 and FS #3 were interviewed. -Staff #2 did not report witnessing the incident. -Would provide more training on reporting for Staff #2.	V 110		

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