

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL084-100	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R-C 07/18/2025
NAME OF PROVIDER OR SUPPLIER MOSS LANE II		STREET ADDRESS, CITY, STATE, ZIP CODE 42414 MOSS LANE NEW LONDON, NC 28127		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow up survey was completed on July 18, 2025. The complaints were substantiated (intake #NC00231621, NC00231391). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 3 and has a current census of 2. The survey sample consisted of audits of 2 current clients.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p>	V 118		

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 118	<p>Continued From page 1</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interview, the facility failed to keep the MAR current affecting two of two clients (#1 and #2). The findings are:</p> <p>Review on 7/15/25 of client #1's record revealed: -Admission date of 4/18/23. -Diagnoses of Moderate Intellectual Disability, Type II Diabetes Mellitus, Hyperlipidemia, Hypertension and Obsessive Compulsive Disorder (OCD). -Physician's order dated 1/31/25 for the following medications: Lisinopril 10 milligrams (mg) (Blood Pressure) one tablet in the morning, Metformin 500mg (Blood Sugar) one tablet in the morning and one in the evening, Simvastatin 20mg (Cholesterol) one tablet in the morning. -Physician's order dated 4/17/25 for the following medication: Vitamin D3 50mcg (Calcium) one tablet in the morning.</p> <p>Review on 7/15/25 of the June 2025 MAR revealed:</p> <p>No staff initials to indicate the medication were administered for the following: Lisinopril 10mg on 6/12 8am.</p>	V 118			

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V 118	<p>Continued From page 2</p> <p>Metformin 500mg on 6/12 8am and 6/15 5pm. Simvastatin 20mg on 6/12 8am. Vitamin D3 50mcg on 6/12 8am.</p> <p>Review on 7/15/25 of client #2's record revealed: -Admission date of 7/15/25. -Diagnoses of Moderate Intellectual Disability, Down's Syndrome, Impulse Control Disorder, Type II Diabetes, Obesity, Heart Disease and Mixed Receptive, and Expressive Language Disorder. -Physician's order dated 1/31/25 for the True Metric Kit Meter: True Metric Kit Meter (Blood Sugar) check blood sugar three times daily.</p> <p>Review on 7/15/25 of client #2's June 2025 MAR revealed:</p> <p>No staff initials to indicate blood sugar checks on 6/2 12pm; 6/3 12pm; 6/4 12pm; 6/5 5pm; 6/10 12pm; 6/13 12pm; 6/15 12pm; and 6/18 12pm.</p> <p>Interview on 7/15/25 with the Qualified Professional (QP) revealed: -"[Client #2] is in group with about four to five staff when it's time to check his blood sugar." -"The staff checks his blood sugar daily while at the day program." -"The staff relies on the other staff to complete the MAR, but it never gets done."</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 118			
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be</p>	V 736			

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V 736	<p>Continued From page 3</p> <p>maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility and its grounds were not maintained in a clean, attractive, orderly manner and kept free from offensive odor. The findings are:</p> <p>Observation on 7/15/25 approximately at 10:33 AM revealed: -Client #3's bedroom-Two brownish scrapes on the walls approximately two feet long. A third brownish scrape was approximately 14 inches long. Peeling paint on the walls. Dirt build up on floor. The door to the bedroom had peeling paint and a crack approximately six inches long. One of the floor boards had separated from laminate flooring. -Client #1's bedroom-Three slats missing from a set of blinds. A yellowish substance on the walls. A crack in the bedroom door was approximately three inches long. A second crack in the bedroom door was approximately eight inches long. Two scrapes approximately 13 inches long on the back of the bedroom door. Letters spelling client#1's first and last name were written on the back of the bedroom door. -Client #2's bedroom-Peeling paint on the walls. Four screw holes in the wall. The door to the closet had a black discoloration towards the top. Bottom of bedroom door had grayish stain. -Bathroom in client #2's bedroom-The back of the door had a crack approximately eight inches long. Two nail holes on back of door. A penny sized hole in the wall. Approximately eight dot sized brown spots on the wall.</p> <p>Interview on 7/15/25 with the Qualified</p>	V 736		

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V 736	<p>Continued From page 4</p> <p>Professional (QP) revealed: -"I have sent in work orders for maintenance to repair the damage in the facility." -"I don't know why the repairs haven't been done yet." -"That is all I can do and wait for maintenance to complete the repairs."</p> <p>Interview on 7/15/25 with the Vice President of Operations revealed: -"I will be getting together with the management team on deciding whether to find a new home for the clients to live in." -"The facility is too old and will cost too much money to renovate the home." -"Management will be looking for a new home for the clients to move into."</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 736		