

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/11/2025
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G073	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 07/09/2025
NAME OF PROVIDER OR SUPPLIER SUNNY HILL GROUP HOME #1			STREET ADDRESS, CITY, STATE, ZIP CODE 261 SUNNY HILL DRIVE LINCOLNTON, NC 28092		
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W 368	<p>DRUG ADMINISTRATION CFR(s): 483.460(k)(1)</p> <p>The system for drug administration must assure that all drugs are administered in compliance with the physician's orders.</p> <p>This STANDARD is not met as evidenced by: Based on observations, record review, and interviews, the system for drug administration failed to assure all drugs and supplements were administered in compliance with physician's orders (PO) for 1 of 6 audited clients (#3). The finding is:</p> <p>Observations in the home on 7/9/25 at 6:34 AM revealed client #3 to enter the medication administration room, sanitize hands and prepare a cup of water. Staff E removed client #3's medications from the cabinet and identify medication with the client. Continued observation revealed staff E punched prescribed Linzess tab 290 MCG into hand and placed into medicine cup. Client #3 took the medication whole with water and exited the room to prepare for breakfast.</p> <p>Subsequent observations at 7:19 AM revealed client #3 to enter the medication administration room, sanitized hands. Continued observations revealed staff E to apply gloves, remove medications from cabinet, educate the client and scan the medications. Further observations revealed staff E to punch all medications into her hand and place them in a medicine cup and mix a capful of MiraLAX into a cup of water. Additional observations revealed the client took all medications whole with water containing MiraLAX. Staff E provided client #3 with a medicine cup containing Chlorhexidine Glucose Oral rinse and the client took and spit in sink. The</p>	W 368			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 368	Continued From page 1 client was given a chocolate Ensure that was consumed by the client prior to exiting the room. Review of records on 7/9/25 for client #3 revealed a PO dated 4/15/25. Continued review of the physician orders revealed client #3 to be prescribed the following medications at 8:00 AM Benzotropine tab 10MG, Clonidine tab 0.1MG, Clozapine tab 100MG, Divalproex tab 500MG DR, Lorazepam tab 1MG, MiraLAX, Senna-Time tab 8.6MG, Vitamin D3 2000 IU, Chlo hex GLU Sol 0.12%, and Linzess CAP 290 MCG take 1 capsule daily 8:00 AM by mouth every morning prior to breakfast. Ensure is not prescribed on current physician orders. Further review of records revealed a nutritional assessment for client #3 dated 5/7/25 for the client to be prescribed a heart healthy diet, no grapefruit, no caffeine, 1/2" consistency, double portions as needed. Interview with the facility nurse on 7/9/25 confirmed that client #3's POs were current. Continued interview with the facility nurse revealed that the physician and dietician will be notified to ensure that the client should be prescribed Ensure and staff should give all medications as prescribed.	W 368			
W 475	MEAL SERVICES CFR(s): 483.480(b)(2)(iv) Food must be served with appropriate utensils. This STANDARD is not met as evidenced by: Based on observations, record reviews and interviews, the facility failed to ensure 6 of 6 audited clients (#1, #2, #3, #4, #5 and #6) were provided with a full place setting during meals as recommended by their prescribed plans. The	W 475			

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W 475	<p>Continued From page 2 findings are:</p> <p>A. The facility failed to ensure client #1 had access to a full place setting for 2 of 2 meals. For example:</p> <p>Observation of the dinner meal on 7/8/25 for client #1 revealed the client to have a place setting consisting of the following items: a regular plate, a spoon, a cup with lid and straw and a napkin. Further observation at 5:15 PM revealed client #1 to refuse to come participate in the dinner meal. Continued observation revealed two consecutive refusals at 5:20 PM and 5:30 PM.</p> <p>Observation of the breakfast meal for client #1 on 7/9/25 at 7:44 AM revealed his place setting to include the following: a regular plate, a cup and a spoon. Further observation revealed client #1's breakfast meal to include: 3/4 cup cheese grits, two 1/4-inch cut sausage patties, one cup of orange juice, one 8 oz glass of water and one 1/4-inch cut cup of peaches. Further observation of the breakfast meal revealed client #1 to consume his entire meal with a single place setting: a spoon. At no point during the breakfast meal was client #1 offered a fork or knife.</p> <p>Review of records on 7/9/25 for client #1 revealed a Nutritional Assessment (NA) dated 3/16/25 which indicates a heart healthy, low sodium, Activia BID, double portions, 1/4 -cut pieces, and thin liquids. Adaptive Equipment: cup with lid and straw.</p> <p>Interview with the program manager (PM) on 7/9/25 confirmed that client #1's NA was current. Further interview with the PM confirmed that the client should have been provided a full place</p>	W 475			

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W 475	<p>Continued From page 3 setting with meals.</p> <p>B. The facility failed to ensure that client #2 had access to a full place setting for 2 of the 2 meals. For example:</p> <p>Observation of the dinner meal at 5:30 PM on 7/8/25 for client #2 revealed his place setting to include the following: a regular plate, a cup and a fork. Further observation revealed client #2's dinner meal to include: two 6-inch soft taco shells with 2 oz ground beef cut into 1/4-inch pieces, diced tomatoes & lettuce, salsa, 1/2 cup Mexican rice, 1/2 cup black beans, 16 oz water, and decaf tea. Further observation revealed client #2 to consume all his food with a fork. Subsequent observation revealed client #2 to receive his second portions of all food items at 5:48 PM which he consumed all with his fork.</p> <p>Observation of the breakfast meal for client #2 at 6:42 AM on 7/9/25 revealed his in a breakfast meal to include: 3/4 cup of cheese grits, two sausage patties, one cup of orange juice, one 8 oz glass of water and one cut cup of peaches and one spoon. At no point during the breakfast meal was client#2 offered a fork and a knife.</p> <p>Review of records on 7/9/25 for client #2 revealed a NA dated 7/21/24 which indicates no adaptive equipment other than a regular plate, a cup, and a full place setting for his meals.</p> <p>Interview with the PM on 7/9/25 confirmed that client #2's NA was current. Further interview with the PM confirmed client 2 should have been provided a full place setting with meals.</p> <p>C. The facility failed to ensure client #3 had</p>	W 475			

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W 475	<p>Continued From page 4</p> <p>access to a full place setting for 2 of 2 meals. For example:</p> <p>Observations of the dinner meal at 5:42 PM on 7/8/25 for client #3 revealed his place setting to include: a regular plate, a cup and a fork. Continued observation of the dinner meal revealed his dinner meal to include: two 6-inch soft taco shells with 2 oz ground beef cut into 1/4-inch pieces, diced tomatoes & lettuce, salsa, 1/2 cup Mexican rice, 1/2 cup black beans, 16 oz water, and decaf tea. Further observation revealed staff A cut all food in the kitchen before client #3 carried his food to the table.</p> <p>Observation of the breakfast meal for client #3 on 7/9/25 at 6:39 AM revealed his place setting to include: a regular plate, a cup and a spoon. Further observation revealed client #3's breakfast meal to include: 3/4 cup of cheese grits, two 1/4-inch cut sausage patties, one cup of orange juice, one 8 oz glass of water and one 1/4-inch cut cup of peaches.</p> <p>Review of records on 7/9/25 for client #3 revealed an NA dated 5/7/25 which indicates heart healthy, no grapefruit, no caffeine, 4 oz Prune juice with breakfast, encourage 2500 cc of fluids per day. Adaptive Equipment: raised platform.</p> <p>Interview with the PM on 7/9/25 confirmed that client #3's NA was current. Further interview with the PM confirmed client #3 should have been provided a full place setting with meals.</p> <p>D. The facility failed to ensure client #4 had access to a full place setting for 2 of the 2 meals. For example:</p>	W 475			

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W 475	<p>Continued From page 5</p> <p>Observation of the dinner meal for client #4 on 7/8/25 revealed his place setting to include: a regular plate, cup and fork. Further observation for client #4 revealed the dinner meal to include: two 6-inch soft taco shells with 2 oz ground beef cut into 1/4-inch pieces, diced tomatoes & lettuce, salsa, 1/2 cup Mexican rice, 1/2 cup black beans, 16 oz water, and decaf tea. Continued observation revealed staff A to ask client #4 if he wanted one of his soft tacos cut which he replied yes. Staff A proceeded to cut one of client #4's soft tacos into bite size pieces and later in the meal assisted him in rolling the remaining soft taco shell to minimize spillage due to his tremors. At no point during the meal was client #4 offered a spoon or a knife.</p> <p>Observation of the breakfast meal for client #4 at 6:49 AM on 7/9/25 revealed his place setting to include: a regular plate, a cup and a spoon. Further observation of the breakfast meal for client #4 revealed his meal to includes: 3/4 cup cheese grits, two sausage patties, one cup of orange juice, one 8 oz glass of water and one cup of peaches cut bite size per client #4's request. Further observation revealed client #4 to ask staff E to carry his bowl to the table because it was too hot. Continued observation revealed client #4 to have difficulty eating his peaches with the spoon due to his tremors; staff E offered to get a fork for him.</p> <p>Review of records on 7/9/25 for client #4 revealed an NA dated 1/23/25 which indicates heart health, no grapefruit, double portions, Prune juice -drink 4 oz daily at breakfast, regular consistency, thin liquids. Adaptive Equipment: raised platform at all meals and rocker knife as needed.</p>	W 475			

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W 475	<p>Continued From page 6</p> <p>Interview with the PM on 7/9/25 confirmed that client #4's NA was current. Further interview with the PM confirmed client #4 should have been provided a full place setting with meals.</p> <p>E. The facility failed to ensure client #5 had access to a full place setting for 2 of the 2 meals. For example:</p> <p>Observations of the dinner meal at 5:48 PM on 7/8/25 for client #5 revealed his place setting includes: a regular plate, a cup and a fork. Continued observation of the dinner meal revealed his dinner meal includes cut two 6-inch soft taco shells with 2 oz ground beef cut into 1-inch pieces, diced tomatoes & lettuce, salsa, 1/2 cup Mexican rice, 1/2 cup black beans, 16 oz water, and decaf tea. Further observation revealed staff A cut all food in the kitchen before client #5 carried his food to the table.</p> <p>Observation of the breakfast meal for client #5 on 7/9/25 at 6:39 AM revealed his place setting includes: a regular plate, a cup and a spoon. Further observation revealed client #3's breakfast meal to include: 3/4 cup of cheese grits, two 1-inch cut sausage patties, one cup of orange juice, one 8 oz glass of water and one 1-inch cut cup of peaches.</p> <p>Review of records on 7/9/25 for client #5 revealed an NA dated 3/16/25 which indicates heart healthy, double portions diet cut into 1" pieces, low calorie snacks, Ensure daily, give meds with applesauce; Adaptive Equipment: none related to meals.</p> <p>Interview with the PM on 7/9/25 confirmed that client #5's NA was current. Further interview with</p>	W 475			

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W 475	<p>Continued From page 7</p> <p>the PM confirmed client #5 should have been provided a full place setting with meals.</p> <p>F. The facility failed to ensure client #6 had access to a full place setting for 2 of the 2 meals. For example:</p> <p>Observations of the dinner meal at 5:37 PM on 7/8/25 for client #6 revealed his place setting to be a regular plate, a cup and a fork. Continued observation of the dinner meal revealed his dinner meal to consist of the following: 1/4 cut two 6-inch soft taco shells with 2 oz ground-ground beef, diced tomatoes & lettuce, salsa, 1/2 cup Mexican rice, 1/2 cup black beans, 16 oz water, and decaf tea. Further observation revealed staff A to cut all food in the kitchen before client #6 carried his food to the table.</p> <p>Observation of the breakfast meal for client #6 on 7/9/25 at 7:11 AM revealed his place setting to be regular plate, a cup and a spoon. Further observation revealed client #6's breakfast meal to include the following: 3/4 cup of cheese grits, two ground sausage patties, one cup of orange juice, one 8 oz glass of water and one 1/4-inch cut cup of peaches.</p> <p>Review of records on 7/9/25 for client #6 revealed an NA dated 5/12/25 which indicates heart healthy, no grapefruit, double portions, Boost BID (thickened) 1/4" consistency with ground meats and nectar thick liquids; Adaptive Equipment: None for meals.</p> <p>Interview with the PM on 7/9/25 confirmed that client #6's NA was current. Further interview with the PM confirmed client #6 should have been provided a full place setting with meals.</p>	W 475			

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