

Renewed Beginnings Home Inc.

Deficiency Cited:

10A NCAC 27G .0202 Personnel Requirements V108

Staff were not certified in First Aid/CPR by the Red Cross, American Heart Association, or an equivalent organization, as required. The rule mandates that staff be trained in basic first aid including seizure management, CPR, and airway obstruction techniques by an approved provider.

Plan of Correction:

1. Immediate Corrective Action:

All staff who had previously received First Aid/CPR training through internal or non-approved training providers will be retrained and certified through the **Red Cross or American Heart Association**. This retraining will be completed **by July 3rd, 2025**.

2. Preventative Measures:

Effective immediately, **Renewed Beginnings Group Homes** will require that all newly hired staff submit valid First Aid/CPR certification from the **Red Cross, American Heart Association, or an equivalent** provider **prior to their start date**. Internal onboarding procedures have been updated to verify this documentation during the hiring process.

Correction Date: July 3rd, 2025

Responsible Party: Program Director, Renewed Beginnings Group Homes

Deficiency Cited:

10A NCAC 27G .0209 Medication Requirements V118

The facility was cited for two issues with medication administration records (MARs):

1. A missing staff initial for client DW on April 17th.
2. A medication change for client MW (Clonidine) was not correctly transcribed onto the MAR.

Plan of Correction:

1. Immediate Corrective Action:

- The **Program Manager** has scheduled a **daily reminder on their calendar** to review all MARs to ensure staff have documented initials for each administered medication. If an initial is missed, staff will be immediately notified, and an **incident report** will be completed.
- For transcription errors, the **Qualified Professional (QP)** will review and verify all new or changed medication orders within **72 hours** of receiving the physician's order to ensure the MAR is updated accurately and completely.

2. Preventative Measures:

- **Missed Initials:** Before staff leave their shift, the Program Manager or designee will **check the MAR** to confirm all medications have been properly documented and initialed.
- **Transcription Accuracy:** The Qualified Professional will **double-check** all newly transcribed medication changes against the physician's orders before finalizing them in the MAR system.

Correction Date: June 10th, 2025

Responsible Party: Program Manager and Qualified Professional, Renewed Beginnings Group Home

Deficiency Cited:

G.S. 131E-256 Health Care Personnel Registry V131

The facility was cited for not completing the Health Care Personnel Registry (HCR) check **prior to the date of hire**, as required by statute. The regulation mandates that the HCR check be completed before extending an offer of employment to ensure no substantiated findings of abuse, neglect, misappropriation of property, or fraud exist.

Plan of Correction:

1. Immediate Corrective Action:

While all employees at Renewed Beginnings Group Homes have had a Health Care Personnel Registry check completed **prior to entering the home or beginning work**, moving forward, the HCR check will be completed **prior to extending any offer of employment**.

2. Preventative Measures:

The hiring protocol has been updated to include the HCR check as a **mandatory pre-offer screening step**. No offer letter will be issued until the HCR results have been received and reviewed by the Program Director or designee.

Correction Date: June 10th, 2025

Responsible Party: Program Director, Renewed Beginnings Group Homes

Deficiency Cited:

G.S. 122C-80 Criminal History Record Check V133

The facility was cited for not completing criminal background checks within **5 days of issuing the offer letter**, as required. State law mandates that criminal history record checks be completed promptly to ensure individuals with disqualifying offenses are not hired.

Plan of Correction:

1. Immediate Corrective Action:

While no employee at Renewed Beginnings Group Homes is allowed to begin working without a completed background check, going forward, **criminal background checks will be conducted on the same day as the interview** for all prospective employees. This ensures compliance with the 5-day requirement regardless of when the offer is extended.

2. Preventative Measures:

The hiring process has been revised to include **same-day background checks** as part of the interview workflow. This change eliminates delays and ensures full compliance with the state-mandated timeline. No offer letter will be extended unless the background check has been completed and reviewed.

Correction Date: June 10th, 2025

Responsible Party: Program Director, Renewed Beginnings Group Homes

Deficiency Cited:

10A NCAC 27G .1704 Minimum Staffing Requirements V296

The facility was cited for failing to meet the minimum staffing requirements, which mandate adequate staffing levels to ensure the safety and supervision of residents. Specifically, the home did not have at least two staff present during all required shifts.

Plan of Correction:

1. Immediate Corrective Action:

Renewed Beginnings Group Homes has assigned **PRN (as-needed) staff** to be on-call and available to report to work in the event of a call-out. This ensures compliance with the requirement of having a minimum of two staff on duty at all times.

2. Preventative Measures:

A formal **PRN coverage schedule** has been implemented. Staff are now required to notify management as early as possible if they are unable to report to work, and the PRN staff will be contacted immediately to maintain appropriate coverage. This proactive

approach guarantees that the facility remains fully staffed and in compliance with state regulations at all times.

Correction Date: July 1, 2025

Responsible Party: Program Director, Renewed Beginnings Group Homes

Deficiency Cited:

10A NCAC 27G .0604 Incident Reporting Requirements For Category A and B Providers V367

The facility was cited for not meeting the requirements for timely and appropriate incident reporting. This regulation requires that providers report Category A and B incidents accurately and within required timeframes to ensure oversight and client safety.

Plan of Correction:

1. Immediate Corrective Action:

Moving forward, the **Qualified Professional (QP)** at Renewed Beginnings Group Homes will complete and submit an **IRIS report within 24 hours** of any **Category B or Level 2 or 3 incident**, in accordance with state guidelines.

In addition, **Direct Support Professionals (DSPs)** will be required to complete an **internal incident report before the end of their shift** on the day the incident occurs.

2. Preventative Measures:

Daily shift supervisors or group home manager will ensure DSPs submit required reports before clocking out, and the QP will verify submission and compliance with IRIS protocols during daily review.

Correction Date: June 10th, 2025

Responsible Party: Qualified Professional and Program Director, Renewed Beginnings Group Homes