

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/24/2025
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G245	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 06/24/2025
NAME OF PROVIDER OR SUPPLIER ROBINHOOD GROUP HOME			STREET ADDRESS, CITY, STATE, ZIP CODE 1507 ROBINHOOD RD WILMINGTON, NC 28401		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
W 249	<p>PROGRAM IMPLEMENTATION CFR(s): 483.440(d)(1)</p> <p>As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan.</p> <p>This STANDARD is not met as evidenced by: Based on observations, record reviews and interviews, the facility failed to ensure each client received a continuous active treatment program consisting of needed interventions and services as identified in the Individual Program Plan (IPP) in the area of program implementation. This affected 2 of 3 audit clients (#1 and #6). The findings are:</p> <p>A. During observations in the home throughout 6/23/25 and 6/24/25, client #1 did not demonstrate any agitated behaviors. Staff did not offer small edibles, such as Goldfish, and praise as positive behavior reinforcement.</p> <p>Review on 6/23/25 of client #1's behavior intervention plan (BIP), dated 5/28/25, revealed he should receive small amount of edibles, preferably Goldfish crackers, and praise for compliance every hour during waking hours he stays on task and displays no agitated behaviors.</p> <p>Interview on 6/24/25 with Staff A revealed client #1 is a picky eater, but he will eat small crunchy items such as Goldfish and should still receive</p>	W 249			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 249	<p>Continued From page 1</p> <p>Goldfish for good behavior.</p> <p>Interview on 6/24/25 with Staff B revealed client #1 should receive Goldfish or a snack choice for positive behavior.</p> <p>Interview on 6/24/25 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #1 should receive edibles for reinforcement hourly, per his BIP.</p> <p>B. During observations in the home on 6/23/25 at 3:30pm, client #6 was observed to drink a large amount of water during snack time. At 4:00pm, she drank a whole bottle of water after exercising. Staff C then prompted her to go to the bathroom. Client #6 went to the bathroom and returned to the den area to watch television and listen to music videos. She was not prompted to go to the bathroom again. At 6:10pm, all clients sat at the dining table to begin dinner, and client #6 prepared her plate. At 6:17pm, Staff C noticed she had urinated on herself and the chair. Staff C directed client #6 to leave the table and go to the bathroom. She then pulled the chair aside and sanitized it while the other clients continued to eat. At 6:21pm, client #6 returned to warm her food and eat dinner with her peers.</p> <p>Review on 6/23/25 of client #6's IPP, dated 10/22/24, revealed a bathroom schedule service goal in which staff should ensure she uses the bathroom every two hours throughout the day due to issues with incontinence, both during the day and at night.</p> <p>Interview on 6/23/25 with Staff C revealed client #6 had drank a lot of water earlier and should have gone to the bathroom.</p>	W 249			

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W 249	Continued From page 2 Interview on 6/24/25 with the QIDP revealed client #6 should be prompted to use the bathroom every two hours because she can get busy and forget to go.	W 249			