

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601060	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 06/12/2025
NAME OF PROVIDER OR SUPPLIER ONE STEP FORWARD OUTREACH		STREET ADDRESS, CITY, STATE, ZIP CODE 10000 WOODY RIDGE ROAD CHARLOTTE, NC 28273		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow up survey was completed on 6/12/25. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities. This facility is licensed for 4 and has a current census of 3. The survey sample consisted of audits of 3 current clients.	V 000		
V 114	27G .0207 Emergency Plans and Supplies 10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES (a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes. (b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility. (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies. (d) Each facility shall have a first aid kit accessible for use.	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6899

4ALM11

If continuation sheet 1 of 9

Marsha Daymon Adams *Owner/DMHP* *6/19/2025*

June 19, 2025

██████████ Owner
One Step Forward Outreach Inc.
10000 Woody Ridge Rd.
Charlotte, NC 28273

Re: Annual survey plan for correction
MHL-060-1060
marsha_daymon@yahoo.com

V114 27G.0207 Emergency Plans and Supplies

Response: As the surveyor stated that the drills were done, I just did not indicate whether they were fire/disaster drills because I changed from my original form to a different form because the Fire Marshall indicated that I should be doing drills monthly instead of a quarterly basis as per the rule. However, I have switched back to my original form to do quarterly drills instead of monthly.

V118 27G .0209 (C) Medication Requirements

Response: I am responsible for the medication administrations records for the home to be correct and to make sure that my staff is doing things correctly as well. I was not aware that I missed putting the OTC on the MAR. However, going forward, I will pay very close attention to making sure all medication orders are documented on the MAR according to the rule.

V139 27G .0404 (F-L) Operations During Licensed Period

Response: Construction came out today June 19, 2025, (██████████) to do a home inspection based on the Emergency Relocation plan that I submitted to make sure I was back in compliance with installing AC units, one in a room that has two windows and to check the fire alarms as well. I am in compliance with the rule; he stated that he will send me something via email in a few days. Also, when relocating the clients when emergencies arise, I will make sure that I notify the Team Leader for my area and construction per the rule.

V754 27G .0304 (C) .0304 Comfort Zone.

Response: Construction came out today June 19, 2025, (██████████) to do a home inspection based on the Emergency Relocation plan that I submitted to make sure I was back in compliance with installing AC units, one in a room that has two windows and to check the fire alarms as well. I am in compliance with the rule; he stated that he will send

me something via email in a few days. The Temperature was at 76' degrees at the time of the visit.

Thank you,

Owner