

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-319	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 06/03/2025
NAME OF PROVIDER OR SUPPLIER BRADLEY HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 1505 KELLY ROAD GARNER, NC 27529		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint survey was completed on June 3, 2025. The complaint was substantiated (Intake #NC00229287). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 6 and has a current census of 2. The survey sample consisted of audits of 2 current clients.</p> <p>A sister facility was identified in this report. The sister facility will be identified as sister facility A. Clients will be identified using the letter of the facility and a numerical identifier.</p>	V 000		
V 290	<p>27G .5602 Supervised Living - Staff</p> <p>10A NCAC 27G .5602 STAFF</p> <p>(a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs.</p> <p>(b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time.</p> <p>(c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present:</p> <p>(1) children or adolescents with substance</p>	V 290		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 290	<p>Continued From page 1</p> <p>abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body; or</p> <p>(2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body.</p> <p>(d) In facilities which serve clients whose primary diagnosis is substance abuse dependency:</p> <p>(1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and</p> <p>(2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client.</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interview the facility failed to ensure a minimum of one staff member was present at all times. The findings are:</p> <p>Review on 5/23/25 of client #1's record revealed:</p> <ul style="list-style-type: none"> - Admitted 9/18/98 - Diagnoses of Schizophrenia, Paranoid Type, Hypertension, Gastroesophageal Reflux Disease, Bradycardia and Hyperlipidemia 	V 290		

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V 290	<p>Continued From page 2</p> <p>Review on 5/23/25 client #2's record revealed:</p> <ul style="list-style-type: none"> - Admitted 8/13/12 - Diagnoses of Major Depressive Disorder, Mood Adjustment, Psychosis, Speech Impediment/Disturbances, Traumatic Brain Injury, Colostomy and Hypertension <p>Observation at 10:51am on 5/21/25 at the facility revealed:</p> <ul style="list-style-type: none"> - There were no clients or staff at the facility <p>Observation at 11:32am on 5/21/25 at sister facility A revealed:</p> <ul style="list-style-type: none"> - Clients #1 and #2 were at sister facility A - Client #1 and #2's medications were both stored in a separate plastic grocery store bag located in the facility's medication closet - Client #2 had 2 small grocery bags with clean undergarments located on the floor of client #3A's bedroom <p>Interview on 5/21/25 client #1 reported:</p> <ul style="list-style-type: none"> - Had been at sister facility A since 5/18/25 because former staff (FS) #3 left the facility a few nights ago - Client #4A moved into client #5A's bedroom and he slept in client #4A's bedroom - He brought a change of clothes, his radio and medications with him when he was moved to sister facility A <p>Interview on 5/21/25 client #2 reported:</p> <ul style="list-style-type: none"> - Had been at sister facility A for two nights because FS #3 moved out of state two nights ago - He brought his clothes and medications with him when he was moved to sister facility A - Didn't know how long he was staying at sister facility A - He slept in client #3A's bedroom while client 	V 290		

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V 290	<p>Continued From page 3</p> <p>#3A was out of town</p> <p>Interview on 5/21/25 client #4A reported:</p> <ul style="list-style-type: none"> - Clients #1 and #2 arrived at sister facility A a few days ago - She was sharing a bedroom with client #5A and client #1 was sleeping in her bedroom <p>Interview on 5/21/25 client #5A reported:</p> <ul style="list-style-type: none"> - Clients #1 and #2 hadn't been staying at sister facility A for "too long" - She and client #4A were sharing her bedroom for "a couple of nights" <p>Interview on 5/21/25 client #6B reported:</p> <ul style="list-style-type: none"> - Clients #1 and #2 came to sister facility A two or three days ago <p>Interview on 5/21/25 client #7B reported:</p> <ul style="list-style-type: none"> - Clients #1 and #2 had been staying in sister facility A for "half a year" - He thought client #2 shared a bedroom with client #3A, "but to be honest I'm not sure" <p>Interview on 5/21/25 staff #A1 reported:</p> <ul style="list-style-type: none"> - Clients #1 and #2 moved to sister facility A two nights ago because the facility didn't have a staff - Was "under the impression" clients #1 and #2 weren't staying at sister facility A "for too long" - Clients #1 and #2 came to sister facility A with two days worth of clothes - She transported clients #1 and #2 back to the facility to shower and change clothes - Client #1 was sleeping in client #3A's bedroom while client #3A was out of town - Client #2 was sleeping in client #4A's bedroom and client #4A was sharing a bedroom with client #5A - The Director/Owner was "in the process of 	V 290		

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V 290	Continued From page 4 hiring a new staff" for the facility and the Director/Owner told her that she "hoped to have a staff hired by Monday (5/26/25)" Interview on 5/21/25 the Director/Owner reported: - Clients #1 and #2 were staying at sister facility A because she terminated FS #3 - The "set up" with the clients sleeping at sister facility A was "temporary" and an "emergency situation" because she didn't have any staff coverage for the facility - Planned for the clients to move back to the facility once she hired a new staff - Was in the process of hiring a new staff and the new staff was scheduled to start on 5/24/25	V 290			