STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	34G137	A. BUILDING _____ B. WING _____	C 06/10/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SUMMERLYN	6113 BLUE LANTERN ROAD GIBSONVILLE, NC 27249

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
W 000	INITIAL COMMENTS A complaint investigation was completed on 6/10/25 for CINV Intake No. NC00231298. The complaint was substantiated and deficiencies were cited.	W 000		
W 201	ADMISSIONS, TRANSFERS, DISCHARGE CFR(s): 483.440(b)(4)(i) If a client is to be either transferred or discharged, the facility must have documentation in the client's record that the client was transferred or discharged for good cause. This STANDARD is not met as evidenced by: Based on observations, record review and interviews, the facility failed to ensure there was documentation in the client's record that the facility prepared to discharge client #1 for good cause. The finding is: Review of records on 6/10/25 revealed a series of text messages between the President and client #1's guardian between 6/6/25 and 6/9/25. On 6/6/25, the President stated to the guardian, "I have been trying to get the situation resolved but it has not been. We are going to have to move forward with client #1's discharge into your care effective this coming Sunday, June 8, 2025." Further review revealed that when the guardian indicated she could not pick the client up on Sunday, the President responded in an email dated 6/7/25 that, "The latest we can keep him is until Monday. He must be picked up by then. Please confirm the time he will be picked up Monday. It will need to be by 5 PM." Continued review revealed an email dated 6/8/25 again requesting a timeframe for picking client #1 up for discharge from the group home on 6/9/25, and another email on 6/9/25 again requesting a time	W 201		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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W 201	Continued From page 1 for the guardian to pick up client #1 that afternoon. Interview with client #1's legal guardian on 6/9/25 revealed that she had gotten a call from the provider's office on or around 6/4/25 indicating they were not receiving Medicaid payments for client #1 and that, if the guardian did not remedy that situation that day, the facility would discharge client #1. Further interview with the guardian revealed that she had received each of the emails referred to above and that she was trying to work with the facility to remedy the payment situation. The guardian also stated that she is unable to care for client #1 in her home since she was disabled by a recent stroke. Interview on 6/10/25 with the President revealed that the facility was attempting to resolve a Medicaid billing issue concerning client #1. Further interview revealed that the President believes that the guardian is being uncooperative and has transferred client #1's Medicaid to a county which is outside of the MCO's catchment area and that this is the cause of the denial. When asked why the facility was attempting to discharge client #1 ahead of the 6/18/25 date previously set, the President replied, "When his billing was denied, it became an issue of continuing to provide a service with no revenue to support the services needed."	W 201		
W 202	ADMISSIONS, TRANSFERS, DISCHARGE CFR(s): 483.440(b)(4)(ii) If a client is to be either transferred or discharged, the facility must provide a reasonable time to prepare the client and his or her parents or guardian for the transfer or discharge (except in	W 202		

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	34G137	A. BUILDING _____ B. WING _____	C 06/10/2025

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W 202	Continued From page 2	W 202		

emergencies).
This STANDARD is not met as evidenced by:
The facility failed to provide a reasonable time to prepare client #1 and his parent or guardian for discharge on 6/8/25 and again on 6/9/25. The finding is:

Review of records on 6/10/25 revealed a series of text messages between the President and client #1's guardian between 6/6/25 and 6/9/25. On 6/6/25, the President stated to the guardian, "I have been trying to get the situation resolved but it has not been. We are going to have to move forward with client #1's discharge into your care effective this coming Sunday, June 8, 2025." Further review revealed that when the guardian indicated she could not pick the client up on Sunday, the President responded in an email dated 6/7/25 that, "The latest we can keep him is until Monday. He must be picked up by then. Please confirm the time he will be picked up Monday. It will need to be by 5 PM." Continued review revealed an email dated 6/8/25 again requesting a timeframe for picking client #1 up for discharge from the group home on 6/9/25, and another email on 6/9/25 again requesting a time for the guardian to pick up client #1 that afternoon.

Interview with client #1's legal guardian on 6/9/25 revealed that she had gotten a call from the provider's office on or around 6/4/25 indicating they were not receiving Medicaid payments for client #1 and that, if the guardian did not remedy that situation that day, the facility would discharge client #1. Further interview with the guardian revealed that she had received each of the emails referred to above and that she was trying to work with the facility to remedy the payment situation.

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W 202	Continued From page 3 The guardian also stated that she is unable to care for client #1 in her home since she was disabled by a recent stroke. Interview on 6/10/25 with the President revealed that the facility was attempting to resolve a Medicaid billing issue concerning client #1. Further interview revealed that the President believes that the guardian is being uncooperative and has transferred client #1's Medicaid to a county which is outside of the MCO's catchment area and that this is the cause of the denial. When asked why the facility was attempting to discharge client #1 ahead of the 6/18/25 date previously set, the President replied, "When his billing was denied, it became an issue of continuing to provide a service with no revenue to support the services needed."	W 202		