

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL091-109	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 06/02/2025
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NAME OF PROVIDER OR SUPPLIER ALPHA RESIDENTIAL SERVICES-OAKLAND	STREET ADDRESS, CITY, STATE, ZIP CODE 2103 OAKLAND AVENUE HENDERSON, NC 27537
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual, complaint and follow up survey was completed on 6/2/25. The complaint was unsubstantiated (intake #NC00230852). A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness. This facility is licensed for 6 and has a current census of 6. The survey sample consisted of audits of 3 current clients.	V 000		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a clean, attractive and orderly manner. The findings are: Observation on 5/29/25 at 1:13pm revealed: - Area on dining room wall approximately 12 inches by 24 inches that had been patched but not painted - Area behind the oven in the kitchen below the oven range approximately 24 inches by 8 inches that was unpainted - Bathroom for clients #4 and #5: - 1 light fixture above the mirror with 1 of 3 light bulbs burned out - a spot on the wall above the toilet approximately the size of a basketball that was	V 736		
			V 736 1. Maintenance will paint the dining and kitchen room according to state building codes to prevent hazard and other disastrous. QP will monitor with Environmental Assessment monthly and report to Administrator the outcome.	7/2/25

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MHL & C 6/13/25

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6899

ZVSW11

If continuation sheet 1 of 4

Division of Health Service Regulation
STATE FORM

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V 736	<p>Continued From page 2</p> <p>back of the facility had pine needles coming over the edges and there were tree saplings growing out of the gutters in multiple places</p> <p>Interview on 5/29/25 staff #1 reported:</p> <ul style="list-style-type: none"> - She did not typically work at this facility but did fill-in when needed - She did not know why the dormer crawl space doors in the client bedrooms had duct tape around the frames - Client #3's mattress was sunken in the middle and she thought he needed a new one <p>Interview on 6/2/25 the Qualified Professional reported:</p> <ul style="list-style-type: none"> - The House Manager would call him for any repairs that were needed at the facility - The dormer crawl space doors were duct taped to prevent clients from going into that space - The facility had replaced some client mattresses - If client #3 "requests a new one (mattress), we'll get him a new one" - There was a yard crew that was responsible for tasks such as cleaning out the gutters - The yard crew came out regularly to mow the grass but they did not do additional things requested of them quickly - He was not certain who owned the house <p>Interview on 6/2/25 the Licensee reported:</p> <ul style="list-style-type: none"> - The house was rented and the landlord was notified when repairs were needed - The landlord was not diligent about making repairs, so the facility had someone they called to complete repairs when needed - The dormer crawl space doors were duct taped because there had been bats in those attic spaces a while ago but she could not recall when 	V 736			

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V 736	Continued From page 3 - A company came to the facility, sealed everything and removed the bats - The dormer doors had been duct taped since the bats were removed as an additional measure - She will have client #3's mattress looked at and replaced This deficiency has been cited 3 times since the original cite on 7/28/22 and must be corrected within 30 days	V 736			