

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-610	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 06/03/2025
NAME OF PROVIDER OR SUPPLIER BRADLEY HOME EXTENSION-PKEDS HOUSE		STREET ADDRESS, CITY, STATE, ZIP CODE 907 FRANCES DRIVE GARNER, NC 27529		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on June 3, 2025. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 6 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.</p> <p>Sister facilities were identified in this report. The sister facilities will be identified as sister facility A and sister facility B. Clients and staff will be identified using the letter of the facility and a numerical identifier.</p>	V 000		
V 289	<p>27G .5601 Supervised Living - Scope</p> <p>10A NCAC 27G .5601 SCOPE</p> <p>(a) Supervised living is a 24-hour facility which provides residential services to individuals in a home environment where the primary purpose of these services is the care, habilitation or rehabilitation of individuals who have a mental illness, a developmental disability or disabilities, or a substance abuse disorder, and who require supervision when in the residence.</p> <p>(b) A supervised living facility shall be licensed if the facility serves either:</p> <p>(1) one or more minor clients; or</p> <p>(2) two or more adult clients.</p> <p>Minor and adult clients shall not reside in the same facility.</p> <p>(c) Each supervised living facility shall be licensed to serve a specific population as designated below:</p> <p>(1) "A" designation means a facility which serves adults whose primary diagnosis is mental</p>	V 289		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 289	Continued From page 1 illness but may also have other diagnoses; (2) "B" designation means a facility which serves minors whose primary diagnosis is a developmental disability but may also have other diagnoses; (3) "C" designation means a facility which serves adults whose primary diagnosis is a developmental disability but may also have other diagnoses; (4) "D" designation means a facility which serves minors whose primary diagnosis is substance abuse dependency but may also have other diagnoses; (5) "E" designation means a facility which serves adults whose primary diagnosis is substance abuse dependency but may also have other diagnoses; or (6) "F" designation means a facility in a private residence, which serves no more than three adult clients whose primary diagnoses is mental illness but may also have other disabilities, or three adult clients or three minor clients whose primary diagnoses is developmental disabilities but may also have other disabilities who live with a family and the family provides the service. This facility shall be exempt from the following rules: 10A NCAC 27G .0201 (a)(1),(2),(3),(4),(5)(A)&(B); (6); (7) (A),(B),(E),(F),(G),(H); (8); (11); (13); (15); (16); (18) and (b); 10A NCAC 27G .0202(a),(d),(g)(1) (i); 10A NCAC 27G .0203; 10A NCAC 27G .0205 (a),(b); 10A NCAC 27G .0207 (b),(c); 10A NCAC 27G .0208 (b),(e); 10A NCAC 27G .0209[(c)(1) - non-prescription medications only] (d)(2),(4); (e) (1)(A),(D),(E);(f);(g); and 10A NCAC 27G .0304 (b)(2),(d)(4). This facility shall also be known as alternative family living or assisted family living (AFL).	V 289		

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V 289	<p>Continued From page 2</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interview the facility failed to ensure 3 of 3 clients (#1, #2, #3) had a home-like environment where the primary purpose of their services were the care and rehabilitation of individuals who have a mental illness. The findings are:</p> <p>Review on 5/23/25 of client #1's record revealed:</p> <ul style="list-style-type: none"> - Admitted 8/13/12 - Diagnoses of Schizoaffective Disorder, Bipolar Disorder, Depression, Impulse Control Disorder, Generalized Anxiety Unspecified, Autism Spectrum Disorder, Gastroesophageal Reflux Disease (GERD), Chronic Kidney Disease Stage III, History of Alcohol Abuse and Tremors <p>Review on 5/23/25 of client #2's record revealed:</p> <ul style="list-style-type: none"> - Admitted 6/14/02 - Diagnoses of Schizophrenia Undifferentiated, Depression, Borderline Personality Disorder and Nicotine Dependence <p>Review on 5/23/25 of client #3's record revealed:</p> <ul style="list-style-type: none"> - Admitted 7/18/14 - Diagnoses of Bipolar Disorder, Borderline Personality Disorder, Hypertension (HTN), Type II Diabetes, Arthritis, Hyperthyroidism, Severe Intellectual Developmental Disability (IDD), Glaucoma, Hyperlipidemia, Dermatitis, Mixed Fecal & Urinary Incontinence, Chronic Headache and Generalized Pain <p>Observation on 5/21/25 between 11:32am - 3:30pm revealed:</p>	V 289		

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V 289	<p>Continued From page 3</p> <ul style="list-style-type: none"> - Clients #2, #3, #4A, #5A, #6B and #7B were in the facility - Two twin size beds were located in client #3's bedroom - Client #6B had two small grocery bags with clean undergarments located on the floor of client #1's bedroom <p>Interview on 5/21/25 client #2 reported:</p> <ul style="list-style-type: none"> - Staff #1A brought clients #4A and #5A with her from sister facility A and they've been staying at the facility for months - Clients #4A and #5A were sharing an empty bedroom in the facility - Clients #6B and #7B arrived at the facility a few days ago - She had her own bedroom, but client #6B slept in there - She now shared a bedroom with client #3 - Client #7B was sleeping in client #1's bedroom while client #1 was out of town <p>Interview on 5/21/25 client #3 reported:</p> <ul style="list-style-type: none"> - The clients from sister facility A had been staying at the facility for a "little while" - The clients from sister facility B hadn't been staying at the facility for "too long" - She and client #2 were sharing her bedroom for "a couple of nights" <p>Interview on 5/21/25 client #4A reported:</p> <ul style="list-style-type: none"> - He and client #5A moved from sister facility A with staff #1A, and they had been staying at the facility for a year and a half - He and client #5A shared a bedroom in the facility for a year - Clients #6B and #7B moved to the facility from sister facility B two or three days ago <p>Interview on 5/21/25 client #5A reported:</p>	V 289		

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V 289	<p>Continued From page 4</p> <ul style="list-style-type: none"> - Was living in the facility until he and client #4A were able to go back to sister facility A - Staff #1A brought him to live in the facility for awhile and he and client #4A had been staying at the facility for a "half a year" - He had clothes in the facility, but he also had clothes at sister facility A - He was "ready" and "waiting" to go back to sister facility A <p>Interview on 5/21/25 client #6B reported:</p> <ul style="list-style-type: none"> - Had been staying at the facility for two nights - He slept in client #1's bedroom while client #1 was out of town <p>Interview on 5/21/25 client #7B reported:</p> <ul style="list-style-type: none"> - Had been staying at the facility since 5/18/25 - He brought a change of clothes, his radio and medications with him when he was moved to the facility - Client #2 moved into client #3's bedroom so he could sleep in client #2's bedroom <p>Interview on 5/21/25 staff #1A reported:</p> <ul style="list-style-type: none"> - The Director/Owner instructed her to move to the facility with client #4A and #5A in March 2025 because the facility didn't have an assigned staff - Clients #4A and #5A shared an empty bedroom in the facility - Clients #6B and #7B moved to the facility two nights ago - Client #6B slept in client #1's bedroom while client #1 was out of town - Client #7B slept in client #2's bedroom and client #2 was sharing a bedroom with client #3 - Client #2 kept her belongings in her bedroom and would retrieve the items she needed whenever client #7B wasn't in her bedroom <p>Interview on 5/21/25 the Director/Owner reported:</p>	V 289		

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V 289	Continued From page 5 <ul style="list-style-type: none"> - She instructed the staff #1A to move her and clients #4A and #5A to the facility in April 2025 - Clients #6B and #7B came to the facility to stay on 5/19/25 - The facility had enough beds for #6B and #7B to stay there because client #1 was out of town - Clients #2 and #3 were sharing client #3's bedroom - Client #6B slept in client #1's bedroom and client #7B slept in client #2's bedroom - Clients #4A and #5A were sharing an empty bedroom in the facility - The "set up" with clients #4A, #5A, #6B & #7B sleeping in the facility was "temporary" and an "emergency situation" because she didn't have any staff coverage for this facility or sister facility B - Planned for clients #4A, #5A, #6B & #7B to move back to their facility once she hired new staff - Was in the process of hiring new staff for the facility and sister facility B, and the new staff was scheduled to start on 5/24/25 	V 289		
V 291	27G .5603 Supervised Living - Operations 10A NCAC 27G .5603 OPERATIONS (a) Capacity. A facility shall serve no more than six clients when the clients have mental illness or developmental disabilities. Any facility licensed on June 15, 2001, and providing services to more than six clients at that time, may continue to provide services at no more than the facility's licensed capacity. (b) Service Coordination. Coordination shall be maintained between the facility operator and the qualified professionals who are responsible for treatment/habilitation or case management. (c) Participation of the Family or Legally	V 291		

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V 291	<p>Continued From page 6</p> <p>Responsible Person. Each client shall be provided the opportunity to maintain an ongoing relationship with her or his family through such means as visits to the facility and visits outside the facility. Reports shall be submitted at least annually to the parent of a minor resident, or the legally responsible person of an adult resident. Reports may be in writing or take the form of a conference and shall focus on the client's progress toward meeting individual goals.</p> <p>(d) Program Activities. Each client shall have activity opportunities based on her/his choices, needs and the treatment/habilitation plan. Activities shall be designed to foster community inclusion. Choices may be limited when the court or legal system is involved or when health or safety issues become a primary concern.</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interview the facility failed to ensure no more than six clients were served at a time when the clients had a mental illness or developmental disability. The findings are:</p> <p>Review on 5/23/25 of client #1's record revealed:</p> <ul style="list-style-type: none"> - Admitted 8/13/12 - Diagnoses of Schizoaffective Disorder, Bipolar Disorder, Depression, Impulse Control Disorder, Generalized Anxiety Unspecified, Autism Spectrum Disorder, Gastroesophageal Reflux Disease (GERD), Chronic Kidney Disease Stage III, History of Alcohol Abuse and Tremors <p>Review on 5/23/25 of client #2's record revealed:</p> <ul style="list-style-type: none"> - Admitted 6/14/02 - Diagnoses of Schizophrenia Undifferentiated, 	V 291		

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V 291	<p>Continued From page 7</p> <p>Depression, Borderline Personality Disorder and Nicotine Dependence</p> <p>Review on 5/23/25 of client #3's record revealed:</p> <ul style="list-style-type: none"> - Admitted 7/18/14 - Diagnoses of Bipolar Disorder, Borderline Personality Disorder, Hypertension (HTN), Type II Diabetes, Arthritis, Hyperthyroidism, Severe Intellectual Developmental Disability (IDD), Glaucoma, Hyperlipidemia, Dermatitis, Mixed Fecal & Urinary Incontinence, Chronic Headache and Generalized Pain <p>Review on 5/23/25 of client #4A's record revealed:</p> <ul style="list-style-type: none"> - Admitted into sister facility A on 6/18/23 - Diagnoses of Schizophrenia, Hebephrenia, Paranoid Type, GERD, HTN and Severe IDD <p>Review on 5/23/25 of client #5A's record revealed:</p> <ul style="list-style-type: none"> - Admitted into sister facility A on 11/24/04 - Diagnoses of Impulse Control Disorder, Borderline Personality Disorder, HTN, Hyperlipidemia, Tourette Syndrome and Enuresis <p>Review on 5/23/25 of client #6B's record revealed:</p> <ul style="list-style-type: none"> - Admitted into sister facility B on 8/13/12 - Diagnoses of Major Depressive Disorder, Mood Adjustment, Psychosis, Speech Impediment/Disturbances, Traumatic Brain Injury, Colostomy and HTN <p>Review on 5/23/25 client #7B's record revealed:</p> <ul style="list-style-type: none"> - Admitted into sister facility B on 9/18/98 - Diagnoses of Schizophrenia, Paranoid Type, HTN, GERD, Bradycardia and Hyperlipidemia <p>Observations at 11:32am on 5/21/25 revealed:</p>	V 291		

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V 291	<p>Continued From page 8</p> <ul style="list-style-type: none"> - Staff #1A was the only staff in the facility - Clients #2, #3, #4A, #5A, #6B and #7B were in the facility <p>Interview on 5/21/25 client #2 reported:</p> <ul style="list-style-type: none"> - Staff #1A brought clients #4A and #5A with her from sister facility A to live in the facility - Staff #1A was filling in as the staff because former staff (FS) #3 left - Staff #1A, client #4A and client #5A had been staying at the facility for months <p>Interview on 5/21/25 client #3 reported:</p> <ul style="list-style-type: none"> - The clients from sister facility A had been staying at the facility for a "little while" - The clients from sister facility B hadn't been staying at the facility for "too long" - FS #3 left the facility, but she didn't know when she left - Staff #1A was the only staff that worked in the facility <p>Interview on 5/21/25 client #4A reported:</p> <ul style="list-style-type: none"> - He and client #5A moved from sister facility A with staff #1A, and they had been staying at the facility for a year and a half - Staff #1A was the only staff that worked in the facility - He brought some of his clothes and medications with him when he was moved to the facility <p>Interview on 5/21/25 client #5A reported:</p> <ul style="list-style-type: none"> - Was living in the facility until he and client #4A were able to go back to sister facility A - Staff #1A brought him and client #4A to live in the facility and they had been staying in the facility for a "half a year" <p>Interview on 5/21/25 client #6B reported:</p>	V 291		

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V 291	<p>Continued From page 9</p> <ul style="list-style-type: none"> - Had been staying at the facility for two nights because there was no staff at sister facility B - FS #4B left sister facility B two nights ago because she moved out of state - He brought his clothes and medications with him when he was moved to the facility - Didn't know how long he was staying at the facility - Staff #1A was the only staff that worked in the facility <p>Interview on 5/21/25 client #7B reported:</p> <ul style="list-style-type: none"> - Lived at sister facility B - Came to the facility on 5/18/25 because FS #4B left sister facility B a few nights ago - Staff #1A was the only staff that with the clients in the facility <p>Interview on 5/21/25 staff #1A reported:</p> <ul style="list-style-type: none"> - Was the assigned staff for sister facility A - The Director/Owner instructed her to move to the facility with client #4A and #5A in March 2025 because FS #3 left the facility - Clients #6B and #7B were moved to the facility two nights ago because there was no staff at sister facility B - Was "under the impression" clients #6B and #7B weren't going to stay at the facility for "too long" - The Director/Owner was "in the process of hiring a new staff" for the facility and sister facility B - The Director/Owner told her that she "hoped to have a staff hired by Monday (5/26/25)" <p>Interview on 5/21/25 the Director/Owner reported:</p> <ul style="list-style-type: none"> - The facility didn't have an assigned staff because FS #3 left the facility in April 2025 and staff #1A was currently filling in - She instructed staff #1A to move her and 	V 291		

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V 291	Continued From page 10 clients #4A and #5A from sister facility A to this facility - Clients #6B and #7B were staying at the facility because she terminated FS #3 on 5/19/25 - The "set up" with clients #4A, #5A, #6B & #7B sleeping in the facility was "temporary" and an "emergency situation" because she didn't have any staff coverage for this facility or sister facility B - Was in the process of hiring new staff for the facility and sister facility B, and the new staff was scheduled to start on 5/24/25	V 291		