

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL080-166</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>05/22/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>CABARRUS COUNTY GROUP HOME 7</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>125 SHAMROCK DRIVE SALISBURY, NC 28144</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS  An annual survey was completed on 5/22/25. Deficiencies were cited.  This facility is licensed for the following category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.  This facility is licensed for 5 and has a current census of 4. The survey sample consisted of audits of 3 current clients.	V 000		
V 118	27G .0209 (C) Medication Requirements  10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure medications were administered on a written order of a person authorized by law to prescribe medications and failed to keep current the MAR for all drugs administered affecting one of three audited clients. The findings are:</p> <p>Review on 5/19/25 of Client #2s record revealed: -Date of admission: 7/1/07. -Diagnoses: Mild Intellectual Disability; Crohn's Disease; Sebhona of Scalp; Psoriasis of Arms and Legs; Previous Anemia; Aortic Stenosis/Aortic Insufficiency; Left Ear Impairment; Bicuspid Aortic Valve; Aortic Dilation. -Client is his own guardian. -Physician-ordered medication: 7/24/24 Pantoprazole (ulcers/gastric reflux) 40mg (milligram), take one tablet 2 times a day, 8am and 8pm</p> <p>Review on 5/19/25 of client #2's February, March and April 2025 MARs revealed: -Pantoprazole was crossed through with handwritten line using black ink, 2/3/25 through 3/2/25 at 8pm. -Pantoprazole was not initials as administered on 3/3/25 through 3/12/25 at 8pm.</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>-Pantoprazole was initial by Staff #2 and then crossed out with handwritten black ink, 3/20/25 through 3/26/25 at 8pm.</p> <p>-Pantoprazole was not initials as administered on 4/3/25 through 4/9/25, and 4/17/25 through 4/27/25 at 8pm.</p> <p>Interview on 5/21/25 with client #2 revealed:</p> <p>-Never missed or refused his medications.</p> <p>-Taken medications daily and staff gave medications on time.</p> <p>Interview on 5/19/25 with Staff #1 revealed:</p> <p>-Cross out on MAR was usually an error.</p> <p>-Was trained to administer medications.</p> <p>-Client #2 was hospitalized (4/24/25 through 5/5/25) symptoms related to Crohn's disease.</p> <p>-Was aware that Staff #2 was confused about administering client #2's Pantoprazole.</p> <p>-Thought Staff #2 became confused when the medication dose or administration was changed for client #2's Pantoprazole..."there was a point and time when they (doctors) had took him (client #2) off Pantoprazole at night time and he got put back on; there were some communication errors with that (confusion)."</p> <p>-I asked him (Staff #2) about missing his initials (on client #2's MARs) and he (Staff #2) was like 'we're not supposed to give it to him (client #2).' I confirmed it (PM dose of Pantoprazole) with his (client #2) mother, and he (Staff #2) told me no one had told him that he (client #2) was back on it (Pantoprazole)."</p> <p>-There were instances of poor communication "between the office (Licensee) and his (client #2) doctor, and his mother."</p> <p>-"We'll (facility) get the word (medical information) from his (client #2) mother and not the [Primary provider]."</p> <p>-Client #2's primary care needed to communicate</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>directly with the facility instead of client #2's mother since client #2 was his own guardian. -As an example, "...his (client #2) Prednisone has been shifted around 3 or 4 times, it (administering instructions) will be on the release paperwork from the [Primary provider]; last Saturday (5/17/25) she (client #2's mother) was like, 'don't give him the Prednisone.' -"...but with this particular confusion for the Pantoprazole, I made sure I asked (mother for clarity), confirmed that he (client #2) was still taking it (Pantoprazole) and passed it on to [Staff #2] and I think that's why he (Staff #2) wasn't initializing or putting nothing on there (MAR)." -Did not follow directives on medication administration from client #2's mother; "I go by what's written on the MAR, because that's what we're supposed to do."</p> <p>Interview on 5/21/25 with Staff #2 revealed: -Was trained to administer medications. -Was not aware that client #2 had missed any of his medications. -Client #2 had been "having medical scares for a while...doctor will hold his meds (medications). They (provider) switched it (Pantoprazole) from 2 times a day to one time a day (administration)...within the last 3-6 months at least..." -Group home managers are responsible for writing any changes on the MAR so that the next manager coming in will understand it and know what's going on. -Changes in administration of Pantoprazole have been made by client #2's mother, "...and I thought he was only supposed to be taking it once a day. I was under the impression he (client #2) was not supposed to be getting (Pantoprazole), so I crossed out my initial. I was going by what I was told by his mother..."</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>-Client #2's mother communicates with doctors and provides updates to staff. "She gets with the doctor because she's a nurse, she gives us (facility) the paperwork and verbal notes that she tells us.</p> <p>-Client #2's health status and medications change often.</p> <p>-"Following his (client #2) MAR, is the best way to keep up with the change (administration of medication)."</p> <p>-Going forward will follow doctor orders.</p> <p>Interview on 5/16/25 and 5/21/25 with the Office Assistant (OA) revealed:</p> <p>-She was responsible for getting doctor orders, keeping up with client medications, getting MARs from the pharmacy and checking MARS.</p> <p>-Was not aware client #2 had missed Pantoprazole administration for the 8pm dosing.</p> <p>-"[Staff #2] must have forgotten to sign. I'm not sure; I'll have to ask him.</p> <p>-"Sometimes his (client #2) mom, who is a nurse, tells them (staff) to hold off (administration of Pantoprazole) if his Crohn's was acting up. They go by the mother's request because she is the one in contact with [Provider] and his Crohn's doctor."</p> <p>Interview on 5/19/25 with the Qualified Professional revealed:</p> <p>-Was not aware of confusion with client #2's medication (Pantoprazole)</p> <p>-"[Office Assistant] keeps up with the MARs, don't know how often they (MARs) are reviewed."</p> <p>Interview on 5/22/25 with the Facility Administrator revealed:</p> <p>-Had been informed by OA about confusion of not following doctors order for Pantoprazole administration for client #2.</p>	V 118		

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V 118	Continued From page 5  -"[Client #2]'s mother gets overly involved and makes suggestions on the medications, but we (facility) need to be talking directly with [Client #2]'s doctors to get updates and changes with his medications. We need to follow the doctor orders when administering his medications."	V 118		
V 131	G.S. 131E-256 (D2) HCPR - Prior Employment Verification  G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files.  This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure the Health Care Personnel Registry (HCPR) was accessed prior to employment affecting two of two staff (#1, #2). The findings are:  Review on 5/15/25 of Staff #1's personnel record revealed: -Date of hire was 8/14/07. -HCPR was accessed 8/24/07.  Review on 5/15/25 of Staff #2's personnel record revealed: -Date of hire was 8/4/20.	V 131		

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V 131	<p>Continued From page 6</p> <p>-HCPR was accessed 8/14/20.</p> <p>Interview on 5/21/25 with the Administrative Staff (AS) #3 revealed:</p> <p>-Shared the responsibility of accessing the HCPR with AS#4.</p> <p>-There had been some changes (resignation, retirement) in staff assigned to access the HCPR.</p> <p>-There was confusion on when the HCPR verification should be assessed.</p> <p>-Was not aware the HCPR should be accessed prior to employment.</p> <p>Interview on 5/21/25 with the AS #4 revealed:</p> <p>-Shared the responsibility of accessing the HCPR with AS#3.</p> <p>-There had been some changes (resignation, retirement) in staff assigned to access the HCPR.</p> <p>-There was confusion on when the HCPR verification should be assessed.</p> <p>-Was not aware the HCPR should be accessed prior to employment.</p> <p>Interview on 5/22/25 with the Facility Administrator revealed:</p> <p>-Was responsible for overseeing the hiring process.</p> <p>-Had assigned administrative staff (AS#3, AS#4) to access the HCPR and "...we found out they weren't being done correctly..."</p> <p>-Had reassigned the task of accessing HCPR to other staff (AS#3, AS#5), "so that shouldn't be a problem going forward."</p> <p>-Would ensure the HCPR is requested prior to hire for all new staff moving forward.</p>	V 131		
V 133	<p>G.S. 122C-80 Criminal History Record Check</p> <p>G.S. §122C-80 CRIMINAL HISTORY RECORD</p>	V 133		

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V 133	Continued From page 7  CHECK REQUIRED FOR CERTAIN APPLICANTS FOR EMPLOYMENT. (a) Definition. - As used in this section, the term "provider" applies to an area authority/county program and any provider of mental health, developmental disability, and substance abuse services that is licensable under Article 2 of this Chapter. (b) Requirement. - An offer of employment by a provider licensed under this Chapter to an applicant to fill a position that does not require the applicant to have an occupational license is conditioned on consent to a State and national criminal history record check of the applicant. If the applicant has been a resident of this State for less than five years, then the offer of employment is conditioned on consent to a State and national criminal history record check of the applicant. The national criminal history record check shall include a check of the applicant's fingerprints. If the applicant has been a resident of this State for five years or more, then the offer is conditioned on consent to a State criminal history record check of the applicant. A provider shall not employ an applicant who refuses to consent to a criminal history record check required by this section. Except as otherwise provided in this subsection, within five business days of making the conditional offer of employment, a provider shall submit a request to the Department of Justice under G.S. 114-19.10 to conduct a criminal history record check required by this section or shall submit a request to a private entity to conduct a State criminal history record check required by this section. Notwithstanding G.S. 114-19.10, the Department of Justice shall return the results of national criminal history record checks for employment positions not covered by Public Law 105-277 to the	V 133		



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V 133	Continued From page 8  Department of Health and Human Services, Criminal Records Check Unit. Within five business days of receipt of the national criminal history of the person, the Department of Health and Human Services, Criminal Records Check Unit, shall notify the provider as to whether the information received may affect the employability of the applicant. In no case shall the results of the national criminal history record check be shared with the provider. Providers shall make available upon request verification that a criminal history check has been completed on any staff covered by this section. A county that has adopted an appropriate local ordinance and has access to the Division of Criminal Information data bank may conduct on behalf of a provider a State criminal history record check required by this section without the provider having to submit a request to the Department of Justice. In such a case, the county shall commence with the State criminal history record check required by this section within five business days of the conditional offer of employment by the provider. All criminal history information received by the provider is confidential and may not be disclosed, except to the applicant as provided in subsection (c) of this section. For purposes of this subsection, the term "private entity" means a business regularly engaged in conducting criminal history record checks utilizing public records obtained from a State agency. (c) Action. - If an applicant's criminal history record check reveals one or more convictions of a relevant offense, the provider shall consider all of the following factors in determining whether to hire the applicant: (1) The level and seriousness of the crime. (2) The date of the crime. (3) The age of the person at the time of the	V 133		

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V 133	<p>Continued From page 9</p> <p>conviction.</p> <p>(4) The circumstances surrounding the commission of the crime, if known.</p> <p>(5) The nexus between the criminal conduct of the person and the job duties of the position to be filled.</p> <p>(6) The prison, jail, probation, parole, rehabilitation, and employment records of the person since the date the crime was committed.</p> <p>(7) The subsequent commission by the person of a relevant offense.</p> <p>The fact of conviction of a relevant offense alone shall not be a bar to employment; however, the listed factors shall be considered by the provider. If the provider disqualifies an applicant after consideration of the relevant factors, then the provider may disclose information contained in the criminal history record check that is relevant to the disqualification, but may not provide a copy of the criminal history record check to the applicant.</p> <p>(d) Limited Immunity. - A provider and an officer or employee of a provider that, in good faith, complies with this section shall be immune from civil liability for:</p> <p>(1) The failure of the provider to employ an individual on the basis of information provided in the criminal history record check of the individual.</p> <p>(2) Failure to check an employee's history of criminal offenses if the employee's criminal history record check is requested and received in compliance with this section.</p> <p>(e) Relevant Offense. - As used in this section, "relevant offense" means a county, state, or federal criminal history of conviction or pending indictment of a crime, whether a misdemeanor or felony, that bears upon an individual's fitness to have responsibility for the safety and well-being of persons needing mental health, developmental</p>	V 133		

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V 133	Continued From page 10  disabilities, or substance abuse services. These crimes include the criminal offenses set forth in any of the following Articles of Chapter 14 of the General Statutes: Article 5, Counterfeiting and Issuing Monetary Substitutes; Article 5A, Endangering Executive and Legislative Officers; Article 6, Homicide; Article 7A, Rape and Other Sex Offenses; Article 8, Assaults; Article 10, Kidnapping and Abduction; Article 13, Malicious Injury or Damage by Use of Explosive or Incendiary Device or Material; Article 14, Burglary and Other Housebreakings; Article 15, Arson and Other Burnings; Article 16, Larceny; Article 17, Robbery; Article 18, Embezzlement; Article 19, False Pretenses and Cheats; Article 19A, Obtaining Property or Services by False or Fraudulent Use of Credit Device or Other Means; Article 19B, Financial Transaction Card Crime Act; Article 20, Frauds; Article 21, Forgery; Article 26, Offenses Against Public Morality and Decency; Article 26A, Adult Establishments; Article 27, Prostitution; Article 28, Perjury; Article 29, Bribery; Article 31, Misconduct in Public Office; Article 35, Offenses Against the Public Peace; Article 36A, Riots and Civil Disorders; Article 39, Protection of Minors; Article 40, Protection of the Family; Article 59, Public Intoxication; and Article 60, Computer-Related Crime. These crimes also include possession or sale of drugs in violation of the North Carolina Controlled Substances Act, Article 5 of Chapter 90 of the General Statutes, and alcohol-related offenses such as sale to underage persons in violation of G.S. 18B-302 or driving while impaired in violation of G.S. 20-138.1 through G.S. 20-138.5.  (f) Penalty for Furnishing False Information. - Any applicant for employment who willfully furnishes, supplies, or otherwise gives false information on	V 133		

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V 133	<p>Continued From page 11</p> <p>an employment application that is the basis for a criminal history record check under this section shall be guilty of a Class A1 misdemeanor.</p> <p>(g) Conditional Employment. - A provider may employ an applicant conditionally prior to obtaining the results of a criminal history record check regarding the applicant if both of the following requirements are met:</p> <p>(1) The provider shall not employ an applicant prior to obtaining the applicant's consent for criminal history record check as required in subsection (b) of this section or the completed fingerprint cards as required in G.S. 114-19.10.</p> <p>(2) The provider shall submit the request for a criminal history record check not later than five business days after the individual begins conditional employment. (2000-154, s. 4; 2001-155, s. 1; 2004-124, ss. 10.19D(c), (h); 2005-4, ss. 1, 2, 3, 4, 5(a); 2007-444, s. 3.)</p> <p>This Rule is not met as evidenced by: Based on record review and interviews the facility failed to request a criminal history record check within five days of making a conditional offer of employment affecting two of two current staff ( #1, #2) and one of one Qualified Professional (QP). The findings are:</p> <p>Review on 5/15/25 of the staff #1's personnel record revealed: -Hire date was 8/14/07. -Criminal history record requested on 11/14/08.</p> <p>Review on 5/15/25 of the staff #2's personnel record revealed:</p>	V 133		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL080-166</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>05/22/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>CABARRUS COUNTY GROUP HOME 7</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>125 SHAMROCK DRIVE SALISBURY, NC 28144</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 133	<p>Continued From page 12</p> <p>-Hire date was 8/4/20. -Criminal history record requested on 8/14/20.</p> <p>Review on 5/15/25 of the QP's personnel record revealed: -Hire date was 4/25/24. -Criminal history record requested on 4/4/24.</p> <p>Interview on 5/21/25 with the Administrative Staff (AS) #3 revealed: -Shared the responsibility of requesting criminal history record check with AS#4. -There had been some changes (resignation, retirement) in staff assigned to request the criminal history record check. -There was confusion on when the the criminal history record check should be requested. -Was not aware the the criminal history record check should be requested within five days of offer for employment.</p> <p>Interview on 5/21/25 with the AS #4 revealed: -Shared the responsibility of requesting criminal history record check with AS#3. -There had been some changes (resignation, retirement) in staff assigned to request the criminal history record check. -There was confusion on when the the criminal history record check should be requested. -Was not aware the the criminal history record check should be requested within five days of offer for employment.</p> <p>Interview on 5/22/25 with the Facility Administrator revealed: -Was responsible for overseeing the hiring process. -Had assigned administrative staff (AS#3, AS#4) to request criminal history record checks and "...we found out they weren't being done</p>	V 133		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL080-166</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>05/22/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>CABARRUS COUNTY GROUP HOME 7</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>125 SHAMROCK DRIVE SALISBURY, NC 28144</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 133	Continued From page 13  correctly..." -Had reassigned the task of criminal history record check to other staff (AS#3, AS#5), "so that (requesting criminal history record check) shouldn't be a problem going forward." -Would ensure criminal history record checks are requested prior to hire for all new staff moving forward.	V 133		