

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL033-139	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 05/07/2025
NAME OF PROVIDER OR SUPPLIER BETTER DAYS AHEAD OF ROCKY MOUNT INC		STREET ADDRESS, CITY, STATE, ZIP CODE 1108 DELPHIA DRIVE ROCKY MOUNT, NC 27801		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on 5/7/25. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. This facility is licensed for 3 and has a current census of 3. The survey sample consisted of audits of 3 current clients.	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, record review, and interview the facility failed to ensure medications were administered as prescribed for 1 of 3 clients (#3). The findings are:</p> <p>Review on 4/29/25 of client #3's record revealed:</p> <ul style="list-style-type: none"> - admitted 5/13/99 - diagnoses: Mild Mental Retardation, Adjustment Disorder with Anxiety, Schizoaffective Disorder, Insomnia - FL2 signed by doctor dated 10/14/24: - "Olanzapine 10 milligrams (mg) 2 times daily" (schizoaffective disorder) <p>Review on 4/29/25 of client #3's MARs revealed:</p> <ul style="list-style-type: none"> - Olanzapine 10mg Take 1 tablet by mouth twice daily - documented as administered twice daily every day for the months of February, March, and April 2025 <p>Observation on 4/29/25 at approximately 3:45pm of client #3's medications revealed:</p> <ul style="list-style-type: none"> - blister pack with white oval shaped tablets - tablets had markings of 7.5 on one side and 0165 on the other - 6 pills missing from blister pack - pharmacy label: Olanzapine 7.5 mg Take one 	V 118		

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V 118	Continued From page 2 tablet by mouth twice daily Interview on 4/29/25 the Director of Administration reported: - the pharmacy dispensed the incorrect dose - staff was supposed to check the doses on the medications when they arrived at the facility - she would talk with the staff about double-checking all the medications when they arrived	V 118		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner and free from offensive odor. The findings are: Observation on 4/29/25 at approximately 11am revealed: Client #1's bedroom: - 2 out 4 light bulbs were missing from the light fixture on ceiling - multiple empty potato chip bags were on the floor throughout the room - dirty clothes were on the dresser, floor, and chair - 2 empty soda cans, a black mug with a brown substance, a clear glass with a clear liquid, and additional empty potato chip bags were on the	V 736		

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V 736	<p>Continued From page 3</p> <p>nightstand</p> <p>Client #2's bedroom:</p> <ul style="list-style-type: none"> - 2 out of 4 light bulbs were not working in the light fixture on the ceiling - had a urine smell <p>Client #3's bedroom:</p> <ul style="list-style-type: none"> - 3 out of 4 light bulbs were missing from the light fixture on the ceiling fan <p>Client bathroom:</p> <ul style="list-style-type: none"> - 1 out of 3 lights bulbs were not working on the light fixture above the sink <p>Kitchen:</p> <ul style="list-style-type: none"> - there were two long circular cracks in the storage door <p>Hallway:</p> <ul style="list-style-type: none"> - the air filter vent was covered with dark gray dusty residue - there was an old doorbell panel on the wall without a cover with inside wires exposed <p>Interview on 4/29/25 staff #1 reported:</p> <ul style="list-style-type: none"> - client #1 didn't like to clean his room and encouragement didn't always work - laundry was done weekly for each client - if the clients' clothes needed washed more often, she washed sooner - she put baking soda on client #2's bed to help with the odor <p>Interview on 5/2/25 the Qualified Professional reported:</p> <ul style="list-style-type: none"> - visited the facility at least once a month - the House Manager reported to him each week about any needs - was responsible for ensuring facility was 	V 736		

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V 736	Continued From page 4 maintained - maintenance repairs could be daily depending on clients' behaviors - would ensure all issues were addressed immediately Interview on 4/29/25 the Director of Administration reported: - client #1 never wanted to clean his room - client #1 knocked a hole in the door to the kitchen storage about a week ago - he destroyed things when he got mad - would ensure staff washed soiled clothes and sheets immediately	V 736		