Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: ___ B. WING MHL013-090 04/28/2025 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1508 LANE STREET **TOURNAMENT STREET** KANNAPOLIS, NC 28083 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX PREFIX** (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 000 INITIAL COMMENTS V 000 An annual survey was completed on April 28, 2025. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children and Adolescents. This facility is licensed for 4 and has a current census of 4. The survey sample consisted of audits of 3 current clients. V 752 27G .0304(b)(4) Hot Water Temperatures V 752 10A NCAC 27G .0304 FACILITY DESIGN AND **EQUIPMENT** (b) Safety: Each facility shall be designed. constructed and equipped in a manner that ensures the physical safety of clients, staff and In areas of the facility where clients are (4)exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit. This Rule is not met as evidenced by: We have adjusted the water temperature to a I 04/28/25 Based on interviews and observation the facility lower temp. We are going to check it at least failed to ensure the hot water temperature was 3 times a week. We will keep a water temp log maintained between 100-116 degrees Fahrenheit. for the next 60 days. We will ensure the client's safety. The findings are: Observation on 4/23/25 at approximately 1:15 PM - the hot water temperature was 122 degrees Fahrenheit at the sink in the hall bathroom Interview with Client #1 on 4/23/25 revealed: -had no issues with the water temperature Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE President 5-19.

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PRINTED: 05/12/2025 FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: _ B. WING MHL013-090 04/28/2025 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **1508 LANE STREET TOURNAMENT STREET** KANNAPOLIS, NC 28083 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5)PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 752 Continued From page 1 V 752 -took showers in the hall bathroom Interview with Client #2 on 4/23/25 revealed: -had no issues with the water temperature -took showers in the hall bathroom Interview with Client #3 on 4/23/25 revealed: -had no issues with the water temperature -took showers in the hall bathroom Interview with the Qualified Professional on 4/24/25 revealed: -the clients had not complained about the water being too hot -he was not aware the hot water temperature was above the required range Interview with the Executive Director/Licensee on 4/23/25 revealed: -the clients had not complained about the water being too hot -was not aware the hot water temperature was above the required range

Division of Health Service Regulation