

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL024-117	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 05/09/2025
NAME OF PROVIDER OR SUPPLIER LCBHS-SILVER SPOON ROAD		STREET ADDRESS, CITY, STATE, ZIP CODE 581 SILVER SPOON ROAD EVERGREEN, NC 28438		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPL ETED DATE
V000	<p>INITIAL COMMENTS</p> <p>An annual and follow-up survey was completed on 5/9/25. A deficiency was cited.</p> <p>The facility is licensed for the following service category: 10A NCAC 27G .5100 Community Respite Services for Individuals of All Disability Groups.</p> <p>This facility is licensed for 1 and has a current census of 1. The survey sample consisted of audits of 1 current client.</p>	V000		
V752	<p>27G.0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G.0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure the water temperature was maintained between 100-116 degrees Fahrenheit. The findings are:</p> <p>Observation at approximately 10:50am on 5/7/25 revealed: -The water temperature at the sink in the client's bathroom was 125 degrees Fahrenheit. The water temperature at the kitchen sink was 120 degrees Fahrenheit.</p>	V752		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V752	<p>Continued From page 1</p> <p>Interview on 5/7/25 with Client #1 stated:</p> <ul style="list-style-type: none"> - Been living at the facility for a week - He could adjust the water temperature on his own - The water temperature was not too hot <p>Interview on 5/7/25 with Staff #1 stated:</p> <ul style="list-style-type: none"> - They had been working on fixing the hot water since the Department of Health Service Regulation survey dated 2/21/24 - The client could adjust the temperature on his own and had not complained about the water being too hot - The plumbers had been out several times to fix the water - She would have them come out again to fix it <p>Interview on 5/9/25 with the Qualified Professional stated:</p> <ul style="list-style-type: none"> - Plumbers had been out for a few months checking the water - She was unaware what the temperatures were when the plumbers checked - The facility would have the plumbers back to check the water temperatures <p>- This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V752	<p>This Rule is not met as evidenced by: V752 Based on observation and interview, the facility failed to ensure the water temperature was maintained between 100-116 degrees Fahrenheit. The findings are:</p> <p>1. Life Changing Behavioral has resolved a recent issue with water temperature by engaging a licensed plumber to adjust the system. The facility's Qualified Professional (QP) will now perform monthly inspections to ensure ongoing compliance with North Carolina Administrative Code 10A NCAC 27G .0304(b)(4), which requires hot water temperatures accessible to clients to be maintained between 100°F and 116°F.</p> <p>Additionally, staff will be required to purchase a thermometer to conduct periodic water temperature checks before the QP's monthly inspections.</p>	