		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE		(X3) DATE SURVEY COMPLETED	
AND FLAN OF CORRECTION		BENTI IO/TION NOMBEN.	A. BUILDING:			
		MHL024-117	B. WING			R 09/2025
NAME OF F	PROVIDER OR SUPPLIER	STREET A	DDRESS, CITY, ST	TATE, ZIP CODE		
_CBHS-S	SILVER SPOON ROAD		YER SPOON RO REEN, NC 2843			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE ACT CROSS-REFERENCED TO DEFICIENC	ACTION SHOULD BE COMPLE TO THE APPROPRIATE DATE	
∨ 000	INITIAL COMMENTS		V 000			
	An annual and follow up survey was completed on 5/9/25. A deficiency was cited.					
	The facility is licensed for the following service category: 10A NCAC 27G .5100 Community Respite Services for Individuals of All Disability Groups.					
		sed for 1 and has a current urvey sample consisted of client.				
V 752	27G .0304(b)(4) Ho	t Water Temperatures	V 752			
	EQUIPMENT (b) Safety: Each fa constructed and eq ensures the physica visitors. (4) In areas c exposed to hot wate	04 FACILITY DESIGN AND cility shall be designed, uipped in a manner that al safety of clients, staff and of the facility where clients are er, the temperature of the tained between 100-116 t.				
	failed to ensure the	et as evidenced by: on and interview, the facility water temperature was n 100-116 degrees Fahrenheit				
	revealed: - The water temp client's bathroom w	roximately 10:50am on 5/7/25 perature at the sink in the as 125 degrees Fahrenheit. perature at the kitchen sink ahrenheit.				

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					(X3) DATE SURVEY COMPLETED	
				R		
	MHL024-117	B. WING			05/09/2025	
PROVIDER OR SUPPLIER						
SILVER SPOON ROAI						
(EACH DEFICIENC)	Y MUST BE PRECEDED BY FULL	ID PREFIX TAG	(EACH CORRECTIVE AC CROSS-REFERENCED TO	TION SHOULD BE THE APPROPRIATE	(X5) COMPLET DATE	
Continued From page 1		V 752				
<ul> <li>Been living at t</li> <li>He could adjustion</li> <li>The water temp</li> <li>Interview on 5/7/25</li> <li>They had been water since the Dep</li> <li>Regulation survey of</li> <li>The client could own and had not could being too hot</li> <li>The plumbers I fix the water</li> <li>She would have</li> <li>Interview on 5/9/25</li> <li>Professional stated</li> <li>Plumbers had I checking the water</li> <li>She was unaway were when the plur</li> <li>The facility would check the water ter</li> </ul>	he facility for a week t the water temperature on his perature was not too hot with Staff #1 stated: working on fixing the hot partment of Health Service dated 2/21/24 d adjust the temperature on his pmplained about the water had been out several times to e them come out again to fix it with the Qualified been out for a few months are what the temperatures nbers checked uld have the plumbers back to nperatures istitutes a re-cited deficiency	5				
	OF CORRECTION PROVIDER OR SUPPLIER SILVER SPOON ROAI SUMMARY STA (EACH DEFICIENC) REGULATORY OR L Continued From pa Interview on 5/7/25 - Been living at t - He could adjus own - The water temp Interview on 5/7/25 - They had been water since the Dep Regulation survey of - The client could own and had not co being too hot - The plumbers I fix the water - She would hav Interview on 5/9/25 Professional stated - Plumbers had I checking the water temp - The facility would check the water temp - This deficiency con	OF CORRECTION       IDENTIFICATION NUMBER:         IDENTIFICATION NUMBER:       MHL024-1117         PROVIDER OR SUPPLIER       STREET AL         SILVER SPOON ROAD       581 SILV         EVERGR       SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)         Continued From page 1       Interview on 5/7/25 with Client # 1 stated:         -       Been living at the facility for a week         -       He could adjust the water temperature on his own         -       The water temperature was not too hot         Interview on 5/7/25 with Staff #1 stated:       -         -       They had been working on fixing the hot         water since the Department of Health Service       Regulation survey dated 2/21/24         -       The client could adjust the temperature on his         own and had not complained about the water       being too hot         -       The plumbers had been out several times to fix the water	OF CORRECTION       IDENTIFICATION NUMBER:       A. BUILDING:         MHL024-117       B. WING         PROVIDER OR SUPPLIER       STREET ADDRESS, CITY, ST         SILVER SPOON ROAD       581 SILVER SPOON RC         EVERGREEN, NC 284:       SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)       ID PREFIX TAG         Continued From page 1       V 752         Interview on 5/7/25 with Client # 1 stated:       V 752         Interview on 5/7/25 with Staff #1 stated:       V         -       The water temperature was not too hot         Interview on 5/7/25 with Staff #1 stated:       -         -       The water temperature on his own         -       The vater temperature was not too hot         Interview on 5/7/25 with Staff #1 stated:       -         -       The client could adjust the temperature on his own and had not complained about the water being too hot       -         -       The plumbers had been out several times to fix the water       -         -       She would have them come out again to fix it       -         Interview on 5/9/25 with the Qualified Professional stated:       -         -       Plumbers had been out for a few months checking the water       -         -       She was unaware what the temperatures were when the pl	OF CORRECTION       IDENTIFICATION NUMBER:       A. BUILDING:         MHL024-117       B. WING         PROVIDER OR SUPPLIER       STREET ADDRESS, CITY, STATE, ZIP CODE         SBLVER SPOON ROAD       581 SILVER SPOON ROAD         EVERGREEN, NC 28438       EVERGREEN, NC 28438         SUMMARY STATEMENT OF DEFICIENCIES       ID         REGULATORY OR LSC IDENTIFYING INFORMATION)       PREFIX         Continued From page 1       V 752         Interview on 5/7/25 with Client # 1 stated:       CROSS-REFERENCED TO DEFICIENCY         Been living at the facility for a week       V 752         Interview on 5/7/25 with Client # 1 stated:       DEFICIENCY         The water temperature was not too hot       Interview on 5/7/25 with Staff #1 stated:         The water temperature was not too hot       Interview on 5/7/25 with Staff #1 stated:         The beam working on fixing the hot       water since the Department of Health Service         Regulation survey dated 2/21/24       The client could adjust the temperature on his own and had not complained about the water being too hot         Threy had been out for a few months checking the water       -         Professional stated:       -         Plumbers had been out for a few months checking the water       -         She was unaware what the temperatures were when the plumbers checked       -	OF CORRECTION     IDENTIFICATION NUMBER: MHL024-117     A. BUILDING: B. WING     COM       'ROVIDER OR SUPPLIER     STREET ADDRESS, CITY, STATE, ZIP CODE     581 SILVER SPOON ROAD     581 SILVER SPOON ROAD     581 SILVER SPOON ROAD     EVERGREEN, NC 28438       'SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY WIDT BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)     ID     PROVIDER'S PLAN OF CORRECTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY       Continued From page 1     V 752       Continued From page 1     V 752       Interview on 5/7/25 with Client # 1 stated: - Been living at the facility for a week - He could adjust the water temperature on his own - The water temperature was not too hot     V 752       Interview on 5/7/25 with Staff #1 stated: - They had been working on fixing the hot water since the Department of Health Service Regulation survey dated 2/21/24 - The client could adjust the temperature on his own and had not complained about the water being too hot - The plumbers had been out several times to fix the water - She would have them come out again to fix it       Interview on 5/9/25 with the Qualified Professional stated: - The facility would have them come out again to fix it       Interview on 5/9/25 with the temperatures were when the plumbers checked - The facility would have the plumbers back to check the water temperatures       - The facility would have the plumbers back to check the water temperatures	

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