

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL043-103	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 05/02/2025
NAME OF PROVIDER OR SUPPLIER PEACH FARM ROAD		STREET ADDRESS, CITY, STATE, ZIP CODE 1391 PEACH FARM ROAD LILLINGTON, NC 27546		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow up survey was completed on May 2, 2025. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities. This facility is licensed for four and has a current census of three. The survey sample consisted of three current clients.	V 000		
V 107	27G .0202 (A-E) Personnel Requirements 10A NCAC 27G .0202 PERSONNEL REQUIREMENTS (a) All facilities shall have a written job description for the director and each staff position which: (1) specifies the minimum level of education, competency, work experience and other qualifications for the position; (2) specifies the duties and responsibilities of the position; (3) is signed by the staff member and the supervisor; and (4) is retained in the staff member's file. (b) All facilities shall ensure that the director, each staff member or any other person who provides care or services to clients on behalf of the facility: (1) is at least 18 years of age; (2) is able to read, write, understand and follow directions; (3) meets the minimum level of education, competency, work experience, skills and other qualifications for the position; and (4) has no substantiated findings of abuse or neglect listed on the North Carolina Health Care Personnel Registry.	V 107		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 107	<p>Continued From page 1</p> <p>(c) All facilities or services shall require that all applicants for employment disclose any criminal conviction. The impact of this information on a decision regarding employment shall be based upon the offense in relationship to the job for which the applicant is applying.</p> <p>(d) Staff of a facility or a service shall be currently licensed, registered or certified in accordance with applicable state laws for the services provided.</p> <p>(e) A file shall be maintained for each individual employed indicating the training, experience and other qualifications for the position, including verification of licensure, registration or certification.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to have a complete personnel record affecting one of three paraprofessional staff (#2). The findings are:</p> <p>Review on 4/30/25 of the personnel record for staff #2 revealed: -Hire date of 4/22/24. -He was hired as a Direct Support Professional. -No documentation of educational verification.</p> <p>Interview on 4/30/25 with the Qualified Professional revealed: -She believed he had a high school diploma. -She thought staff #2 had provided her with a</p>	V 107		

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V 107	Continued From page 2 copy of his high school diploma. -She confirmed the facility failed to have a complete personnel record for staff #2.	V 107		
V 111	27G .0205 (A-B) Assessment/Treatment/Habilitation Plan 10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN (a) An assessment shall be completed for a client, according to governing body policy, prior to the delivery of services, and shall include, but not be limited to: (1) the client's presenting problem; (2) the client's needs and strengths; (3) a provisional or admitting diagnosis with an established diagnosis determined within 30 days of admission, except that a client admitted to a detoxification or other 24-hour medical program shall have an established diagnosis upon admission; (4) a pertinent social, family, and medical history; and (5) evaluations or assessments, such as psychiatric, substance abuse, medical, and vocational, as appropriate to the client's needs. (b) When services are provided prior to the establishment and implementation of the treatment/habilitation or service plan, hereafter referred to as the "plan," strategies to address the client's presenting problem shall be documented.	V 111		

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V 111	<p>Continued From page 3</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure an admission assessment was available and completed prior to delivery of services for three of three audited clients (#1, #2 and #3). The findings are:</p> <p>Review on 4/30/25 of client #1's record revealed: -Admission date of 8/12/19. -Diagnoses of Unspecified Schizophrenia Spectrum and Unspecified Intellectual Developmental Disability. -There was no documentation of an admission assessment.</p> <p>Review on 4/30/25 of client #2's record revealed: -Admission date of 10/11/23. -Diagnoses of Mild Intellectual Developmental Disabilities, Schizoaffective Disorder- Bipolar Type, Adjustment Disorder with Mixed Disturbance of Emotions and Conduct and Fetal Alcohol Syndrome -There was no documentation of an admission assessment.</p> <p>Review on 4/30/25 of client #3's record revealed: -Admission date of 7/8/24. -Diagnoses of Autism Spectrum Disorder, Intellectual Developmental Disability- Moderate, Oppositional Defiant Disorder, Mood Dysregulation Disorder and Attention Deficit Hyperactivity Disorder (ADHD)- Combined Type -There was no documentation of an admission assessment.</p>	V 111		

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V 111	Continued From page 4 Interview on 4/30/25 with the Qualified Professional revealed: -Client #1 and client #2 were admitted to the facility prior to her being hired. -She thought the admission assessment for client #3 was in his chart. -She was responsible for completing the admission paperwork. -Moving forward she would make sure the admission assessment was completed.	V 111		
V 114	27G .0207 Emergency Plans and Supplies 10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES (a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes. (b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility. (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies. (d) Each facility shall have a first aid kit accessible for use.	V 114		

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V 114	<p>Continued From page 5</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure fire and disaster drills were completed quarterly on each shift. The findings are:</p> <p>Review on 4/30/25 of the facility fire drill from April 2024 to April 2025 revealed: -There was no documentation that fire drills were conducted for the: -1st quarter (January, February and March) of 2025 for 3rd shift. -4th quarter (October November and December) of 2024 for 3rd shift. -3rd quarter (July, August and September) of 2024 for 3rd shift. -2nd quarter (April, May and June of 2024) for 3rd shift.</p> <p>Review on 4/30/25 of the facility disaster drill from April 2024 to April 2025 revealed: -There was no documentation that disaster drills were conducted for the: -1st quarter (January, February and March) of 2025 for 2nd and 3rd shift. -4th quarter (October November and December) of 2024 for all 3 shifts. -3rd quarter (July, August and September) of 2024 for all 3 shifts. -2nd quarter (April, May and June of 2024) for all 3 shifts.</p> <p>Interview on 5/1/25 with client #3 revealed: -Drills were completed monthly. -Fire they would go outside and stand in the field by the house. -Disaster they would get in the closet in their room.</p> <p>Interview on 4/30/25 with the Qualified</p>	V 114		

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V 114	Continued From page 6 Professional revealed: -She thought staff were completing drills for all shifts. -Acknowledged the facility failed to ensure drills were completed monthly for each shift. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 114		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR	V 118		

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V 118	<p>Continued From page 7</p> <p>file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews, observation and interviews, the facility failed to ensure medications were available for administration affecting three of three clients (#1, #2 and #3). The findings are:</p> <p>Review on 4/30/25 of client #1's record revealed: -Admission date of 8/12/19. -Diagnoses of Unspecified Schizophrenia Spectrum and Unspecified Intellectual Developmental Disability.</p> <p>Review on 4/30/25 of client #1's physician's orders revealed: -Orders dated 4/30/24: -Abilify Inj 400 milligram (mg)- Inject 400 mg intramuscularly every month. -Aripiprazole 20mg- Take 1 tablet at night. -Buspirone 15mg- Take 1 tablet three times daily. -Cetirizine 10mg- Take 1 tablet once daily. -Farxiga 10mg- Take 1 tablet once daily. -Fenofibrate 160mg- Take 1 tablet once daily. -Januvia 100mg- Take 1 tablet once daily. -Lisinopril 2.5mg- Take 1 tablet once daily. -Pantoprazole 40mg- Take 1 tablet once daily. -Pioglitazone 15mg- Take 1 tablet once daily. -Prevdt 5000 PST 1.1%-Use to brush teeth twice daily.</p>	V 118		

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V 118	<p>Continued From page 8</p> <ul style="list-style-type: none"> -Sertraline 100mg- Take 1 tablet once daily. -True Metrix Kit Meter- Use to check blood glucose checks once daily. -True Metrix Test Glucose- Use as directed to check blood glucose checks once daily. -Truplus Lanc Mis 33g- Use to check blood glucose level once daily. <p>Observation on 5/1/25 at 10:47 am of client #1's medications revealed:</p> <ul style="list-style-type: none"> -Fenofibrate 160mg was not available. -Lisinopril 2.5mg was not available. -Pantoprazole 40mg was not available. -Pioglitazone 15mg was not available <p>Review on 4/30/25 of client #1's Medication Administration Record (MAR) for the months of February 1, 2025 through April 30, 2025 revealed:</p> <ul style="list-style-type: none"> -There were recordings from staff indicating that all medications were administered. -Due to not having some of the medications available it could not be determined if client #1 received his medications as ordered by the physician. <p>Review on 4/30/25 of client #2's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 10/11/23. -Diagnoses of Mild Intellectual Developmental Disabilities, Schizoaffective Disorder- Bipolar Type, Adjustment Disorder with Mixed Disturbance of Emotions and Conduct and Fetal Alcohol Syndrome. <p>Review on 4/30/25 of client #2's physician's orders revealed:</p> <ul style="list-style-type: none"> -Orders dated 4/30/24: <ul style="list-style-type: none"> -Abilify Inj. 400mg- Inject intramuscularly every 30 days. -Divalproex 250mg- Take 1 tablet once daily. -Divalproex 500mg- Take 1 tablet twice daily. 	V 118		

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V 118	<p>Continued From page 9</p> <ul style="list-style-type: none"> -Doxepin 25mg- Take 1 capsule three times daily. -GNP Melatonin 3mg- Take 1 tablet at bedtime. -Hydrochlorothiazide 12.5mg- Take 1 tablet once daily. -Lamotrigine 25mg- Take 1 tablet twice daily. -Mirtazapine 30mg- Take 1 tablet at bedtime. -Olanzapine 20mg- Take 1 tablet at bedtime. -Olanzapine 10mg- Take 1 tablet twice daily. -Propranolol 60mg- Take 1 tablet twice daily. <p>Observation on 5/1/25 at 11:02am of client #2's medications revealed:</p> <ul style="list-style-type: none"> -Divalproex 250mg- was not available. -GNP Melatonin 3mg was not available. -Lamotrigine 25mg was not available. -Olanzapine 10mg was not available. <p>Review on 4/30/25 of client #2's Medication Administration Record (MAR) for the months of February 1, 2025 through April 30, 2025 revealed:</p> <ul style="list-style-type: none"> -There were recordings from staff indicating that all medications were administered. -Due to not having some of the medications available it could not be determined if client #2 received his medications as ordered by the physician. <p>Review on 4/30/25 of client #3's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 7/8/24. -Diagnoses of Autism Spectrum Disorder, Intellectual Developmental Disability- Moderate, Oppositional Defiant Disorder, Mood Dysregulation Disorder and Attention Deficit Hyperactivity Disorder (ADHD)- Combined Type. <p>Review on 4/30/25 of client #3's physician's orders revealed:</p> <ul style="list-style-type: none"> -Orders dated 4/30/24: -Aripiprazole 5mg- Take 1 tablet once daily. 	V 118		

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V 118	<p>Continued From page 10</p> <ul style="list-style-type: none"> -Bupropn HCL 150mg- Take 1 tablet once daily. -Divalproex 500mg- Take 7 tablet at bedtime. -Doxycycline 100mg- Take 1 capsule twice daily. -Fluoxetine 20mg- Take 1 tablet once daily. -Glipizide 5mg- Take 1 tablet twice daily. -Hydroxyz HCL 25mg- Take 1 tablet twice daily. -Hydroxyz HCL 50mg- Take 1 tablet four times daily. -Metformin 1000mg- Take 1 tablet twice daily. -Rexulti 2mg- Take 1 tablet once daily when needed. -Skin Cleanser Sol 4%- Apply topically as directed for folliculitis. <p>Observation on 5/1/25 at 11:15am of client #3's medications revealed:</p> <ul style="list-style-type: none"> -Doxycycline 100mg was not available. -Fluoxetine 20mg was not available. <p>Review on 4/30/25 of client #3's Medication Administration Record (MAR) for the months of February 1, 2025 through April 30, 2025 revealed:</p> <ul style="list-style-type: none"> -There were recordings from staff indicating that all medications were administered. -Due to not having some of the medications available it could not be determined if client #3 received his medications as ordered by the physician. <p>Interview on 5/1/25 with staff #1 revealed:</p> <ul style="list-style-type: none"> -She worked 7am-3pm during the weekday. -She was responsible for making sure medications were ordered and in the place of the clients. -She had notified the pharmacy that each client had medication that needed to be refilled. -She was informed by the pharmacy the 	V 118		

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V 118	Continued From page 11 medication would be arriving today. Interview on 5/1/25 with the Qualified Professional revealed: -The current pharmacy has been inconsistent with filling prescriptions. -She called and spoke with pharmacy staff and they confirmed they had dropped the ball in sending all the medications for client #1, client #2 and client #3. -The agency was researching to switch to a local pharmacy to address the medication needs of the clients. -She acknowledged the facility failed to ensure medications were available for administration for client #1, client #2 and client #3.	V 118			
V 133	G.S. 122C-80 Criminal History Record Check G.S. §122C-80 CRIMINAL HISTORY RECORD CHECK REQUIRED FOR CERTAIN APPLICANTS FOR EMPLOYMENT. (a) Definition. - As used in this section, the term "provider" applies to an area authority/county program and any provider of mental health, developmental disability, and substance abuse services that is licensable under Article 2 of this Chapter. (b) Requirement. - An offer of employment by a provider licensed under this Chapter to an applicant to fill a position that does not require the applicant to have an occupational license is conditioned on consent to a State and national criminal history record check of the applicant. If the applicant has been a resident of this State for less than five years, then the offer of employment is conditioned on consent to a State and national criminal history record check of the applicant. The national criminal history record check shall	V 133			

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V 133	Continued From page 12 include a check of the applicant's fingerprints. If the applicant has been a resident of this State for five years or more, then the offer is conditioned on consent to a State criminal history record check of the applicant. A provider shall not employ an applicant who refuses to consent to a criminal history record check required by this section. Except as otherwise provided in this subsection, within five business days of making the conditional offer of employment, a provider shall submit a request to the Department of Justice under G.S. 114-19.10 to conduct a criminal history record check required by this section or shall submit a request to a private entity to conduct a State criminal history record check required by this section. Notwithstanding G.S. 114-19.10, the Department of Justice shall return the results of national criminal history record checks for employment positions not covered by Public Law 105-277 to the Department of Health and Human Services, Criminal Records Check Unit. Within five business days of receipt of the national criminal history of the person, the Department of Health and Human Services, Criminal Records Check Unit, shall notify the provider as to whether the information received may affect the employability of the applicant. In no case shall the results of the national criminal history record check be shared with the provider. Providers shall make available upon request verification that a criminal history check has been completed on any staff covered by this section. A county that has adopted an appropriate local ordinance and has access to the Division of Criminal Information data bank may conduct on behalf of a provider a State criminal history record check required by this section without the provider having to submit a request to the Department of Justice. In such a	V 133		

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V 133	Continued From page 13 case, the county shall commence with the State criminal history record check required by this section within five business days of the conditional offer of employment by the provider. All criminal history information received by the provider is confidential and may not be disclosed, except to the applicant as provided in subsection (c) of this section. For purposes of this subsection, the term "private entity" means a business regularly engaged in conducting criminal history record checks utilizing public records obtained from a State agency. (c) Action. - If an applicant's criminal history record check reveals one or more convictions of a relevant offense, the provider shall consider all of the following factors in determining whether to hire the applicant: (1) The level and seriousness of the crime. (2) The date of the crime. (3) The age of the person at the time of the conviction. (4) The circumstances surrounding the commission of the crime, if known. (5) The nexus between the criminal conduct of the person and the job duties of the position to be filled. (6) The prison, jail, probation, parole, rehabilitation, and employment records of the person since the date the crime was committed. (7) The subsequent commission by the person of a relevant offense. The fact of conviction of a relevant offense alone shall not be a bar to employment; however, the listed factors shall be considered by the provider. If the provider disqualifies an applicant after consideration of the relevant factors, then the provider may disclose information contained in the criminal history record check that is relevant to the disqualification, but may not provide a copy	V 133		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL043-103	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 05/02/2025
NAME OF PROVIDER OR SUPPLIER PEACH FARM ROAD		STREET ADDRESS, CITY, STATE, ZIP CODE 1391 PEACH FARM ROAD LILLINGTON, NC 27546		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 133	Continued From page 14 of the criminal history record check to the applicant. (d) Limited Immunity. - A provider and an officer or employee of a provider that, in good faith, complies with this section shall be immune from civil liability for: (1) The failure of the provider to employ an individual on the basis of information provided in the criminal history record check of the individual. (2) Failure to check an employee's history of criminal offenses if the employee's criminal history record check is requested and received in compliance with this section. (e) Relevant Offense. - As used in this section, "relevant offense" means a county, state, or federal criminal history of conviction or pending indictment of a crime, whether a misdemeanor or felony, that bears upon an individual's fitness to have responsibility for the safety and well-being of persons needing mental health, developmental disabilities, or substance abuse services. These crimes include the criminal offenses set forth in any of the following Articles of Chapter 14 of the General Statutes: Article 5, Counterfeiting and Issuing Monetary Substitutes; Article 5A, Endangering Executive and Legislative Officers; Article 6, Homicide; Article 7A, Rape and Other Sex Offenses; Article 8, Assaults; Article 10, Kidnapping and Abduction; Article 13, Malicious Injury or Damage by Use of Explosive or Incendiary Device or Material; Article 14, Burglary and Other Housebreakings; Article 15, Arson and Other Burnings; Article 16, Larceny; Article 17, Robbery; Article 18, Embezzlement; Article 19, False Pretenses and Cheats; Article 19A, Obtaining Property or Services by False or Fraudulent Use of Credit Device or Other Means; Article 19B, Financial Transaction Card Crime Act; Article 20, Frauds; Article 21, Forgery; Article	V 133		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL043-103	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 05/02/2025
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V 133	Continued From page 15 26, Offenses Against Public Morality and Decency; Article 26A, Adult Establishments; Article 27, Prostitution; Article 28, Perjury; Article 29, Bribery; Article 31, Misconduct in Public Office; Article 35, Offenses Against the Public Peace; Article 36A, Riots and Civil Disorders; Article 39, Protection of Minors; Article 40, Protection of the Family; Article 59, Public Intoxication; and Article 60, Computer-Related Crime. These crimes also include possession or sale of drugs in violation of the North Carolina Controlled Substances Act, Article 5 of Chapter 90 of the General Statutes, and alcohol-related offenses such as sale to underage persons in violation of G.S. 18B-302 or driving while impaired in violation of G.S. 20-138.1 through G.S. 20-138.5. (f) Penalty for Furnishing False Information. - Any applicant for employment who willfully furnishes, supplies, or otherwise gives false information on an employment application that is the basis for a criminal history record check under this section shall be guilty of a Class A1 misdemeanor. (g) Conditional Employment. - A provider may employ an applicant conditionally prior to obtaining the results of a criminal history record check regarding the applicant if both of the following requirements are met: (1) The provider shall not employ an applicant prior to obtaining the applicant's consent for criminal history record check as required in subsection (b) of this section or the completed fingerprint cards as required in G.S. 114-19.10. (2) The provider shall submit the request for a criminal history record check not later than five business days after the individual begins conditional employment. (2000-154, s. 4; 2001-155, s. 1; 2004-124, ss. 10.19D(c), (h); 2005-4, ss. 1, 2, 3, 4, 5(a); 2007-444, s. 3.)	V 133		

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V 133	<p>Continued From page 16</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure the criminal history record check was requested five business days of making the conditional offer of employment affecting three of four audited staff (#1, #2 and #3). The findings are:</p> <p>Review on 4/30/25 of staff #1's personnel record revealed: -Hire date of 1/29/24. -She was hired as a Direct Support Professional. -There was no documentation of the criminal background check.</p> <p>Review on 4/30/25 of staff #2's personnel record revealed: -Hire date of 4/22/24. -He was hired as a Direct Support Professional. -There was no documentation of the criminal background check.</p> <p>Review on 4/30/25 of staff #3's personnel record revealed: -Hire date of 4/10/20. -He was hired as a Direct Support Professional. -There was no documentation of the criminal background check.</p> <p>Interview on 4/30/25 with the Qualified Professional revealed: -Background checks are completed by the corporate office. -"I am not aware of that process."</p>	V 133			

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V 133	Continued From page 17 Interview on 5/1/25 with the Vice President revealed: -The agency has moved from one system to another system. -The new system will be accessible by all staff members. -He acknowledged the office "dropped the ball" in completing the background checks for some of the staff.	V 133			