

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL036-329	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 05/08/2025
NAME OF PROVIDER OR SUPPLIER PATRIOTS		STREET ADDRESS, CITY, STATE, ZIP CODE 1208-L EAST HUDSON BOULEVARD GASTONIA, NC 28054		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{V 000}	INITIAL COMMENTS A follow-up survey was completed on 05/08/2025. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. The facility is licensed for 2 and has a current census of 2. The survey sample consisted of audits of 2 current clients.	{V 000}		
{V 118}	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.	{V 118}		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{V 118}	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observations, record reviews, and interviews, the facility failed to ensure the MAR was kept current affecting 1 of 2 Clients (#1). The findings are:</p> <p>Finding #1:</p> <p>Review on 05/08/2025 of Client #1's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 08/05/2019. -Diagnosed with Bipolar Disorder and Moderate Intellectual Developmental Disabilities (IDD). <p>Physician's order dated 06/28/2024:</p> <ul style="list-style-type: none"> -Levothyroxine 50 mcg (micrograms) mcg (Hypothyroidism)- Take 1 tab PO (by mouth) daily. <p>Physician's orders dated 11/20/2024:</p> <ul style="list-style-type: none"> -Omeprazole 20 mg (Acid Reducer)- Take 1 capsule (cap) PO 1 hour before morning meal. <p>Physician's order dated 11/29/2024:</p> <ul style="list-style-type: none"> -Loratadine 10 mg (milligrams) (Allergies) - Take 1 tablet (tab) daily by mouth. <p>Physician's orders dated 01/16/2025:</p> <ul style="list-style-type: none"> -Divalproex 125 mg (Bipolar Disorder)-Take 1 tab by PO twice daily. -Valproic Acid 250 mg (Bipolar Disorder)-10 ml (milliliters) (TID) three times daily 250 mg/5 ml teaspoon (tsp). 	{V 118}		

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{V 118}	<p>Continued From page 2</p> <p>Physician's orders dated 01/22/2025: -Emergen-C Gummies 500 mg (Multivitamins)- Chew 2 250 mg gummies TID.</p> <p>Review on 05/08/2025 of Client #1's MARs from April 01, 2024 - May 07, 2025 revealed: 04/01/2025-05/07/2025: No transcription for route: -Loratadine 10 mg. -Emergen-C 500 mg. -Omeprazole 20 mg. -Valproic Acid 250 mg</p> <p>No transcription for frequency, route or reason to administer: -Divalproex 125 mg. -Client #1 had a total of 7 MAR transcription omissions. -The medications listed above were administered during the specified timeframe.</p> <p>Interview on 05/08/2025 with the Chief Operating Officer revealed: -"It was a misunderstanding, we thought we fixed it (MAR issues). I thought it had been corrected. Moving forward, we will make sure that what is on the doctor ' s order matches what is on the MAR. Staff have been trained that everything must match, but we will make sure that MAR, doctor's orders, and medication labels all match."</p>	{V 118}		