STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION			(X3) DATE SURVEY COMPLETED			
			A. BUILDING:					
	MHL078-279					R 11/2025		
NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE								
ROBESO	N #2		T GERTRUDE NT, NC 28340					
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PROVIDER'S PLAN OF PREFIX (EACH CORRECTIVE AC TAG CROSS-REFERENCED TO DEFICIEN		TION SHOULD BE COMPLET THE APPROPRIATE DATE			
∨ 000	INITIAL COMMENTS		V 000					
	An annual survey was completed on April 11, 2025. A deficiency was cited.							
	This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.							
	The facility is licensed for six and has a current census of six. The survey sample consisted of audits of three current clients.							
V 736	27G .0303(c) Facility and Grounds Maintenance		V 736					
	10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.		,					
	was not maintained	et as evidenced by: on and interview, the facility I in a clean, attractive and free manner. The findings are:						
	revealed:	/25 at 1:17pm of the facility pubbled up paint on the wall						
	-The same bathroo size of copy paper,	m had portion of the paint, the peeled off the wall. board by the tub water						
	-Bathroom #2 toilet beside the toilet.	seat was sitting on the floor led of urine upon entering the						
	Interview with staff	#1 on 4/11/25 revealed:						

VIDER OR SUPPLIER		B. WING			R 11/2025							
2			NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE									
		GERTRUDE	STREET									
(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE / DEFICIENCY)	SHOULD BE	(X5) COMPLET DATE							
Continued From page 1		V 736										
 The plumbing issues had been ongoing for the past two years. There was a leak in the wall from the use of the shower. Each time the clients use the shower, the water leaks from the wall and leaves the water stain on the carpet at the corner of the bathroom. She was informed by management they were awaiting approval for renovations for the bathroom. Interview with staff #2 on 4/11/25 revealed: Maintenance is responsible to addressing any repairs in the home. Protocol was for staff to complete the maintenance request to have any issue addressed. He was just informed about the broken toilet seat during this tour and believed it had just occurred. It had been some time for the issues with bathroom #1 shower. Interview with the Qualified Professional on 4/10/25 revealed: She was aware of the shower leak at the facility. The leak had been going on for quite some time. Maintenance requests were submitted routinely to have documentation of the issue. The agency was awaiting approval for the remodeling that was to occur in the facility. The broken toilet seat must have just happened. 												
ey use the bathro	om." a maintenance request, they											
	he plumbing issu st two years. here was a leak i ower. ach time the clier aks from the wall e carpet at the co he was informed vaiting approval for throom. erview with staff laintenance is response to col was for st aintenance reque dressed. e was just inform ring this tour and had been some to throom #1 showe erview with the C 10/25 revealed: he was aware of he leak had been laintenance reque have documenta he proken toilet s Clients have a ter ey use the bathro nce staff submit I come out as so	he plumbing issues had been ongoing for the st two years. here was a leak in the wall from the use of the ower. ach time the clients use the shower, the water aks from the wall and leaves the water stain on a carpet at the corner of the bathroom. he was informed by management they were vaiting approval for renovations for the throom. erview with staff #2 on 4/11/25 revealed: laintenance is responsible to addressing any bairs in the home. rotocol was for staff to complete the aintenance request to have any issue dressed. e was just informed about the broken toilet seat ring this tour and believed it had just occurred. had been some time for the issues with throom #1 shower. erview with the Qualified Professional on 10/25 revealed: he was aware of the shower leak at the facility. he leak had been going on for quite some time. laintenance requests were submitted routinely have documentation of the issue. he agency was awaiting approval for the modeling that was to occur in the facility. he broken toilet seat must have just happened. Clients have a tendency to "flop down" when ey use the bathroom." nce staff submit a maintenance request, they I come out as soon as possible to address the	he plumbing issues had been ongoing for the st two years. here was a leak in the wall from the use of the ower. ach time the clients use the shower, the water aks from the wall and leaves the water stain on a carpet at the corner of the bathroom. he was informed by management they were vaiting approval for renovations for the throom. erview with staff #2 on 4/11/25 revealed: laintenance is responsible to addressing any bairs in the home. rotocol was for staff to complete the aintenance request to have any issue dressed. e was just informed about the broken toilet seat ring this tour and believed it had just occurred. had been some time for the issues with throom #1 shower. erview with the Qualified Professional on 10/25 revealed: he was aware of the shower leak at the facility. he leak had been going on for quite some time. laintenance requests were submitted routinely have documentation of the issue. he agency was awaiting approval for the modeling that was to occur in the facility. he broken toilet seat must have just happened. Clients have a tendency to "flop down" when ay use the bathroom." nce staff submit a maintenance request, they I come out as soon as possible to address the	Antinued From page 1 V 736 he plumbing issues had been ongoing for the st two years. V 736 here was a leak in the wall from the use of the ower. V 736 ach time the clients use the shower, the water aks from the wall and leaves the water stain on a carpet at the corner of the bathroom. V 736 he was informed by management they were valting approval for renovations for the throom. V 736 erview with staff #2 on 4/11/25 revealed: V 736 iaintenance is responsible to addressing any bairs in the home. V 736 rotocol was for staff to complete the aintenance request to have any issue dressed. V 736 e was just informed about the broken toilet seat ring this tour and believed it had just occurred. had been some time for the issues with throom #1 shower. V 736 erview with the Qualified Professional on 10/25 revealed: N 736 he leak had been going on for quite some time. V 736 aintenance requests were submitted routinely have documentation of the issue. N 736 he agency was awaiting approval for the modeling that was to occur in the facility. N 736 he broken toilet seat must have just happened. V 736 Lients have a tendency to "flop down" when ay use the bathroom." N 736 row was soon as possible to address the V 736	Implicient V 736 Interplay the probability of the store of the plumbing issues had been ongoing for the store of the ower. V 736 Interplay the probability of the store of the ower. Interplay the probability of the store of the ower. acch time the clients use the shower, the water stain on e carpet at the corner of the bathroom. Interplay the probability of the store of the bathroom. Interplay the probability of the store of the bathroom. Interplay the probability of the store of the bathroom. erview with staff #2 on 4/11/25 revealed: Interplay the probability of the store of the bathroom. erview with staff #2 on 4/11/25 revealed: Interplay the probability of the store of the store of the bathroom. erview with staff #2 on 4/11/25 revealed: Interplay the probability of the store of the stor							

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