STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: __ C B. WING MHL001-248 03/27/2025 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2451 SOUTH CHURCH STREET LINDLEY COLLEGE X **BURLINGTON, NC 27216** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PRFFIX COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) V 000 INITIAL COMMENTS V 000 RECEIVED A complaint survey was completed on March 27, 2025. The complaint was substantiated (intake APR 212 #NC00228167). A deficiency was cited. This facility is licensed for the following service **DHSR-MH** Licensure Sect category: 10A NCAC 27G .5400 Day Activity for Individuals of all Disability Groups. This facility has a current census of 16. The survey sample consisted of audits of 3 current clients. V 736 27G .0303(c) Facility and Grounds Maintenance V 736 The Landlord is scheduling and 5/26/2025 handling the flooring replacement 10A NCAC 27G .0303 LOCATION AND through their vendor. The Landlord referenced as of this week, the flooring **EXTERIOR REQUIREMENTS** would be expected to take 3-4 weeks (c) Each facility and its grounds shall be to arrive once ordered, which would be maintained in a safe, clean, attractive and orderly after the lease is signed and a color is manner and shall be kept free from offensive chosen. The cove base would have a odor. separate order time depending on the color. Time to install would depend on This Rule is not met as evidenced by: the work hours and when installers are Based on observation and interviews, the facility allowed in the facility. The flooring has been scheduled to start on is not maintained in a safe, clean and attractive manner. The findings are: May 12th. Floring installment is being monitored by the Environmental Heatlh Observation on 3/25/25 at 8:45 a.m. of the facility and Safety Manager. revealed: -The day program was one large room with offices -There were black and brown stains on the carpet in the day program room and staff offices. -Some areas of the carpet near and under client's desk was shredding and tearing and held down with tape. Interview on 3/27/25 with the Program Manager/Qualified Professional revealed: -The company was aware of the stains and Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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V 736	736 Continued From page 1		V 736				
	tearing of the carpet for over one year.						
		ney were supposed to get new flooring in					
November 2024.		to get new mooning in	-				
	-She did not have an update for when the new flooring would be installed.						
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