STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL072-008	A. BUILDING: _____ B. WING _____	R 04/02/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
TLC ADULT CARE HOME	210 SOUNDWARD LANE HERTFORD, NC 27944

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow up survey was completed on April 2, 2025. Deficiencies was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability This facility is licensed for six and currently has a census of five. The survey sample consisted of audits of three current clients.	V 000		
V 290	27G .5602 Supervised Living - Staff 10A NCAC 27G .5602 STAFF (a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs. (b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time. (c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present: (1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body; or	V 290		

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V 290	Continued From page 1 (2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body. (d) In facilities which serve clients whose primary diagnosis is substance abuse dependency: (1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and (2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client. This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure 1 of 3 audited clients (#4) treatment plan documented they were capable of remaining in the community unsupervised for specified periods of times. The findings are: Review on 04/01/25 of client #4's record revealed: - Admission date of 09/01/09. - Diagnoses of Mild Intellectual Developmental Disability, Dementia, Psoriasis, Seizure Disorder, Hyponatremia, Hypertension, Schizophrenia and Bronchitis. - Person-Centered Profile (PCP) dated 12/03/24. - No documentation client #6 was capable of remaining in the community unsupervised for	V 290		

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V 290	Continued From page 2 specified periods of time. Interview on 04/01/25 client #4 stated: - He had resided at the facility for many years. - He loved his Church. - He attended Church every Sunday. - No staff went with him to Church. - The Pastor or other people from the Church bring him back to the group home. Interview on 04/01/25 Staff #2 stated: - Client #4 went to Church unsupervised. - Client #4 had no issues when he attended Church independently. Interview on 04/01/25 staff #3 stated: - Client #4 attended a local Church without staff supervision. - Staff dropped client #4 off and the Pastor would make arrangements to meet staff after Church. Interview on 04/01/25 the Licensee stated: - Client #4 attended a local Church without staff supervision. - Client #4 had unsupervised time in his PCP in the past. - Client #4 had attended the Church for may years. - There had been no issues with client #4 when he attended the Church unsupervised by staff. - She would ensure client #4's unsupervised time was added to the PCP as applicable.	V 290		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly	V 736		

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V 736	Continued From page 3 manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interviews the facility was not maintained in a safe, clean and attractive manner. The findings are: Observation on 04/01/25 at 04/01/25 at approximately 9:35am revealed: - 3 bags of trash on the front porch. - The living room/dining room carpet had small bits of white paper and debris scattered on the surface. The bluish carpet had many various sized light faded areas. - A chair at the kitchen table had the top layer of fabric peeled away from the surface. - The linoleum floor in the kitchen had small waves on the surface. The linoleum did not appear to adhere to the subfloor. - The carpet was torn in the transition between the kitchen and living room. - The air return vent was bent away from the ceiling on two sides approximately 2 inches. - The area rug in the hallway sitting area had small bits of white debris on the surface. - The hallway sitting area had various sized areas of the top layer of ceiling pulled away. The ceiling fan had a layer of dust on the blades. - Client #2's bedroom had carpet torn at the threshold of the doorway. A chair in the room had an approximately 3 inch by 3 inch torn area on the edge of the arm. - Client #1 and client #3's bedroom had brown stains on the carpet, one approximately 4 inches by 4 inches and one approximately 3 inches by 6 inches. - Client #4's bedroom had dust on the ceiling fan blades.	V 736		

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V 736	Continued From page 4 Interview on 04/01/25 the Licensee stated: - The trash on the front porch was to be picked up. - She would follow up on identified issues reviewed for repair.	V 736		