

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-941	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 03/27/2025
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NAME OF PROVIDER OR SUPPLIER ABSOLUTE HOME-WILSHIRE DRIVE	STREET ADDRESS, CITY, STATE, ZIP CODE 1002 WILSHIRE DRIVE CARY, NC 27511
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 3/27/25. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 6 and has a current census of 6. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 112	<p>27G .0205 (C-D) Assessment/Treatment/Habilitation Plan</p> <p>10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN</p> <p>(c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days.</p> <p>(d) The plan shall include:</p> <ol style="list-style-type: none"> (1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement; (2) strategies; (3) staff responsible; (4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both; (5) basis for evaluation or assessment of outcome achievement; and (6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained. 	V 112		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 112	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record reviews and interview, the facility failed to have an annually updated treatment plan with written consent or agreement by the client's legal guardian or responsible party affecting 1 of 3 audited clients (#1). The findings are:</p> <p>Review on 3/26/25 of Client #1's record revealed: -Admission date of 9/26/19. -Diagnoses of Bipolar Disorder Manic Type; Major Depressive Disorder, Recurrent, Unspecified; Post-Traumatic Stress Disorder (PTSD). -Treatment plan dated 3/2/25. -Client was her own legal guardian. -There was not an updated signature or written consent from Client #1 on her treatment plan.</p> <p>Interview on 3/26/25 with the Qualified Professional (QP) revealed: -She was responsible for completing the clients' treatment plan. -She acknowledged Client #1's treatment plan had not been signed by Client #1.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 112		
V 117	<p>27G .0209 (B) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION</p>	V 117		

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V 117	<p>Continued From page 2</p> <p>REQUIREMENTS</p> <p>(b) Medication packaging and labeling:</p> <p>(1) Non-prescription drug containers not dispensed by a pharmacist shall retain the manufacturer's label with expiration dates clearly visible;</p> <p>(2) Prescription medications, whether purchased or obtained as samples, shall be dispensed in tamper-resistant packaging that will minimize the risk of accidental ingestion by children. Such packaging includes plastic or glass bottles/vials with tamper-resistant caps, or in the case of unit-of-use packaged drugs, a zip-lock plastic bag may be adequate;</p> <p>(3) The packaging label of each prescription drug dispensed must include the following:</p> <p>(A) the client's name;</p> <p>(B) the prescriber's name;</p> <p>(C) the current dispensing date;</p> <p>(D) clear directions for self-administration;</p> <p>(E) the name, strength, quantity, and expiration date of the prescribed drug; and</p> <p>(F) the name, address, and phone number of the pharmacy or dispensing location (e.g., mh/dd/sa center), and the name of the dispensing practitioner.</p> <p>This Rule is not met as evidenced by: Based on record review, observation and interview, the facility failed to ensure prescribed medication was accurately packaged affecting 1 of 3 audited clients (#1). The findings are:</p> <p>Review on 3/26/25 of Client #1's record revealed:</p>	V 117		

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V 117	<p>Continued From page 3</p> <ul style="list-style-type: none"> -Admission date of 9/26/19. -Diagnoses of Bipolar Disorder Manic Type, Major Depressive Disorder Recurrent Unspecified, Post Traumatic Stress Disorder. -Discharge paperwork from local hospital dated 11/2/24 with physician's order of Depakote 500 milligrams (mg), take three tablets by mouth at bedtime. <p>Observation on 3/26/25 at 10:13 am of Client #1's medications revealed:</p> <ul style="list-style-type: none"> -Depakote 500 mg was packaged in a "bubble pack." -Instructions for Depakote 500 mg read: "Take four tablets at bedtime." -Medications were packaged on 3/17/25. -There was an undated and unlabeled sandwich size Ziploc bag containing two (2) Depakote 500 mg tablets. <p>Review on 3/26/25 of Client #1's March 2025 MAR revealed:</p> <ul style="list-style-type: none"> -Instructions for Depakote 500 mg read: "Take three tablets at bedtime." -Staff had initialed daily from 3/1 to 3/25 indicating three tablets of Depakote 500 mg was administered. <p>Review on 3/26/25 of www.webmd.com revealed:</p> <ul style="list-style-type: none"> -Depakote was used to treat seizures and bipolar disorder. <p>Interview on 3/26/25 with Client #1 revealed:</p> <ul style="list-style-type: none"> -She always received her medications from staff. -She never had an issue receiving her medication. <p>Interview on 3/26/25 with Staff #4 revealed:</p> <ul style="list-style-type: none"> -Facility Owner was responsible for reviewing client's medications when they arrived from the 	V 117		

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V 117	<p>Continued From page 4</p> <p>pharmacy.</p> <p>-Client #1 went to the hospital in November and she had her medications adjusted.</p> <p>-Client #1 started to take three tablets at night. It used to be four tablets at night.</p> <p>-Pharmacy sent in this month's bubble pack with the old order of four tablets at bedtime.</p> <p>-She had been giving three tablets to Client #1 and would dispose the extra tablet by placing it in the Ziploc bag.</p> <p>-She kept the Ziploc bag containing the extra Depakote together with the rest of the medications.</p> <p>-She had been marking on the MAR that she had been administering the three tablets of Depakote to Client #1.</p> <p>Interview on 3/27/25 with the Qualified Professional revealed:</p> <p>-The Owner had been out and unable to attend the facility.</p> <p>-The Owner normally checked client's medications for accuracy.</p> <p>-She did not know if the Owner had reviewed this month's clients' medications.</p> <p>-Client #1 went to the hospital in November and her medications had been adjusted.</p> <p>-She was not aware that this month's Depakote medications for Client #1 had been wrongly packaged.</p> <p>-She was not aware that Staff #4 had been placing the extra Depakote tablet into a Ziploc bag.</p> <p>-"Pharmacy may had renewed [Client #1]'s medications from the old order on file."</p> <p>-She would inform the Owner to contact the pharmacy to have Client #1's medications repackaged and to properly dispose the extra medications.</p>	V 117		

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V 119	Continued From page 5	V 119		
V 119	<p>27G .0209 (D) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(d) Medication disposal:</p> <p>(1) All prescription and non-prescription medication shall be disposed of in a manner that guards against diversion or accidental ingestion.</p> <p>(2) Non-controlled substances shall be disposed of by incineration, flushing into septic or sewer system, or by transfer to a local pharmacy for destruction. A record of the medication disposal shall be maintained by the program. Documentation shall specify the client's name, medication name, strength, quantity, disposal date and method, the signature of the person disposing of medication, and the person witnessing destruction.</p> <p>(3) Controlled substances shall be disposed of in accordance with the North Carolina Controlled Substances Act, G.S. 90, Article 5, including any subsequent amendments.</p> <p>(4) Upon discharge of a patient or resident, the remainder of his or her drug supply shall be disposed of promptly unless it is reasonably expected that the patient or resident shall return to the facility and in such case, the remaining drug supply shall not be held for more than 30 calendar days after the date of discharge.</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interview the facility failed to ensure medications</p>	V 119		

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V 119	<p>Continued From page 6</p> <p>were disposed of in a manner that guarded against diversion or accidental ingestion for 1 of 3 audited clients (#1). The findings are:</p> <p>Review on 3/26/25 of Client #1's record revealed: -Admission date of 9/26/19. -Diagnoses of Bipolar Disorder Manic Type, Major Depressive Disorder Recurrent Unspecified, Post Traumatic Stress Disorder. -Discharge paperwork from local hospital dated 11/2/24 with physician order of Depakote 500 milligrams (mg), take three tablets by mouth at bedtime.</p> <p>Observation on 3/26/25 at 10:13 am of Client #1's medications revealed: -Depakote 500 mg was packaged in a "bubble pack." -Instructions for Depakote 500 mg read: "Take four tablets at bedtime." -Medications were packaged on 3/17/25. -There was an undated and unlabeled sandwich size Ziploc bag containing two (2) Depakote 500 mg tablets.</p> <p>Review on 3/26/25 of Client #1's March 2025 MAR revealed: -Instructions for Depakote 500 mg read: "Take three tablets at bedtime." -Staff had initialed daily from 3/1 to 3/25 indicating three tablets of Depakote 500 mg was administered.</p> <p>Review on 3/26/25 of www.webmd.com revealed: -Depakote was used to treat seizures and bipolar disorder.</p> <p>Interview on 3/26/25 with Staff #4 revealed: -Facility Owner was responsible for reviewing client's medications when they arrived from the</p>	V 119		

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V 119	<p>Continued From page 7</p> <p>pharmacy.</p> <ul style="list-style-type: none"> -Client #1 went to the hospital in November and she had her medications adjusted. -Client #1 started to take three tablets at night. It used to be four tablets at night. -Pharmacy sent in this month's bubble pack with the old order of four tablets at bedtime. -She had been giving three tablets to Client #1 and would dispose the extra tablet by placing it in the Ziploc bag. -She kept the Ziploc bag containing the extra Depakote together with the rest of the medications. -She had been marking on the MAR that she had been administering the three Depakote 500 mg tablets to Client #1. -She was not aware that she needed to dispose the extra Depakote in a manner that guarded against diversion or accidental ingestion. <p>Interview on 3/27/25 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> -The Owner had been out and unable to attend the facility. -The Owner normally checked client's medications for accuracy. -She did not know if the Owner had reviewed this month's client's medications. -Client #1 went to the hospital in November and her medications had been adjusted. -She was not aware that this month's Depakote medications for Client #1 had been wrongly packaged. -She was not aware that Staff #4 had been placing the extra Depakote tablet into a Ziploc bag. -"Pharmacy may had renewed [Client #1]'s medications from the old order on file." -She would inform the Owner to contact the pharmacy to have Client #1's medications 	V 119		

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V 119	Continued From page 8 repackaged and to properly dispose medications.	V 119		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility was not maintained in a clean, attractive, free from offensive odor and orderly manner. The findings are:</p> <p>Observation on 3/26/25 at approximately 11:40 am revealed: Hall leading to the clients' bedrooms: -There were 5 wrinkles that stretched about 10 feet long. -The top side of the wrinkles had a dark grey residue.</p> <p>Client #1 and Client #3's bedroom: -Carpet was dirty as it showed a dark grey residue on top and debris all throughout the room. Small pieces of paper about 1/5 of an inch, crumbs, dirt was observed on top of the carpet. -Carpet was shredding and had missing threads on section where it met with the bathroom flooring.</p> <p>Client #2's bedroom: -Carpet had debris observed on top. There were small pieces of paper about 1/5 of an inch, crumbs and dirt on top.</p>	V 736		

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V 736	<p>Continued From page 9</p> <p>Client #4's bedroom: -There was a strong offensive odor in the room. -There were Six - One to two inches unfinished repaired patches on the wall.</p> <p>Client #5's bedroom: -There was a long crack about 9 feet long on the right corner wall stretching down from the ceiling. Crack seemed to have been attempted to be repaired once, but crack was showing again. -There were wrinkles on the carpet. -Carpet had debris on top. Debris seemed to be small pieces of paper, crumbs and dirt.</p> <p>Hallway #2: -There was a thin layer of grey residue on top of the carpet. -There were six- one inch dark spots on top of the carpet. -Carpet was shredding and missing threads at the point where it met with the hallway bathroom's flooring.</p> <p>Hall Bathroom: -There were nine- one inch unfinished repaired patches on the walls.</p> <p>Interview on 3/26/25 with Staff #4 revealed: -Clients were supposed to each vacuum their rooms. -Cleaning materials were provided to the clients.</p> <p>Interview on 3/27/25 with the Qualified Professional revealed: -She was aware of the condition of the carpet at the facility. -Administrator had contacted the facility's landlord about possibly splitting the cost of replacing the carpet, but did not know if they had agreed. -She acknowledge the facility was not maintained</p>	V 736		

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V 736	Continued From page 10 in a clean, attractive, odor free and orderly manner. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 736		