

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 02/24/2025
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G197	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 02/19/2025
NAME OF PROVIDER OR SUPPLIER VOCA-ST. JOHN'S CHURCH ROAD GROUP HOME			STREET ADDRESS, CITY, STATE, ZIP CODE 2220 ST. JOHN'S CHURCH ROAD CHARLOTTE, NC 28215		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
W 369	<p>DRUG ADMINISTRATION CFR(s): 483.460(k)(2)</p> <p>The system for drug administration must assure that all drugs, including those that are self-administered, are administered without error. This STANDARD is not met as evidenced by: Based on observations, record review and interview, the facility failed to ensure that all drugs, including those that are self-administered, were administered without error for 1 of 6 clients (#4). The finding is:</p> <p>Observation in the group home on 2/19/25 at 6:47 AM revealed client #4 to enter the medication room for medication administration with Staff A. Continued observation revealed client #4 to receive the following topical medications: Aquaphor Lotion (applied to left hand), Ketoconazole Cream 2% (applied to feet/toes), Neutrogena Sunscreen (applied to face/neck), Triamcinolone Cream 0.1% combined with Ketoconazole Cream 2% (applied to torso).</p> <p>Review of client #4's record on 2/19/25 revealed physician's orders dated 6/24/24. Review of the physician's orders indicated the application of Ketoconazole Cream 2% and Triamcinolone Cream 0.1% to be "Ketoconazole Cream 2% along with Triamcinolone Cream 0.1% apply once weekly to nail bed on toes. Schedule: WED AT 08:00AM." Continued review of the physician's orders did not reveal a prescription for client #4 to receive Ketoconazole Cream 2% combined with Triamcinolone Cream 0.1% to be applied to his torso.</p> <p>Interview with the facility nurse on 2/19/25 verified client #4's physician orders to be current. Continued interview confirmed client #4 should</p>	W 369	<p>The facility will ensure clients have their medications administered as ordered by the prescribing Physician.</p> <p>A. Nursing will in-service staff on medication administration process.</p> <p>B. Staff will attend medication administration class as required. Staff will pass the class with a minimum score of 85 and above. Staff will be observed at three medication passes before staff can officially start administering medication.</p> <p>C. To prevent further occurrence: Area Supervisor will complete medication observation in the home weekly and document on medication observation form.</p>	4/2/2025	

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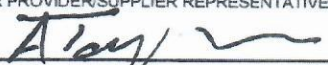
DHS-IMH Licensure Sec

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Andrew Taylor



Program Manger

3/12/2025

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 369 Continued From page 1
have received Ketoconazole Cream 2%
combined with Triamcinolone Cream 0.1%
applied to his feet. Further interview with the
facility nurse confirmed there is no current order
for the two creams to be combined and applied to
client #4's torso. Additional interview confirmed
clients physician's orders should be followed as
prescribed.

W 369