

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL026-673	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 03/21/2025
NAME OF PROVIDER OR SUPPLIER PRECIOUS HAVEN, INC		STREET ADDRESS, CITY, STATE, ZIP CODE 532 WAYLAND DRIVE FAYETTEVILLE, NC 28314		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow up survey was completed on March 21, 2025. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents. This facility is licensed for 4 and currently has a census of 4. The survey sample consisted of audits of 3 current clients.	V 000		
V 112	27G .0205 (C-D) Assessment/Treatment/Habilitation Plan 10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN (c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days. (d) The plan shall include: (1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement; (2) strategies; (3) staff responsible; (4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both; (5) basis for evaluation or assessment of outcome achievement; and (6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained.	V 112		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 112	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to develop and implement goals and strategies affecting one of three audited clients (#2). The findings are:</p> <p>Review on 3/21/25 of client #2's record revealed: - 14 year old. - Admission date of 8/12/24. - Diagnoses included PTSD, Disruptive Mood Dysregulation Disorder (DMDD), Generalized Anxiety Disorder, and Oppositional Defiant Disorder.</p> <p>Review on 3/21/25 of client #2's Person Centered Plan (PCP) last updated 2/12/25 revealed no goals or strategies related to an Anorexia Nervosa diagnosis.</p> <p>Review on 3/21/25 of medical appointment notes dated 12/19/24 revealed: - "Reviewed Problems...Anorexia nervosa - Onset: 12/19/2024...Eating disorder - Onset: 12/19/2024." - HPI...Eating disorder noticed for the last 3 months. Restricts intake, exercises frequently during the day. Weighs daily and becomes upset if no weight loss. States she wants to weigh 87 lbs." - "Physical Exam...General Appearance: General: healthy appearing, well nourished, and no acute</p>	V 112		

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V 112	<p>Continued From page 2</p> <p>distress."</p> <ul style="list-style-type: none"> - Client #2's height was listed as 5 foot and 2 inches tall (37th percentile). - Client #2's weight was listed as 96 pounds and 2 ounces (21st percentile). - "[Client #2] presents with symptoms of an ED (eating disorder) - needs to be evaluated." <p>Interview on 3/19/25 client #2 stated:</p> <ul style="list-style-type: none"> - The food at the facility has been fine and she gets enough to eat. - Sometimes she is just not hungry and doesn't feel like eating more than one serving of food. <p>Interview on 3/21/25 Qualified Professional #1 stated:</p> <ul style="list-style-type: none"> - Client #2 was taken to a medical appointment in December of 2024. - She was uncertain as to why the medical facility had diagnosed her with Anorexia Nervosa, as there had been no issues with client #2's eating habits or weight. - The medical facility from the December 2024 appointment referred client #2 to a follow up appointment with a local endocrinologist. - The appointment with the endocrinologist was scheduled and completed several days after the initial medical facility appointment had been completed. - The endocrinologist identified a thyroid condition (hypothyroidism) and client #2 was placed on thyroid medication. -The endocrinologist never mentioned anything about her having an eating disorder. -They will schedule a follow up with a physician to specifically address concerns with an eating disorder and get clarity on the diagnosis of Anorexia Nervosa. 	V 112		

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V 114	Continued From page 3	V 114		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes.</p> <p>(b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies.</p> <p>(d) Each facility shall have a first aid kit accessible for use.</p> <p> </p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure fire and disaster drills were held at least quarterly and repeated on each shift. The findings are:</p> <p>Review on 3/21/25 of the facility's documented fire and disaster drills for 1/1/24 - 12/30/24 revealed:</p> <ul style="list-style-type: none"> - First quarter (1/1/24 - 3/31/24); no fifth shift fire drill documented. - Second quarter (4/1/24 - 6/30/24); no fifth shift 	V 114		

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V 114	<p>Continued From page 4</p> <p>fire or disaster drill documented.</p> <ul style="list-style-type: none"> - Third quarter (7/1/24 - 9/30/24); no fifth shift fire drill documented. <p>Interview on 3/19/25 client #1 stated:</p> <ul style="list-style-type: none"> - She was uncertain how long she had been at the facility. - She had participated in fire and disaster drills. - She was uncertain how often they were completed. - She would go across the street during a fire drill and take cover in the hall during a tornado drill. <p>Interview on 3/19/25 client #2 stated:</p> <ul style="list-style-type: none"> - She had been at the facility for 8 months. - She had participated in fire and disaster drills. - She was uncertain how often they were completed. - She would go across the street during a fire drill and take cover in the hall during a tornado drill. <p>Interview on 3/19/25 client #4 stated:</p> <ul style="list-style-type: none"> - She had just arrived at the facility "the other day." - She had not completed any fire or disaster drills yet, as she had just arrived. <p>Interview on 3/19/25 staff #1 stated:</p> <ul style="list-style-type: none"> - Fire and disaster drills were completed monthly and covered 3 shifts quarterly. <p>Interview on 3/19/25 Home Manager stated:</p> <ul style="list-style-type: none"> - Fire and disaster drills were completed weekly and covered all shifts. - There were five shifts. - Monday - Friday (7am - 3pm, 3pm - 11pm, and 11pm - 7am). - Saturday and Sunday (7am - 7pm and 7pm - 7am). 	V 114		

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STATE FORM

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V 120	<p>Continued From page 6</p> <p>Based on observation, record review and interviews, the facility failed to ensure medications were stored separately for 2 of 3 audited clients (#1 and #2). The findings are:</p> <p>Review on 3/21/25 of client #1's record revealed:</p> <ul style="list-style-type: none"> - 13 year old. - Admission date of 1/28/25. - Diagnoses included Post-Traumatic Stress Disorder (PTSD) and Adjustment Disorder. <p>Review on 3/21/25 of client #2's record revealed:</p> <ul style="list-style-type: none"> - 14 year old. - Admission date of 8/12/24. - Diagnoses included PTSD, Disruptive Mood Dysregulation Disorder (DMDD), Generalized Anxiety Disorder, and Oppositional Defiant Disorder. <p>Observation on 3/21/25 between 10:30am - 11:00am of client #1's medications revealed:</p> <ul style="list-style-type: none"> - Client #2's Cetirizine 10 milligram (mg) medication. <p>Interview on 3/21/25 the Qualified Professional #2 stated:</p> <ul style="list-style-type: none"> - They would review with staff to ensure staff followed proper storage protocol. 	V 120		