

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL020-006	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 03/06/2025
NAME OF PROVIDER OR SUPPLIER PLEASANT HILL GROUP HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 82 BOYD STREET ANDREWS, NC 28901		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow up survey was completed on 3/6/25. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities. This facility is licensed for 6 and currently has a census of 5. The survey sample consisted of an audit of 3 current clients.	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.	V 118	V 118. The Administrator will immediately start asking the prescribing Dr. to turn over all after visit notes and paperwork so we can keep up with the DC orders and changes in medications. The Group Home Manager will use the Dr.'s orders to make sure the MAR reflects these changes.	3-15-25

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6899

OJJ911

If continuation sheet 1 of 5

Josh Cremer

Executive Director

3-16-25

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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure medications were administered on the written order of a physician and failed to keep the MAR current affecting 2 of 3 clients (#1, #2). The findings are:</p> <p>Review on 3/4/25 of Client #1's record revealed: -Date of Admission: 5/28/15. -Diagnoses: Mild Intellectual and Developmental Disability (IDD), Anxiety Disorder. -Physician ordered medication included: -Buspirone 7.5 milligrams (mg) (anxiety) 1 tablet twice daily ordered 11/21/24. -Sertraline 50mg (depression) 1 tablet daily ordered 9/12/24. -Guanfacine ER (extended release) 1mg (attention/activity) 1 tablet daily ordered 1/16/25. -There were no physicians' orders for the following: -Buspirone 10mg (anxiety) 1 tablet twice daily. -Hydroxyzine 25mg (anxiety) 1 tablet twice daily. -There were no physician's discontinue orders for: -Buspirone 7.5mg -Sertraline 50mg -Guanfacine ER 1mg</p>	V 118	<p>The Administrator reached out to the Dr and verified that the Fluoxetine was to be given once a day and not over 3 doses. Once verified with the Dr., the Administrator changed the Mar to show that the client was to take three 20mg Fluoxetine tablets, one th time a day, and staff were notified of the change.</p>	3-15-25

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V 118	<p>Continued From page 2</p> <p>-Buspirone 10mg -Hydroxyzine 25mg</p> <p>Review on 3/4/25 of Client #1's MARs for period 12/1/24-2/28/25 revealed:</p> <p>-Buspirone 7.5mg was documented as administered on 12/2-12/6/24, 12/9-12/13/24, 12/16-12/22/24, 12/30-12/31/24 am doses and on 12/1-12/5/24, 12/8-12/12/24, 12/15-12/21/24, 12/30-12/31/24 pm doses.</p> <p>-Sertraline was documented as administered on 12/2-12/6/24, 12/9-12/13/24, 12/16-12/22/24, 12/30-1/3/25, 1/6-1/9/25, 1/14-1/17/25, 1/21-1/24/25, 1/27-1/31/25.</p> <p>-Guanfacine was documented as administered on 1/20/25-1/24/25, 1/26-1/30/25.</p> <p>-Buspirone 10mg was documented as administered on 12/30/24-1/3/25, 1/6-1/9/25, 1/14-1/16/25 am doses and 12/29/24-1/2/25, 1/5-1/9/25, 1/13-1/15/25 pm doses.</p> <p>-Hydroxyzine was documented as administered on 12/2-12/6/24, 12/9-12/12/24 am doses and 12/1-12/5/24, 12/8-12/12/24 pm doses.</p> <p>Review on 3/4/25 of Client #2's record revealed:</p> <p>-Date of Admission: 4/20/20.</p> <p>-Diagnoses: Moderate IDD, Anxiety Disorder, Impulse Control Disorder, Autism Spectrum Disorder.</p> <p>-Physician ordered medication ordered 1/9/25 included:</p> <p>-Fluoxetine 20mg (anxiety) 3 capsules daily.</p> <p>Review on 3/4/25 of Client #2's MARs for period 12/1/24-2/28/25 revealed:</p> <p>-Fluoxetine was documented as administered 2/1/25-2/28/25 at 7am; 2/1/25-2/2/25, 2/5/25-2/28/25 at 4pm and 2/1/25-2/28/25 at 9pm.</p> <p>Interview on 3/4/25 with Client #1 revealed:</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>- " ...don't know what I take...get them at night and in the morning time."</p> <p>- "I go home every weekend ..."</p> <p>Interview on 3/4/25 with Client #2 revealed:</p> <p>- "...take meds (medications) ...can't remember all of them."</p> <p>- "Fluoxetine helps calm me down."</p> <p>Interview on 3/4/25 with the Director/Qualified Professional revealed:</p> <p>- The pharmacy printed the MARs for this facility.</p> <p>- Client #1 was originally ordered Buspirone 5mg increasing to 7.5mg then to 10mg. The Buspirone 7.5mg was discontinued and 10mg started on 12/22/24 when Client #1 was out of the facility on a home visit. When he returned to the facility on 12/29/24 he was administered the 10mg Buspirone. Staff also documented on 12/30/25, 12/31/25 that they administered the am and pm doses of the 7.5mg but it was not in the facility. He removed all discontinued medications from the facility for just this reason.</p> <p>- Most of the doctor's appointments now were virtual making it even harder to get orders.</p> <p>- He had taken Client #2 to the doctor on 1/9/25. He thought the fluoxetine was meant to be given 3 times a day because the doctor asked if Client #2 could take a midday medication at work which he could not. When the medication and MAR was received with instructions for 3 tablets daily, he thought it was 3 times a day.</p> <p>- He immediately contacted the doctor to clarify the order.</p> <p>Due to the failure to accurately document medication administration, it could not be determined if clients received their medications as ordered by the physician.</p>	V 118		

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V 118	Continued From page 4 This deficiency constitutes a recite deficiency and must be corrected within 30 days.	V 118			