

NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

409 EBON ROAD
DURHAM, NC 27713

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____

TITLE

(X6) DATE

STATE FORM 6899 EUU511 03/21/25
If continuation sheet 1 of 6

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL032-621	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 03/10/2025
NAME OF PROVIDER OR SUPPLIER MORETZ MANOR		STREET ADDRESS, CITY, STATE, ZIP CODE 409 EBON ROAD DURHAM, NC 27713		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 112	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to develop and implement a goal and strategies to meet the needs of one of one audited current client (#1). The findings are:</p> <p>Review on 3/6/25 of client #1's record revealed: -Admission date of 10/8/22. -Diagnoses of Traumatic Brain Injury, Profound Intellectual Disability, Generalized Anxiety Disorder, Transaminitis, Vascular Dementia, History of Strokes, History of Seizures, Tremors, Gastroesophageal Reflux Disease, History of Constipation and Insomnia. -Individualized Support Plan (ISP) dated 7/1/24 had no goal and strategies to address taking off his clothing in public. -Behavior Support Plan (BSP) dated 3/3/25 had no strategies to address taking off his clothing in public</p> <p>Review on 3/7/25 of a facility 24-Hour Report revealed: -1/15/25-"[Client #1] continues to take off his clothes while in the vehicle and in the doctor's office."</p> <p>Interview on 3/6/25 with the Program Manager revealed: -Client #1 took off his clothes in public. -Client #1 would take off his pants, shirt and</p>	V 112	completed by the team. Documentation of client's progress will be completed by the staffs providing services. Client ISP, Behavior Support Plan and Short Term Goals will continue to meet the needs of the client to include new behavioral tends once identified.	

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V 112	Continued From page 2 shoes. -"As soon as [client #1] gets on van when he is picked up from his day program he will take off his shirt and shoes." -Client #1 took his clothes off in public "just about every day" he was out of the facility. -He had been taking his clothes off in public since the middle part of last year (2024). -They redirected client #1 and dressed him again. -Client #1 would then take his clothes off again. -She confirmed client #1 had no goal or strategies to address taking his clothes off in public. Interview on 3/6/25 with the Program Director/Qualified Professional revealed: -Client #1 took off his clothing in public. -Client #1 had been taking off his clothes in public since September or October 2024. -Client #1 would take off all his clothes and would be naked. -Client #1 took his clothing off "almost" daily. -She just had a meeting with the psychiatrist a few weeks ago. -The behavior (removing clothes) was supposed to be added to client #1's new BSP. -She confirmed client #1 had no goal or strategies to address taking his clothes off in public.	V 112		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the	V 118	Moretz Manor will keep the clients' Medication Administration Record current to include all drugs administered and the immediate documentaion of drugs that have been administered. The MAR will also include the clients' name, drug names, strengths, and quantities of drugs, instructions for administering the drugs dates, times the drugs are administered and the names or initials of staff member administering the drugs. Any client request for medication changes or checks will be recorded and kept with the MAR file followed up by an appointment/consultation with prescribing physician.	05-04-25

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V 118	<p>Continued From page 3</p> <p>client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to keep the MAR current affecting one of one audited current client (#1). The findings are:</p> <p>Reviews on 3/6/25, 3/7/25 and 3/10/25 of client #1's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 10/8/22. -Diagnoses of Traumatic Brain Injury, Profound Intellectual Disability, Generalized Anxiety Disorder, Transaminitis, Vascular Dementia, 	V 118	<p>Moretz Manor will provide trainings to staff members administering medications annually and as needed when a corrective action is identified. On 03-19-2025, all staff members of Moretz Manor were provided an impromptu medication administration training by the agency's RN to include documentation as a focus.</p> <p>Moretz Manor will implement the use of an Electronic Medication Administration Record system in efforts to reduce/eliminate incidences of medication error and improve the accuracy and clarity of documentation.</p> <p>Moretz Manor will implement a routine procedure of the detailed reviewing of the Medication Administration Record / E-MAR and the incoming medications, their names, their strengths, and their instructions for the month ahead. This will be done by the program director and/or program manager no later than 3 days prior to the following month to allow for changes as needed. Documentation will be retained of the review and the as needed communication with the pharmacy.</p>	

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MORETZ MANOR

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V 118	<p>Continued From page 4</p> <p>History of Strokes, History of Seizures, Tremors, Gastroesophageal Reflux Disease, History of Constipation and Insomnia.</p> <p>-Physician's order dated 10/30/24 for Thorazine 50 milligrams (mg) (Bipolar Disorder), take one tablet in the morning and 2 tablets at bedtime; Thorazine 10 mg, take 4 tablets in the morning and Ziprasidone 20 mg (Bipolar Disorder), one capsule every other day.</p> <p>Reviews on 3/6/25 and 3/10/25 of client #2's December 2024 MAR revealed:</p> <p>No staff initials to indicate the medication was administered for the following:</p> <p>-Thorazine 50 mg on 12/27 am dose and 12/1 thru 12/31 pm doses.</p> <p>-Thorazine 10 mg on 12/9 and 12/27.</p> <p>-Ziprasidone 20 mg on 12/9.</p> <p>Attempt on 3/7/25 to interview client #1 revealed:</p> <p>-He could not be interviewed due to his limited communication skills.</p> <p>Interview on 3/7/25 with staff #1 revealed:</p> <p>-She administered medication during her shift.</p> <p>-Staff always administered the medication for clients.</p> <p>-Client #1 never missed any doses of medication.</p> <p>Interview on 3/6/25 with staff #2 revealed:</p> <p>-He administered medication during his shift.</p> <p>-All of the clients get their prescribed medications.</p> <p>-Client #1 never missed taking any of his medication.</p> <p>Interview on 3/10/25 with the Program Manager revealed:</p> <p>-Client #1 received the evening dose of Thorazine in December 2024.</p>	V 118		

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V 118	<p>Continued From page 5</p> <ul style="list-style-type: none"> -She was responsible for ensuring the information on the MAR was accurate. -The pharmacy staff did not put the pm dose of Thorazine on the December 2024 MAR grid. -"It was an oversight on the December 2024 MAR for [client #1]." -"Staff always give [client #1] his medication." -She confirmed the MAR was not kept current for client 1. <p>Interview on 3/10/25 with the Program Director/Qualified Professional revealed:</p> <ul style="list-style-type: none"> -"[Client #1] always take his medication." -There were no issues with staff administering clients medication. -Staff forget to put their initials on the December 2024 MAR for client #1. -She confirmed the MAR was not kept current for client 1. 	V 118			