

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL013-161</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>03/25/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>BROOKWOOD</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>207 SUMMERPINE PLACE KANNAPOLIS, NC 28081</b>		
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V 000	INITIAL COMMENTS  An annual survey was completed on March 25, 2025. Deficiencies were cited.  This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.  This facility is licensed for 3 and has a current census of 3. The survey sample consisted of audits of 3 current clients.	V 000		
V 112	27G .0205 (C-D) Assessment/Treatment/Habilitation Plan  10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN (c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days. (d) The plan shall include: (1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement; (2) strategies; (3) staff responsible; (4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both; (5) basis for evaluation or assessment of outcome achievement; and (6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained.	V 112		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 112	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on interview, record review, and observation, the facility failed to develop and implement treatment strategies to address the needs of the clients affecting 2 of 3 clients (Client #2 and #3). The findings are:</p> <p>Observation on 3/25/25 at approximately 10:35am and interview with Staff #1 revealed: -Two live feed camera monitors on the staff's desk in the living room which monitored Client #2's bedroom and Client #3's bedroom. -Cameras in Client #2's bedroom and Client #3's bedroom.</p> <p>Review on 3/24/25 and 3/25/25 of Client #2's record revealed: -Admitted 8/25/11; -Diagnosed with Anxiety, Hypertension, Gynecomastia, Autism, Intellectual Developmental Disorder, Sleep Apnea, Tic Disorder, Fetal Alcohol Syndrome, Chronic Brain Syndrome; -Legal guardian consent for the use of the camera monitoring system dated 12/30/24; -Treatment plan dated 3/1/25 did not include strategies for the use of a camera monitoring system in the bedroom.</p> <p>Review on 3/24/25 and 3/25/25 of Client #3's record revealed: -Admitted 1/25/11;</p>	V 112		

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V 112	<p>Continued From page 2</p> <p>-Diagnosed with Schizoaffective Disorder; Major Depression Disorder, Mild Intellectual Developmental Disability; Insomnia; Allergic Rhinitis; Gastroesophageal Reflux Disease; Constipation; Eating Disorder, Unspecified; Vitamin D Deficiency; Personal History of Physical and Sexual Abuse in Childhood; Fetishism; Pedophilia; Herpes Viral Infection, Unspecified;</p> <p>-Guardian consents dated 4/25/24 for the use of door chimes on Client #3's bedroom door, rights limitation of not being able to purchase a cell phone due to his sexualized behaviors, rights limitation for being in a setting where large groups of children may be, and bed checks every 30 minutes.</p> <p>-Treatment plan dated 6/1/24 did not include strategies for the use of the camera monitoring system in the bedroom, the door chimes on the bedroom door, the rights limitations of purchasing a cell phone or being in a setting where large groups of children may be, and the bed checks every 30 minutes.</p> <p>Interview on 3/25/25 with the Qualified Professional (QP) revealed:</p> <p>-Did not write the current treatment plans for Clients #2 and #3 as she was not the QP at the facility at the time of development of the treatment plans;</p> <p>-Will ensure all necessary treatment strategies are in clients' treatment plans in the future.</p> <p>Interviews on 3/25/25 with the Administrator and the Vice President of Operations revealed:</p> <p>-The QP did not develop the current treatment plans for Client #2 and Client #3;</p> <p>-Understood that all treatment strategies needed to be identified in the treatment plans in the future.</p>	V 112		

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V 513	<p>27E .0101 Client Rights - Least Restrictive Alternative</p> <p>10A NCAC 27E .0101 LEAST RESTRICTIVE ALTERNATIVE</p> <p>(a) Each facility shall provide services/supports that promote a safe and respectful environment. These include:</p> <p>(1) using the least restrictive and most appropriate settings and methods;</p> <p>(2) promoting coping and engagement skills that are alternatives to injurious behavior to self or others;</p> <p>(3) providing choices of activities meaningful to the clients served/supported; and</p> <p>(4) sharing of control over decisions with the client/legally responsible person and staff.</p> <p>(b) The use of a restrictive intervention procedure designed to reduce a behavior shall always be accompanied by actions designed to insure dignity and respect during and after the intervention. These include:</p> <p>(1) using the intervention as a last resort; and</p> <p>(2) employing the intervention by people trained in its use.</p> <p>This Rule is not met as evidenced by: Based on interview, record review, and observation, the facility did not promote a respectful environment using the least restrictive and most appropriate settings and methods affecting 1 of 3 clients (Client #3). The findings are:</p> <p>Observation on 3/25/25 at approximately</p>	V 513		

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V 513	<p>Continued From page 4</p> <p>10:35am and interview with Staff #1 revealed: -Live feed camera monitor on the staff's desk in the living room which monitored Client #3's bedroom. -Camera in Client #3's bedroom.</p> <p>Review on 3/24/25 and 3/25/25 of Client #3's record revealed: -Admitted 1/25/11; -Diagnosed with Schizoaffective Disorder; Major Depression Disorder, Mild Intellectual Developmental Disability; Insomnia; Allergic Rhinitis; Gastroesophageal Reflux Disease; Constipation; Eating Disorder, Unspecified; Vitamin D Deficiency; Personal History of Physical and Sexual Abuse in Childhood; Fetishism; Pedophilia; Herpes Viral Infection, Unspecified. -No documentation or consent regarding the use of the live feed camera in Client #3's bedroom.</p> <p>Interview on 3/25/25 with the Qualified Professional (QP) revealed: -Did not have legal guardian consent or approval from the Human Rights Committee for the live feed camera in Client #3's bedroom. -The live feed camera may have been implemented prior to her taking over the QP duties for the facility.</p> <p>Interview on 3/25/25 with the Administrator and the Vice President of Operations revealed: -Was not aware that a live feed camera was being used in Client #3's bedroom. -Would ensure that all necessary paperwork and consents be obtained for the continued use of the camera monitoring system as determined by the treatment team.</p>	V 513		