STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL0601572	A. BUILDING: _____ B. WING _____	03/19/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
MONARCH DBA UMAR-HALL	6426 THERMAL ROAD CHARLOTTE, NC 28211

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V 000	INITIAL COMMENTS An annual survey was completed on March 19, 2025. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. This facility is licensed for 6 and has a current census of 6. The survey sample consisted of audits of 3 current clients.	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.	V 118		

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V 118	Continued From page 1 (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician. This Rule is not met as evidenced by: Based on record reviews, interviews, and observations, the facility failed to ensure that medications were administered on the written order of a physician and failed to maintain a current MAR of clients prescribed medications (#1 and #2). The findings are: Review on 3/19/25 of client #1's record revealed: -Date of Admission: 1/15/05; -Diagnoses: General Anxiety Disorder, Major Depressive Disorder, Obsessive Compulsive Disorder, and Intellectual Developmental Disability, Severe with exacerbation side effects; -Physician order dated 8/14/24 for Alfuzosin ER 10 milligrams (mg)(prostate), take 1 tablet by mouth once daily. Finasteride 5mg (prostate gland), take 1 tablet by mouth once daily; -Physician order dated 9/4/24 for Reguloid 400mg (supplement), take 1 capsule by mouth once daily; -Physician order dated 7/21/23 for Centrum Silver Multivitamin (supplement), take 1 tablet by mouth once daily; -Physician order dated 7/22/23 for Vitamin C 500mg (supplement), take 1 tablet by mouth once daily; -Physician order dated 2/19/25 for Escitalopram 20mg (anxiety), take 1 tablet by mouth every	V 118		

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V 118	Continued From page 2 morning. L-Methyfolate Calcium 7.5mg (supplement), take 1 tablet by mouth once daily. Observation on 3/18/25 at approximately 1:16pm of client #1's medications revealed: -Alfuzosin ER 10mg was dispensed on 2/20/25 for prostate; -Finasteride 5mg was dispensed on 2/20/25 for prostate gland; -Reguloid 400mg was dispensed on 2/20/25 for fiber supplement; -Centrum Silver Multivitamin was dispensed on 2/20/25 for supplement; -Vitamin C 500mg was dispensed on 2/20/25 for supplement; -Escitalopram 20mg was dispensed on 2/20/25 for anxiety; -L-Methyfolate Calcium 7.5mg was dispensed on 2/20/25 for supplement. Review on 3/18/25 of MARs for January 2025, February 2025, and March 2025 revealed: -Alfuzosin ER 10mg was not documented as having been administered on 1/5/25; -Finasteride 5mg was not documented as having been administered on 1/5/25; -Reguloid 400mg was not documented as having been administered on 1/5/25; -Centrum Silver Multivitamin was not documented as having been administered on 1/5/25; -Vitamin C 500mg was not documented as having been administered on 1/5/25; -Escitalopram 20mg was not documented as having been administered on 1/5/25; -L-Methyfolate Calcium 7.5mg was not documented as having been administered on 1/5/25. Review on 3/19/25 of client #2's record revealed: -Date of Admission: 7/16/22;	V 118		

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V 118	Continued From page 3 -Diagnoses: Down Syndrome, Attention-Deficit, Hyperactivity Disorder, and Intellectual Developmental Disability, Severe; -Physician order dated 9/30/25 for Fluticasone 50 micrograms (mg)(allergies), instill 1 spray in each nostril daily. Pantoprazole 40mg (reflux), take 1 tablet by mouth daily; -Physician order dated 3/22/24 for Multivitamin (supplement), take 1 tablet by mouth daily.; -Physician order dated Observation on 3/18/25 @ approximately 1:45pm of client #2's medications revealed: -Fluticasone 50mcg was dispensed on 12/2024 for allergies; -Pantoprazole 40mg was dispensed on 3/20/25 for reflux; -Multivitamin was dispensed on 3/20/25 for supplement. Review on 3/18/25 of MARs for January 2025, February 2025, and March 2025 revealed: -Fluticasone 50mcg was not documented as having been administered on 2/17/25; -Pantoprazole 40mg was not documented as having been administered on 2/17/25; -Multivitamin was not documented as having been administered on 2/17/25. Interview on 3/18/25 with client #1 revealed: -Staff gave him his medication, "ironically every day. I don't need any medication." Interview on 3/18/25 with client #2 revealed: -Staff gave him his medicine every day. Interview on 3/19/25 with Staff #2 revealed: -He denied receiving any medication errors within the last three months.	V 118		

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V 118	Continued From page 4 Interview on 3/19/25 with the Director of Nursing Services revealed: -"Residential Manager (RM), Qualified Professional (QP), and Team Leader (TL) were responsible for checking MARs;" -The RM, QP, and TL would be responsible for cross checking MARs, physician orders, and medications once monthly. RM, QP, and TL would also be responsible for contacting the provider to get the information corrected; -There was not a nurse assigned to the Hall facility; -The nurses train staff and was available to answer questions. The nursing staff did not visit non-Intermediate Care (ICF) facilities. Interview on 3/19/25 with the Residential Director revealed: -She became the Interim QP on 2/7/25; -"I review the MARS once a week;" -"Some of her duties are ...making sure medications are administered appropriately, MARs, medication, and pharmacy;" -She was aware of some issues with medication administration and she began spending more time on site at the facility; -"I met with the pharmacy Director on 3/18/25. I met with the pharmacy manager last month, and I talk to the pharmacy almost daily;" -The Licensee has filled the vacant HM and TL position, "hopefully we (licensee) will see a change in the administration of medication."	V 118		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly	V 736		

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V 736	Continued From page 5 manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observations and interviews, the facility was not maintained in a clean, attractive, and orderly manner affecting clients (#1, #2, #3, #4, #5, and #6). The findings are: Observation on 3/14/25 and 3/18/25 at approximately 1:10pm and 2:28pm revealed: Hallway (right) Bathroom: -The countertop surface had discolored and had two different textures; -The tub basin was stained black. Hallway (left) Bathroom: -The walls had black growth at the top surrounding the shower and above the mirror; -The paint was peeling to the right of the door frame. Hallway (left): Bedroom #1 -The mattress was sunken in, on the left side of the bed. Bedroom #3 -The blinds had 3 to 4 broken blades at the bottom. Backyard: -The wooden bridge in the back yard, had a hole in one of the planks approximately 10 x 5 centimeters. Interview on 3/18/25 with client's #1, #2, and #3 revealed:	V 736		

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V 736	Continued From page 6 -They were unaware of the maintenance needs in the facility; Interview on 3/14/25 with staff #2 revealed: -The mattress in bedroom #1 was that was sunken in because the client sat on the bed while playing video games; -The blind in bedroom #3 had been that way for a couple of months; -He was unsure of how long the bathrooms had been that way; -The bridge had been that way, at least a month. Interview on 3/19/25 with the Residential Director revealed: -"I was unaware of any maintenance needs in the facility;" -"I recently noticed the bridge that way and I honestly could not answer the question;" -A work order was submitted on 3/17/25 for maintenance needs in the facility.	V 736		