Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: MHL024-043 B. WING 01/29/2025 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2838 GEORGIA PACIFIC ROAD **GP ROAD** CHADBOURN, NC 28431 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION ID (X5)PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 000 INITIAL COMMENTS V 000 OHSR-MH Licensure Sect An annual survey was completed on January 29, 2025. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. This facility is licensed for 3 and has a current census of 2. The survey sample consisted of audits of 2 current clients. V 736 27G .0303(c) Facility and Grounds Maintenance V 736 The Environmental Health & Safety 3/28/2025 Director has arranged via contractor for 10A NCAC 27G .0303 LOCATION AND the floor to be installed the week of **EXTERIOR REQUIREMENTS** 2/10/2025. In addition to the floor (c) Each facility and its grounds shall be installation, the toilet will also be maintained in a safe, clean, attractive and orderly installed. manner and shall be kept free from offensive odor. The Program Manager will monitor the need for house repairs through weekly This Rule is not met as evidenced by: monitoring. The QP will conduct Based on observation and interviews, the facility monthly home reviews to ensure was not maintained in a safe, clean, attractive compliance. and orderly manner. The findings are: A QM Team member representative will Observation on 1/28/25 between 10:22am - 11am conduct annual home reviews for a tour of the facility revealed: compliance. -The kitchen flooring in front of sink area was missing and exposed plywood. The area was covered by an area rug approximately 3 x 5 feet. -The hallway bathroom was missing flooring and exposed plywood. The toilet was removed and was placed in the bathroom. -Client #1's bathroom had cracked tile floor next to the toilet. Interview on 1/28/25 the Program Manager stated: -She submitted a work order for the floors. Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: MHL024-043 B. WING 01/29/2025 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2838 GEORGIA PACIFIC ROAD **GP ROAD** CHADBOURN, NC 28431 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID (X5) COMPLETE DATE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) V 736 Continued From page 1 V 736 -She could not recall when flooring was removed. RECEIVED

OHSR-MH Licensure Sect Interview on 1/28/25 the Clinical Supervisor stated: -The facility was waiting on their Environmental Health and Safety Director to provide a response on the status of the repairs.