

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL043-075	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 01/28/2025
NAME OF PROVIDER OR SUPPLIER HARMONY HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 808 NORTH MCKAY AVENUE DUNN, NC 28334		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on January 28, 2025. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 6 and has a current census of 4. The survey sample consisted of audits of 3 current clients.</p>	V 000	<p>RECEIVED FEB 18 2025 DHSR-MH Licensure Sect</p>	
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility and its grounds were not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 1/28/25 from 2:27pm -3:50pm revealed:</p> <ul style="list-style-type: none"> - The kitchen cabinet under the sink was missing the door; there was greasy residue on the wall under the stove hood. - There were several holes in the wall behind the couch that were between 1 inch and 3 inch in size. - There were several dead bugs behind the tv in the living room. - The love seat had bottom cushions had dark stained and the right side arm was stained. - Client #1's bedroom had a white powdered 	V 736		

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

James Hanz

Director Quality Management 2/14/25

STATE FORM

6899

GQ9N11

If continuation sheet 1 of 3

Division of Health Service Regulation

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V 736	Continued From page 1 substance at the top of the left corner of the 6 drawer dresser; dead bugs on the floor behind the nightstand; the nightstands top drawer had a handle that was missing a screw; white powdered substance on the floor by 5 drawer dresser and on the right side of the bed and on the closet floor. - The hall bath had rust colored stains on the lower bar inside the tub/shower; dark stains in the bottom of the tub under the tub mat; a 4 bulb light fixture had 1 bulb not working; the floor mats by the tub, sink and toilet all covered in debris, dirt; there was dark residue in between the tile of the lower shower wall and the shower head had rust colored stains behind it. - The family room had dead bugs in the window sills; The sofa had dark stains on the right side arm and bottom cushion; the back of the back of the sofa had 2 areas that had a white powdered substance on it. - The hall bath on the male side of facility had a crack at the bottom of the door frame; the shoe molding behind the toilet had dark stains; the tile inside the walk-in shower had dark stains in the corner of the shower. - Client #4's bedroom had dead flies in the window sill and heavy dust on the floor behind the headboard with dead bugs. - Client #3's bedroom had dead flies in the window sill. - The floor at the rear door on the male hall had dead bugs, leaves and dust. - The kitchen cabinet at the top beside the stove had a white powdered substance on the shelf; there was a white powdered substance on the left side counter beside the stove and on the floor beside the refrigerator. - There was a cardboard tv box, a washing machine and another cardboard box was in the backyard.	V 736	The facility will ensure that the group home is maintained in such a manner to ensure a safe, clean, attractive, odorless, and an orderly environment through implementation of cleaning, repairs, and ongoing preventive maintenance monitoring. Staff will complete work orders to address any repair needs noted. The group home will be cleaned thoroughly to ensure that it is free of dirt, odor, stains and is maintained in an attractive manner. Staff were in service and instructed to clean the walls, cabinets, bathrooms, windowsills, bedrooms and in other areas or home items to ensure a clean environment. The kitchen cabinet door that was missing under the sink will be replaced. The greasy residue on the walls and stove hood will be cleaned. A technician will complete repairs of the home to include but not limited to holes in the wall behind the living room couch, replace missing screw on night stand drawer in Client #1's bedroom, replace missing cabinet door under kitchen sink, repair crack at bottom of door frame in the male hallway bathroom, and other such repair needs.	2/27/25 2/27/25 2/27/25

Division of Health Service Regulation

			<p>The rugs in the bathroom will be replaced and staff are instructed to keep the bathroom flooring and rugs clean.</p> <p>The dark stains in bottom of the tub under the tub mat on female side will be treated, cleaned for stains and rust.</p> <p>The cardboard TV box, washing machine and such items were discarded by maintenance technician and taken away from the facility grounds. The maintenance technician was informed moving forward to always take such boxes, discarded items /materials as such away from the facility grounds.</p>	
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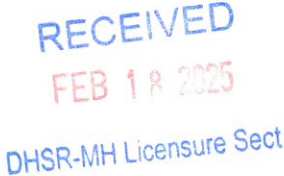
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If continuation sheet 3 of 5

Division of Health Service Regulation

<p>V 736</p>	<p>Continued From page 2</p> <p>Interview on 1/28/25 staff #1 stated:</p> <ul style="list-style-type: none"> - She had worked since September 2024. - She was unsure of what the white substance that was observed was but felt another staff may have used salt to deter bugs. <p>Interview on 1/28/25 the Qualified Professional stated:</p> <ul style="list-style-type: none"> - She was unsure what the whit substance was but she would follow up with staff. <p>Interview on 1/28/25 the Director of Quality Management stated:</p> <ul style="list-style-type: none"> - He was unsure of what the white powdered substance was but thought it was for bugs. - Staff likely placed the white substance in the areas observed and he would follow up with staff about it. - He was unsure how the holes got in the wall behind the couch but the facility would get it repaired. - He understood the facility was required to be maintained in a safe, clean, attractive and orderly manner. <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p> <p style="text-align: center;">  </p>	<p>V 736</p>	<p>Staff will replace light bulbs in the bathrooms that are not working and will complete work orders for any potential repair needs that affect the lighting throughout the group home.</p> <p>All baseboards, hall bathrooms, floor tiling, shoe molding, shower wall and shower heads will be cleaned to remove rust and stains, treated for mold, and/or painted or replaced, as necessary.</p> <p>Staff have cleaned windowsills in client bedrooms and throughout the home to include washing, dusting, and removing dead flies and bugs, which will be an ongoing responsibility of staff to check all windowsills throughout the home to make sure cleanliness occurs ongoing.</p> <p>The staff was interviewed and admitted to dispensing the white powdery substance throughout the group on identified areas such as cabinets in kitchen, sofa, client bedrooms etc. The staff was not instructed to apply the bug treatment. The staff was instructed and thoroughly cleaned the powdery substance and removed it throughout the home. The staff will receive corrective action for applying such treatment without the approval of management.</p> <p>The living room love seat cushions and the family room sofa will be cleaned and kept clean of stains by staff in the home.</p> <p>The QPs will conduct checks of the group home twice weekly to ensure that the facility is maintained in a safe, clean, and attractive manner.</p>	<p>2/27/25</p> <p>2/27/25</p> <p>2/27/25</p> <p>2/27/25</p> <p>2/27/25</p>
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The Director of Quality Management (DQM) will develop a monitoring tool to inspect the home to address potential safe, clean, and attractive needs.

DQM will monitor weekly in the home to ensure continued compliance.

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