

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL020-009	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 03/04/2025
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NAME OF PROVIDER OR SUPPLIER PLEASANT VALLEY GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 33 GENTLE DOVE LANE MURPHY, NC 28906
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 3/4/25. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 6 and currently has a census of 5. The survey sample consisted of an audit of 3 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes.</p> <p>(b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies.</p> <p>(d) Each facility shall have a first aid kit accessible for use.</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 114	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to hold fire and disaster drills on each shift at least quarterly. The findings are:</p> <p>Review on 3/3/25 of disaster drills revealed: -There was no documentation of disaster drills having been conducted on 1st or 2nd shifts in the quarter from October-December 2024.</p> <p>Interview on 3/3/25 with Client #1 revealed: -"Go out to the driveway for fire drills. Don't have disaster drills."</p> <p>Interview on 3/3/25 with Client #2 revealed: -"Go outside to end of driveway for fire drills once a month." -"We had a real tornado ...we went to the bathroom ...put a mattress on the floor ...I didn't sleep all night."</p> <p>Interview on 3/3/25 with the Director/Qualified Professional revealed: -The House Manager was responsible for scheduling fire and disaster drills. -Will create a master schedule to make sure drills are completed as required.</p>	V 114		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews, interviews and observation, the facility failed to ensure medications were administered on the written order of a physician and failed to keep the MAR current affecting 3 of 3 clients (#1, #2, #3). The findings are:</p> <p>Review on 3/3/25 of Client #1's record revealed: -Date of Admission: 5/17/13. -Diagnoses: Mild Intellectual and Developmental Disability (IDD).</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>-Physician ordered medication on 5/29/24 included: -Cetirizine 10 milligrams (mg) (allergies) 1 tablet daily.</p> <p>Review on 3/3/25 of Client #1's MARs for period 12/1/24-2/28/25 revealed: -Cetirizine was not documented as administered on 1/31/25.</p> <p>Review on 3/3/25 of Client #2's record revealed: -Date of Admission: 12/1/93. -Diagnoses: Mild IDD, Depression. -Physician ordered medications included: -Fluticasone 50 micrograms (mcg) (allergies) 2 sprays each nostril daily ordered 7/25/24. -Cetirizine 10mg (allergies) 1 tablet daily ordered 4/12/24. -Atorvastatin 20mg (high cholesterol) 1 tablet daily ordered 8/1/24.</p> <p>Review on 3/3/25 of Client #2's MARs for period 12/1/24-2/28/25 revealed: -Fluticasone was not documented as administered on 1/31/25. -Cetirizine was not documented as administered on 1/31/25. -Atorvastatin was not documented as administered on 1/31/25.</p> <p>Review on 3/3/25 of Client #3's record revealed: -Date of Admission: 8/26/94. -Diagnoses: Moderate IDD, Autism Spectrum Disorder, Auto-immune-Anemia, Type II Diabetes. -Physician ordered medication on 5/29/24 included: -Cetirizine 10mg (allergies) 1 tablet daily ordered 3/1/24. -Metformin 500mg (diabetes) 2 tablets twice</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>daily ordered 12/5/23. -Prednisone 2.5mg (low hemoglobin) 1 tablet daily ordered 1/25/24. -Prednisone 5mg (low hemoglobin) 1 tablet daily ordered 1/25/24.</p> <p>Review on 3/3/25 of Client #3's MARs for period 12/1/24-2/28/25 revealed: -Cetirizine was not documented as administered on 1/31/25. -Metformin was not documented as administered on 1/31/25. -Prednisone 2.5mg was not written on the MAR. -Prednisone 5mg was not written on the MAR. -Prednisone 7.5mg was not documented as administered on 1/31/25.</p> <p>Observation on 3/3/25 of medication for Client #3 revealed: 1 bottle of Prednisone 2.5mg tablets dispensed on 1/25/25 and 1 bottle of Prednisone 5mg tablets dispensed on 1/25/25.</p> <p>Interview on 3/3/25 with Client #1 revealed: -"...take 1 pill every day." -Never missed any medications.</p> <p>Interview on 3/3/25 with Client #2 revealed: -"...take medications but can't pronounce the names." -"Always get meds (medications)."</p> <p>Interview on 3/3/25 with Client #3 revealed: -"..I take Jardiance, prednisone for my blood disorder, metformin, nose drops, ear drops ..."</p> <p>Interview on 3/3/25 with the House Manager (HM) revealed: -Had pulled the January MARs out of the book</p>	V 118		

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V 118	<p>Continued From page 5</p> <p>without completing the month. "It was on a Friday ...it was me ...just didn't pay attention....I'm sure they got their meds."</p> <p>Interview on 3/3/25 with the Director/Qualified Professional revealed: -He or the HM were responsible for typing the MARs. -Was not aware he couldn't combine 2 different strengths of the same medication onto 1 line on the MAR. -Immediately corrected the MAR with a separate line for each strength of the prednisone. Would inform all staff of the change on the MAR.</p> <p>Due to the failure to accurately document medication administration, it could not be determined if clients received their medications as ordered by the physician.</p> <p>This deficiency constitutes a recite deficiency and must be corrected within 30 days.</p>	V 118		