

Division of Health Service Regulation

TITLE

(X6) DATE

Director of Supported / Independent Living Services

2/25/2025

STATE FORM

6899

MKWS11

If continuation sheet 1 of 4

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL068-101	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 01/31/2025
NAME OF PROVIDER OR SUPPLIER RSI-OLEANDER		STREET ADDRESS, CITY, STATE, ZIP CODE 203 OLEANDER DRIVE CARRBORO, NC 27510		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on records reviews, interview, and observation, the facility failed to administer medications as ordered by the physician and maintain an accurate MAR affecting 2 of 2 current clients (#1 and #2). The findings are:</p> <p>Review on 1/31/25 of Client #1's record revealed: -Admission date of 5/13/14. -Diagnoses of Autism; Moderate IDD; Cerebral Palsy; Spinal Stenosis. -Physician orders dated 9/5/24 for earwax solution removal drops- Instill 5 drops in both ears every Friday.</p> <p>Observation on 1/31/25 at 10:40 am of Client #1's medications revealed: -Earwax solution removal drops was available.</p> <p>Review on 1/31/25 of Client #1's MARs for November 1, 2024 through January 31, 2025 revealed the following medication was not documented as administered: -January 2025: -Earwax solution removal drops- 1/3, 1/10, 1/17, 1/24 and 1/31.</p> <p>Review on 1/31/25 of www.webmd.com revealed: -Earwax Solution Removal was used to loosen</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>wax from ears.</p> <p>Review on 1/31/25 of Client #2's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 4/4/17. -Diagnoses of Type 2 Diabetes Mellitus Without Complications; Moderate Intellectual Disabilities; Epilepsy and Recurrent Seizures; Conductive Hearing Loss; Attention Deficit Disorder without Mention of Hyperactivity. -Physician orders dated 8/20/24 for Genteal Gel 0.3%-Provide 1/8 inch in medial corners of both eyes at bedtime. -There were no orders for Check and record Blood Glucose. <p>Observation on 1/31/25 at 11:00 am of Client #2's medications revealed:</p> <ul style="list-style-type: none"> -Genteal Gel 0.3% was available. <p>Review on 1/31/25 of Client #2's MARs for November 1, 2024 through January 31, 2025 revealed the following medication or order was not documented as administered:</p> <ul style="list-style-type: none"> -November 2024: <ul style="list-style-type: none"> -Genteal Gel 0.3%-11/1-11/3, 11/5-11/6. -Check and record Blood Glucose- 11/1-11/30. -December 2024: <ul style="list-style-type: none"> -Genteal Gel 0.3%- 12/1-12/6, 12/9, 12/11*12/20, 12/22-12/30. -Check and record Blood Glucose- 12/1-12/31. -January 2025: <ul style="list-style-type: none"> -Genteal Gel 0.3%- 1/1-1/30. -Check and record Blood Glucose-1/1-1/31. <p>Review on 1/31/25 of www.webmd.com revealed:</p> <ul style="list-style-type: none"> -Genteal Gel 0.3% was used as an eye lubricant. <p>Interview on 1/31/25 with the Supervisor of</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>Support Services revealed:</p> <ul style="list-style-type: none"> -She was not aware staff failed to mark all of the client's medications or orders on their MARs. -She knew Client #2's blood sugar checks were still being conducted, but did not know where staff were logging the results. -She acknowledged the facility failed to administer medications as ordered by the physician and maintain an accurate MAR. <p>Due to the failure to accurately document medication administration, it could not be determined if clients #1 and #2 received their medications as ordered by the physician.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 118		

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