

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601195	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 02/28/2025
NAME OF PROVIDER OR SUPPLIER CARMEL FOREST DRIVE		STREET ADDRESS, CITY, STATE, ZIP CODE 3711 CARMEL FOREST DRIVE CHARLOTTE, NC 28205		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on 2-28-25. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness. This facility is licensed for 6 and currently has a census of 6. The survey sample consisted of 3 current clients.	V 000		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interviews the facility failed to be maintained in a clean, attractive and orderly manner. The findings are: Observation on 2-25-25, 2-27-25, and 2-28-25 revealed: -Smoke detector beeping in the back hallway. Observation on 2-27-25 at approximately 3:45 pm revealed: -Shower bathroom: stopper in the left sink broken, dark substance in the corner of the shower, paint behind the toilet worn, dark area along the outside of the door. -Paint in the hallway ceiling cracked. -Kitchen: counter is worn in an area approximately 2 inches by 2 inches. -Tub bathroom: peeling paint behind the sink	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 736	Continued From page 1 faucet, patched and bubbling paint along the wall beside the toilet, cracked paint with a small hole by the tub. -Outside dining room door has dark substance along the edge on the outside. -Chair in the living room worn and had multiple areas where the leather had chipped off, sofa in the living room has multiple areas where the leather has chipped off. Interview on 2-25-25 with Client #1 revealed: -The smoke detector had been beeping, "not too long." -His chore this week was cleaning the bathrooms. Interview on 2-25-25 with Client #3 revealed: -The smoke detector had been beeping last week also. -Her chore was always the kitchen. Interview on 2-25-25 with Client #2 revealed: -The smoke detector had been beeping, but "not long." -She did have chores to do, this week it was vacuuming and dusting the living room. Interview on 2-28-25 with the Director revealed: -Both she and the facility manager are new to the company. -They would make sure that the facility was cleaned and repaired where necessary.	V 736		
V 774	27G .0304(d)(7) Minimum Furnishings 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT	V 774		

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V 774	<p>Continued From page 2</p> <p>(d) Indoor space requirements: Facilities licensed prior to October 1, 1988 shall satisfy the minimum square footage requirements in effect at that time. Unless otherwise provided in these Rules, residential facilities licensed after October 1, 1988 shall meet the following indoor space requirements:</p> <p>(7) Minimum furnishings for client bedrooms shall include a separate bed, bedding, pillow, bedside table, and storage for personal belongings for each client.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews the facility failed to ensure that each client had a bedside table for their room. The findings are:</p> <p>Observation on 2-27-25 of Client #4's room revealed: -One bed and one dresser with no other furnishings.</p> <p>Interview on 2-27-25 with Client #6 revealed: -She didn't want to talk about her furniture. -She wanted to know why the surveyor wanted to know about her furniture.</p> <p>Interview on 2-28-25 with the Director revealed: -She didn't know why there was no nightstand, but she would make sure the client got one.</p>	V 774		