

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL023-081	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 01/31/2025
NAME OF PROVIDER OR SUPPLIER ONE ON ONE CARE HOME C		STREET ADDRESS, CITY, STATE, ZIP CODE 1977 EAVES ROAD SHELBY, NC 28150		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow up survey was completed on January 31, 2025. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. This facility is licensed for 6 and has a current census of 4. The survey sample consisted of audits of 3 current clients.	V 000	Correct the deficient: All staff involved in medication management will have re-training on medication handling, documentation, and storage requirements. A full audit of all medications will be completed bi-annually to ensure proper labeling, storage, and accurate documentation of medication orders. Any discrepancies identified during the audit will be immediately corrected, including relabeling, or discarding outdated or improperly stored medications. Monthly monitoring of MARs ensuring proper documentation is being recorded. If medications are changed, will ensure order is received clearly stating the change, and/or discontinuation of the medication.	2-24-2025
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.	V 118	Prevent the problem: Staff training of proper medication administration procedures, and documentation of medications administered including the correct time, dosage and method. Training will be provided annually and upon hiring of new staff. Procedural improvements, if a change in medications occur from the physician ensuring a new order is given clearly outlining the change, and/or discontinuation. Regular monthly audits of the MARs ensuring proper documentation of administration is being recorded, as well as bi-annual audits of medications in the homes. Who will monitor: Home managers, and residential QP How often: Training of staff will occur annually. Checking of MARs will occur monthly. Medication audit in the homes will occur bi-annually.	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to ensure medications were administered on the written order of a physician and failed to ensure that MARs were kept current affecting 1 of 3 audited clients (Client #1). The findings are:</p> <p>Review on 1/30/25 of Client #1's record revealed: -date of admission 6/28/05. -diagnoses of Mild Intellectual Developmental Disability, Major Depression, Schizophrenia, Hypertension, Borderline Diabetes Mellitus and Vitamin D Deficiency. -4/18/24 physician's orders - Polyethylene Glycol 3350 (constipation) - mix 17 grams with 8 ounces of liquid 1 time a day. Citrucel Orange (constipation) - 3 grams 2 times a day. -9/10/24 - Naproxen (pain/inflammation) 500 milligrams (mg) - 1 capsule 2 times a day.</p> <p>Observation on 1/31/25 at 10:05 a.m. of Client #1's medications revealed: -Polyethylene Glycol 3350 - mix 17 grams with 8 ounces of liquid 1 time a day - dispensed 2/5/24 - was empty. -Citrucel Orange - 3 grams 2 x day - dispensed 7/23/24.</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>-Naproxen 500 mg - 1 capsule 2 x day - dispensed 12/1/24.</p> <p>Review on 1/31/25 of Client #1's MARs from 11/1/24 through 1/30/25 revealed:</p> <p>-Polyethylene Glycol 3350 - was initialed as administered for all the above dates.</p> <p>-Citrucel Orange - 3 grams 2 times a day - was not initialed as administered at 7:00 p.m. from 1/1/25 - 1/30/25.</p> <p>-Naproxen 500 mg - was listed as PRN (as needed) and was not initialed as administered in November and December of 2024.</p> <p>Interview on 1/30/25 with Client #1 revealed:</p> <p>-he was administered medications in the mornings and the evenings.</p> <p>-did not know what medications he took but received them every day and night.</p> <p>Interview on 1/30/25 with Staff #1 revealed:</p> <p>-worked 4 days a week, 2:00 p.m. - 8:00 p.m.</p> <p>-she had been giving Client #1 medications as prescribed every day she worked.</p> <p>-she was told the doctor took the client off Naproxen, but she had been administering it the "whole time."</p> <p>-"everybody signed off on it (the MAR)...I can't understand that (MARs not initialed)...these pills been here and we just got a new pack in January (2025)..."</p> <p>Interview on 1/31/25 with the House Manager revealed:</p> <p>-it looked like Client #1 had been out of his Polyethylene Glycol for "a while...I have been slacking in making sure all medications are coming to the office (refills)."</p> <p>-had not noticed staff had not initialed for the 7:00 p.m. Citrucel, -"...we have to do that (initial</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>MARs)..."</p> <p>-Client #1's Gastroenterologist "thought it would be best if he (Client #1) didn't take Naproxen because it causes bleeding ulcers and his (Client #1's) colon is already inflamed."</p> <p>-an order to discontinue Naproxen, however, was never received.</p> <p>Interview on 1/31/25 with the Qualified Professional revealed:</p> <p>-reviewed MARs at the beginning of each month from the previous month.</p> <p>-called the pharmacy today regarding Client #1's Naproxen, the pharmacy stated it was their mistake for putting PRN on the November MAR.</p> <p>-Client #1's Naproxen was never ordered PRN.</p> <p>Due to the failure to accurately document medication administration, it could not be determined if the client received their medications as ordered by the physician.</p>	V 118		