

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL026-912</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>02/06/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>UNITY HOME CARE II</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>6303 RUSTIC RIDGE HOPE MILLS, NC 28348</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual, complaint and follow up survey was completed on February 6, 2025. The complaint was unsubstantiated (intake #NC00224938). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 4 and has a current census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 118	<p><b>27G .0209 (C) Medication Requirements</b></p> <p><b>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</b></p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p>	V 118		

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Division of Health Service Regulation

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V 118	<p>Continued From page 1</p> <p>(E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review, observation and interview the facility failed to administer medications on the written order of a physician affecting one of three clients (#1) and failed to keep the MARs current affecting two of three clients (#1 and #2). The findings are:</p> <p>Finding #1: Review on 02/06/25 of client #1's record revealed: -Admission date of 03/07/24. -Diagnoses of Intellectual Disability/Intellectual Developmental Disorder-Severe, Unspecified Anxiety Disorder, Unspecified Attention Deficit Hyperactive Disorder, Prader Willi Syndrome, Intermittent Explosive Disorder, and Hypothyroidism.. -No Physician orders for the following medications: -Hydroxyzine (anxiety) 100 milligrams (mg) tablet take one capsule by mouth at bedtime. -Ozempic (diabetes/weight loss) Inject 0.05 mg under the skin every 7 days for weight loss. -Levothyroxine 112 micrograms (mcg) take one tablet by mouth daily for hypothyroidism -Imipramine Hydrochloric Acid 50mg take one</p>	V 118		

Division of Health Service Regulation

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V 118	<p>Continued From page 2</p> <p>tablet by mouth at bedtime for bed wetting -No discontinue order for Hydroxyzine take once capsule by mouth at bedtime.</p> <p>Review on 02/05/25 of client #1's January 2025 MARs revealed: Hydroxyzine, Levothyroxine and Imipramine Hydrochloric Acid were transcribed on the MAR but did not have instructions to indicate time, dosage or frequency of how medications should be administered:</p> <p>Attempted interview on 02/06/25 was unsuccessful due to client #1's muffled and hard to understand responses.</p> <p>Finding #2: Review on 02/06/25 of client #2's record revealed: -Admission date of 05/03/17. -Diagnoses of Moderate Intellectual Development Disorder, Overweight and Obesity, Schizoaffective Disorder, Unspecified Intermittent Explosive Disorder.</p> <p>Review on 02/05/25 of client #2's Physician orders revealed: 12/27/24 -Atorvastatin (lower cholesterol) 20mg Take 1 tablet by mouth at night. 12/31/24 -Olanzapine (schizophrenia) 2.5mg 1 tab by mouth qam (morning) and 2 tab by mouth qhs (night) in addition can take 1 extra tablet prn (as needed) max once per day for agitation. 12/23/24 -Quetiapine Fumarate (schizophrenia) 200mg Take 1 tablet by mouth every morning and take 2 tablets by mouth at bedtime. -Sertraline (depression) 100mg Take 1 tablet by</p>	V 118		

Division of Health Service Regulation

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V 118	<p>Continued From page 3</p> <p>mouth twice daily. -Topiramate (seizures) 50mg Take 1 tablet by mouth daily.</p> <p>Review on 02/05/25 of client #2's February 2025 MAR revealed no staff initials on the following dates to indicate the medication had been administered: -Atorvastatin 20mg: 02/01/25, 02/02/25. -Olanzapine 2.5mg: 02/01/25, 02/02/25. -Quetiapine Fumarate 200mg: 02/01/25. -Sertraline 100mg: 02/01/25 at 8am, 02/03/25 at 8am and 02/04/25 at 8am. -Topiramate 50mg: 02/01/25 at 8am, 02/03/25 at 8am and 02/04/25 at 8am.</p> <p>Review on 02/05/25 of client #2's February 2025 MAR revealed the Physician order and the MAR had the same instructions for administering the medication and the label on the bubble pack of medication did not match the Physician order and MAR: -Physian order instructions: Topiramate 50mg Take 1 tablet by mouth daily. -Bubble Pack instructions: Topiramate 50mg take one tablet by mouth twice daily. MAR Instructions: -Topiramate 50mg take 1 tablet by mouth daily.</p> <p>Attempted Interview on 02/06/25 was unsuccessful as client #2 just stared and did not respond to questions that were asked.</p> <p>Interview on 02/05/25 the House Manager revealed: -Understood the MARs needed to be current. -"they had new staff and they did not quite understand the importance of the MAR." -"the new staff wrote in the medications without</p>	V 118		

Division of Health Service Regulation

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V 118	Continued From page 4  the transcription from the orders or packaging of how the medications should have been given. She would let the staff know that you have to write everything on the MAR." -She would make sure that staff put their initials in the correct place. -She would check behind staff in the future. -Client #1's medications were written on the MAR and there were no discontinue orders or physician orders because the changes recently occurred at his last doctors appointment in January of 2025.  Interview on 02/06/05 the Qualified Professional revealed: -She was aware that the MAR should be completed with staff initials. -The new staff were learning how to complete the MARs. -She would make sure that staff received proper retraining on medications. -She was unaware that medications were "written in" without any documentation on how to administer the medications for client #1. -She would check behind the "staff and the home manager weekly to make sure each box had staff initials." -She would make sure each client had physician orders and discontinue orders for medications listed on the MARs.	V 118		
V 120	27G .0209 (E) Medication Requirements  10A NCAC 27G .0209 MEDICATION REQUIREMENTS (e) Medication Storage: (1) All medication shall be stored: (A) in a securely locked cabinet in a clean, well-lighted, ventilated room between 59 degrees and 86 degrees Fahrenheit;	V 120		

Division of Health Service Regulation

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V 120	<p>Continued From page 5</p> <p>(B) in a refrigerator, if required, between 36 degrees and 46 degrees Fahrenheit. If the refrigerator is used for food items, medications shall be kept in a separate, locked compartment or container;</p> <p>(C) separately for each client;</p> <p>(D) separately for external and internal use;</p> <p>(E) in a secure manner if approved by a physician for a client to self-medicate.</p> <p>(2) Each facility that maintains stocks of controlled substances shall be currently registered under the North Carolina Controlled Substances Act, G.S. 90, Article 5, including any subsequent amendments.</p> <p>This Rule is not met as evidenced by: Based on record reviews, observations and interviews the facility failed to keep refrigerated medications in a locked container affecting two of three clients (#1 and #3). The findings are:</p> <p>Review on 02/05/25 of client #1's record revealed: -Admission date of 03/07/24 -Diagnoses of Intellectual Disability/Intellectual Developmental Disorder Severe, Unspecified Anxiety Disorder, Unspecified Attention Deficit Hyperactive Disorder, Prader Willi Syndrome, Intermittent Explosive Disorder, and Hypothyroidism.</p> <p>Review on 02/05/25 of client #3's record revealed: -Admission date of 12/03/10 -Diagnoses of Oppositional Defiant Disorder, Severe Mild Retardation, Encephalopathy,</p>	V 120		

Division of Health Service Regulation

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V 120	Continued From page 6  Unspecified Disruptive Impulse Control Conduct Disorder, Attention Deficit Hyperactivity Disorder combined type, Enuresis, Encopresis, Rasmussen's encephalitis, constipation, Thoracolumbar scoliosis, History of seizure disorder, thyroid, allergies, Irritable bowel syndrome, and high cholesterol.  Observation on 02/05/25 at 11:40am of the facility's refrigerator revealed: Client #1: -1 box of Ozempic (weight loss) stored on the shelf of the refrigerator. Client #3: -2 unopened boxes of Invega Sustenna (Schizophrenia) in the door of the refrigerator.  During interview on 02/05/25 the House Manager revealed: -The medication box was kept in the refrigerator at the office and locked "most" of the time. -"The Facility Owner administered Ozempic to client #1 'that morning' 02/05/25 and could not take the medication with him to secure it because he had some errands to run and could not go to the office where the medications are stored."  During interview on 02/06/25 the Qualified Professional revealed: -Will make sure the medication box remained locked. -She would make sure that all refrigerated medications are in a locked box	V 120			
V 736	27G .0303(c) Facility and Grounds Maintenance  10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be	V 736			

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V 736	<p>Continued From page 7</p> <p>maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility was not maintained in a clean, safe, attractive and orderly manner. The findings are:</p> <p>Observations on 02/05/25 at approximately 10:30 am revealed:</p> <ul style="list-style-type: none"> <li>-The inside of the microwave had a build up of food particles on the inside of the top, back and left and right sides.</li> <li>-The cabinet located on the left side of the refrigerator had a loose handle.</li> <li>-The cabinet knob next to the sliding door had a loose knob when touched would turn in an 90 degree angle.</li> <li>-The knob on the cabinet near the kitchen sink was missing.</li> </ul> <p>Hallway</p> <ul style="list-style-type: none"> <li>-2 smoke detectors continued to beep at the entrance of bedroom #1</li> </ul> <p>Hall Bathroom</p> <ul style="list-style-type: none"> <li>-3 light bulbs were blown, 1 located on the left side of light fixture and 2 on the right side of fixture.</li> <li>-shower curtain missing 2 hooks.</li> </ul> <p>Living Room</p> <ul style="list-style-type: none"> <li>-There was a 12 inch piece of loose floor molding on the floor beside the right side of staff's desk.</li> <li>-Near the left side of the loveseat there was approximately a 12 inch piece of floor molding loose from the wall.</li> </ul> <p>Vacant bedroom</p> <ul style="list-style-type: none"> <li>- 3 of 4 drawers in dresser were off track and unable to close.</li> <li>-The left and right side of the bedroom wall</li> </ul>	V 736		



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V 736	Continued From page 8  sheetrock had sheetrock tape with approximately 2 large unpainted puttied areas. Bedroom #2 (Client #3): -unpainted patched over hole behind the couch, size of a baseball.  Interview with the Qualified Professional on 02/06/25 revealed: -They had not been in the facility long. -The landlord was not easy to be contacted for repairs. -She would ensure that the repairs of the facility would be completed.  The deficiency constitutes a recited deficiency and must be corrected within 30 days.	V 736			