the later of the service of the more of

Division of Health Service Regulation (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES A. BUILDING: COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: B. WNG 12/11/2024 1211112024 MHL0411092 A War and Rock to the NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2205 FOREST EDGE DRIVE ERAD VILLAY **ROYALTY CARE** GREENSBORO, NC 27406 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5)(X4) ID ID COMPLETE (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX **PREFIX** CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) 6 BU MOINT PLANT V 000 INITIAL COMMENTS V 000 THE YEAR OF THE PARTY A BUILDING A PARTY AND An annual and follow-up survey was completed visitions) of the third teachers on December 11, 2024. A deficiency was cited. and we en 12.5 La ... the the a L o. water This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised THE HIM WITHING TO SELECT THE Living for Alternative Family Living. Drugger That the regent to your hear hallow for the six or force symmetrics him the This facility is licensed for 3 and has a current HALFIT HOLE census of 2. The survey sample consisted of audits of 2 current clients. H Brysews on 12/5/2 - and 12/5/24 visto the DOWN THE THE PARTY INTO THE MERCH WILLIAMS STELLING OF STOP TON JUNE V 752 27G .0304(b)(4) Hot Water Temperatures V 752 CONSESS AND STORES THE STORES OF SERVICE STATE STATE OF SERVICE STATE S 10A NCAC 27G .0304 FACILITY DESIGN AND nate for this or a last reason without it. **EQUIPMENT** refer to the contract the time to the married (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. 4.) Hot water was a (4) In areas of the facility where clients are adjusted by hot water exposed to hot water, the temperature of the Heater in garage. 12-10-24 water shall be maintained between 100-116 degrees Fahrenheit. Staff will continue This Rule is not met as evidenced by: Based on observation and interview, the facility to check and monitor failed to maintain the water temperature between the water monthly. 110-116 degrees Fahrenheit in areas where clients are exposed to hot water. The findings are: Observation on 12/9/24 between 1:09 pm -2:00 pm during a walk through of the facility revealed: -In the shared client bathroom upstairs, the sink temperature was 122 degrees Fahrenheit. Interview on 12/5/24 with Client #2 revealed: -He takes his shower without staff assistance. Division of Health Service Regulation (X6) DATE TITLE LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE 12-10-24 Choner 1

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FORM APPROVED

STATE FORM

If continuation sheet 1 of 2